





MESSAGE FROM THE CHIEF



It is my pleasure to present the Mountain View Police Department's annual report for calendar year 2017. The men and women of the City of Mountain View's police department are united by their commitment to keep Mountain View safe, tackle crime, and secure the trust and support of the people they serve and protect. Some of the challenges and accomplishments the Department and community have faced in 2017 include:

- An increase in the number of reported crime that corresponds to crime trends experienced throughout the Bay Area.
- Responding to community concerns about Federal immigration law enforcement and maintaining a commitment to the longstanding policy of not enforcing civil immigration laws.
- Enhancing traffic safety through an Office of Traffic Safety Grant.
- Providing services to an increasing number of people with behavioral health issues and continuing to train personnel in crisis intervention skills in collaboration with Santa Clara County Behavioral Health Services.
- Recruiting and hiring highly qualified candidates to join the Department's diverse group of professionals.
- Integrating the Fire Department for quicker response to active threat incidents.
- Collaborating with community-based organizations to provide outreach and seek compliance
 to address crime and quality of life issues with an increased number of people in the city who
 are homeless or who live in vehicles.
- Assisting with one of the largest fire disasters in the Bay Area through an unprecedented mutual aid response.
- Expanding community engagement programming.

The subsequent sections of this report overviews the results of the dedicated women and men of this department and provides a snapshot of statistics on crime, traffic safety, community engagement and other activities. I hope you find this report informative and garner a glimpse into the services the members of the Mountain View Police Department provide day in and day out to the Mountain View community.

AT-A-GLANCE

Mission

Keeping Mountain View safe and tackling

crime through quality policing that

secures the trust and support of the people

we serve and protect.

Values Exceptional Service | Integrity | Respect

Priorities Safety | People | Results



Total Calls For Service in 2017: 38,256



Citations Per Day: 10.2



Crimes Reported Per Day:



Arrests Per Day: 6.3

13.6







Dispatched Calls For Service Per Day: 52.5



Police Reports taken Per Day: 24

Injury and 16.8% Fatal Collisions

DEPARTMENT OVERVIEW





Lt. Greg Oselinsky



Lt. Frank St. Clair



Lt. Mike Canfield



Lt. Dan Frohlich



Lt. Saul Jaeger



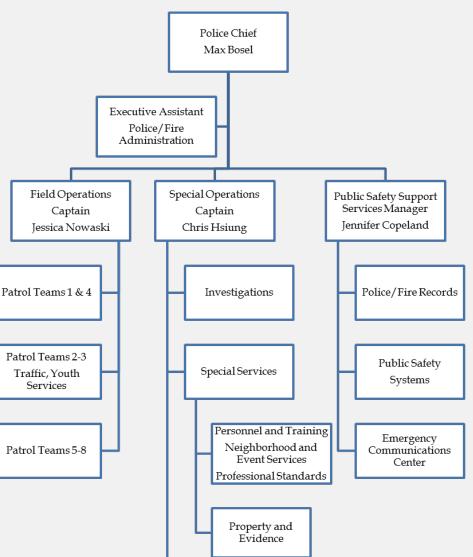
Field Operations Captain Jessica Nowaski



Special Operations Captain Chris Hsiung



Public Safety Support Services Manager Jennifer Copeland

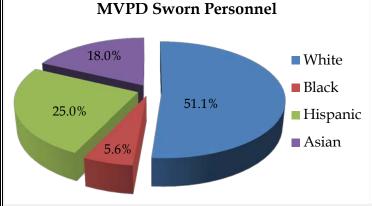


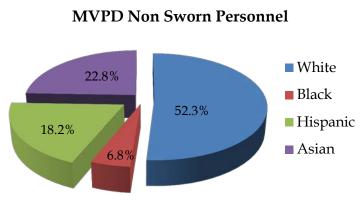
Analytical and Fiscal Services

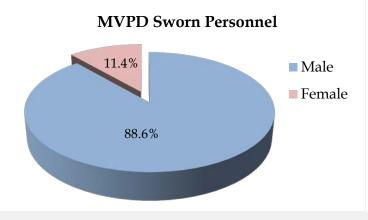
PERSONNEL DEMOGRAPHICS

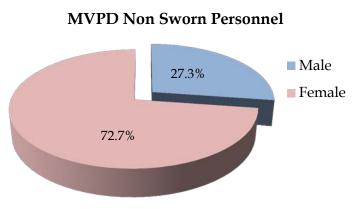


City of Mountain View **MVPD Personnel Total** 19.7% 26.0% ■ White ■ White ■ Black ■ Black 51.5% 56.0% ■ Hispanic ■ Hispanic 21.7% 22.7% Asian ■ Asian 6.1%









