

## **Public Works Department**

## RESIDENTIAL PARKING PERMIT (RPP) PROGRAM FAQS

## What is the Residential Parking Permit (RPP) Program?

The Residential Parking Permit (RPP) Program provides a remedy for neighborhoods where residents have a hard time parking their vehicles on the street because of nonresidents occupying a great number of parking spaces. The RPP Program provides RPP Zone residents a better chance to park on their street; however, the program does not guarantee an on-street parking space nor designate a specific parking space along a property frontage.

Generally, an RPP Zone involves the posting of two- to three-hour parking time limit signs. RPP Zone permit holders with properly displayed valid parking permits are exempt from the parking restrictions posted pursuant to the RPP Program.

#### What are the requirements to initiate and establish an RPP Zone?

Residents must submit a petition signed by adult residents in at least 51 percent of the residences within each block of the proposed zone. Proposed zones should be a minimum of five contiguous blocks, or three blocks (if nonresident parking-impacted area does not have five blocks). The petition must describe the parking problem that exists, documenting the days and times that nonresident parking typically occurs.

The City will conduct a parking survey, which must show that a minimum of 75 percent of all the on-street parking spaces within each block of the proposed RPP Zone is occupied during peak parking periods. If the above criteria are met, staff will conduct a postcard survey of households in the proposed RPP Zone. A minimum of 51 percent of the surveys must be returned, and a minimum of 67 percent of returned surveys must support the neighborhood becoming an RPP Zone.

Subject to meeting all the above criteria, the City's Council Transportation Committee (CTC), and ultimately the City Council, will determine whether the RPP Zone will be established.

## What happens once the area is designated an RPP Zone?

The City will notify the households in a proposed RPP Zone of the designation, days and times of parking restrictions, process for implementation of the zone, the procedure to purchase permits, and the date that the RPP zone enforcement will begin.

## How much will a permit cost?

Cost of permits can be found by clicking on the RPP Program Guidelines and/or Residential Parking Permit Program Fees links.

#### Can I use my parking permit to park in any of the posted RPP Zones?

No, each parking permit is issued for a specific RPP Zone. With a valid parking permit, you may park within the boundaries of that specific RPP Zone only.

#### Will an RPP Program Permit guarantee that I will have an on-street parking space?

No, parking permits do not guarantee an on-street parking space nor designate a specific parking space along a property frontage. Parking is on a first-come, first-served basis.

# Does a Residential Parking Permit exempt the permit holder from other existing parking rules and regulations?

No, parking permit only allows a permit holder to park on the street beyond parking time limit signs posted pursuant to the RPP Program.

#### How are the restrictions enforced?

The Police Department and/or an Enforcement Agency as appointed by the Police Chief will issue citations to vehicles that are in violation of the parking restrictions. Enforcement is made by routine Police patrols or by calling the Police Department at 650-903-6146.

### What if we have guests or caregivers who need to park on the street?

You may purchase an annual Guest Permit or one-day Visitor Permit for such uses. The City may also sell an annual residential parking permit to full-time caregivers upon caregiver completing a City-provided application and providing proof of full-time service to a resident within an RPP Zone.

## What if I have a contractor working on my property?

You may use the Guest Permit or a contractor may purchase permits upon completing a City-provided application and proof that he/she is working for a resident within the RPP Zone.

### What documents are required from a resident to purchase parking permits?

A duly completed City-provided application, proof of residency such as driver's license, or utility bill, or a residential lease agreement, and proof of vehicle ownership, such as vehicle registration or vehicle lease agreement, are required to obtain parking permits.

## Can I obtain parking permits by mail?

No, permits are sold in person only at City Hall.

# Do I need a permit for my scooter or motorcycle to park beyond the time-limited parking signs?

Yes, scooters and motorcycles are considered a vehicle.

## Does my permit automatically transfer to a new vehicle if I sell my vehicle?

No, permits are vehicle-specific. Your license plate number may be written on the permit. You will need to obtain a new permit for the new vehicle. A replacement permit can be issued upon submission of the original permit or pieces of the permit showing the permit number or proof of your selling the vehicle at a minimal cost set forth in the City Master Fee Schedule and will only be valid until the expiration of the original permit.

## May I purchase a permit for my RV?

No, permits are sold for automobiles, trucks, motorcycles, or other motor-driven forms of transportation. Permits are not sold for any commercial vehicles and any type of recreational vehicles, including trailers, boats, motorhomes, RVs, taxis, limousines, etc.

## What if I move to a new address and require a permit for that RPP Zone?

You will need to provide an updated proof of residency and apply for a new permit for that zone. Permits do not transfer with you when you move, and cannot be sold or transferred to another party.

I am a brand new resident and do not have a utility bill or updated DMV registration.

You may bring a rental or lease agreement to the Public Works Department and receive a one-month Temporary Permit as a one-time courtesy.

## What if my permit is lost or stolen?

Lost or stolen permits can be replaced at the same cost as new permits.

## What if my permit is damaged?

Damaged permits can be replaced at a minimal cost set forth in City Master Fee Schedule upon submitting the damaged permit or pieces of the permit showing the permit number.

#### Who can purchase permits?

Residents, owners of rental buildings living outside the RPP Zone, contractors, and caregivers of residents in designated RPP Zones can obtain parking permits at a cost set forth in the City Master Fee Schedule. The Director may consider selling one annual Residential Parking Permit to small business owners with no on-site parking.

## Will there be different permits for different RPP Zones?

Yes, RPP Zone designations on parking signs shall be shown in different colors or numbers for different zones. Permits issued for one zone shall not be valid in any other zone or the Downtown Parking District.

## I have a permit but cannot find a place on the street to park.

Possession of a permit does not guarantee or assign an on-street parking space.