BUDGET

		2015-16	2016-17	2017-18
DEPARTMENT PROGRAMS		ACTUAL	ADOPTED	ADOPTED
Police Administration	\$	1,333,304	1,137,843	1,223,769
Field Operations		17,228,044	18,641,955	20,111,510
Special Operations		7,974,726	8,862,103	9,547,648
Public Safety Support Services		6,465,734	7,652,725	7,902,166
TOTAL EXPENDITURES	\$	33,001,808	36,294,626	38,785,093
		2015-16	2016-17	2017-18
EXPENDITURE SUMMARY		ACTUAL	ADOPTED	ADOPTED
Salaries Wages and Benefits	\$	30,016,303	32,911,123	35,213,064
Supplies and Other Services		2,271,440	2,433,362	2,450,162
Capital Outlay		113,410	206,641	355,967
Interfund Expenditures		600,655	743,500	765,900
TOTAL EXPENDITURES	\$	33,001,808	36,294,626	38,785,093
		2015-16	2016-17	2017-18
FUNDING SOURCES		ACTUAL	ADOPTED	ADOPTED
General Operating	\$	32,746,100	35,313,826	37,283,718
General Non-Operating		830	694,228	1,176,467
Police Asset Forfeitures		8,680	0	0
Supplemental Law Enforcement Services		116,599	110,500	175,000
Shoreline Regional Park Community		39,717	40,000	40,000
Wastewater		89,882	136,072	109,908
TOTAL FUNDING	\$_	33,001,808	36,294,626	38,785,093
		2015-16	2016-17	2017-18
REVENUE SUMMARY		ACTUAL	ADOPTED	ADOPTED
General Licenses & Permits	\$	109,113	104,000	104,500
Fines & Forfeitures		670,502	656,950	621,400
Local Intergovernmental Revenue		238,320	195,000	175,000
State Intergovernmental Revenue		271,131	150,500	215,000
Federal Intergovernmental Revenue		33,790	0	0
General Service Charges		152,792	132,990	142,740
Miscellaneous Revenue		1,120,846	704,430	707,820
TOTAL REVENUES	\$	2,596,494	1,943,870	1,966,460

CRIME

Mountain View remains an overall safe community, but the city is not immune from crime trends that are being experienced throughout the Bay Area. The number of reported incidents of violent crime (criminal homicide, forcible rape, aggravated assault and robbery) increased 40%. Mountain

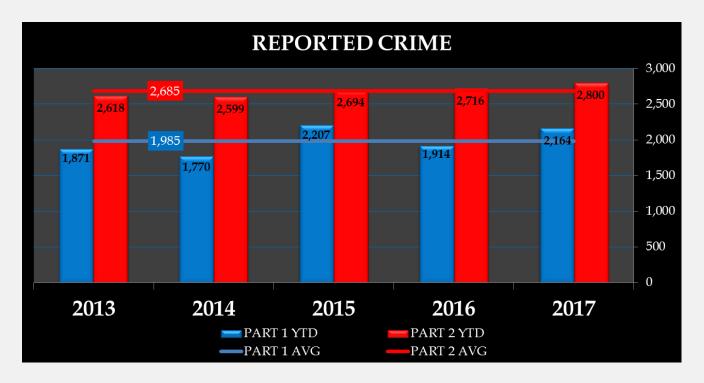
View experienced its first homicide since 2014, which was an isolated incident and resulted in the arrest of the suspect. An increase in the number of robberies, predominantly strong arm, and aggravated assaults were the primary drivers of the increase.

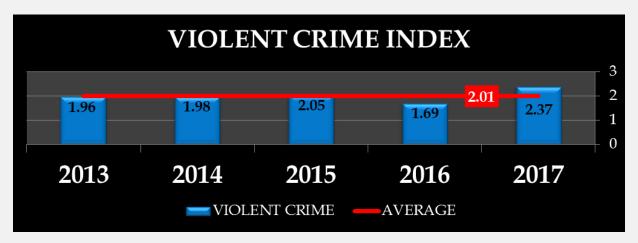
The most significant problem remains property crimes, in particular theft from vehicles, which some have called a regional epidemic. The number of property crimes (burglary, larceny, motor vehicle theft, and arson) increased 10.9%. Suspects who quickly target unattended valuables make it difficult to suppress these crimes, but there has been some success with arresting offenders, to include the prosecution of sophisticated gang members. Preventing these crimes has also been a priority for our community engagement strategy.

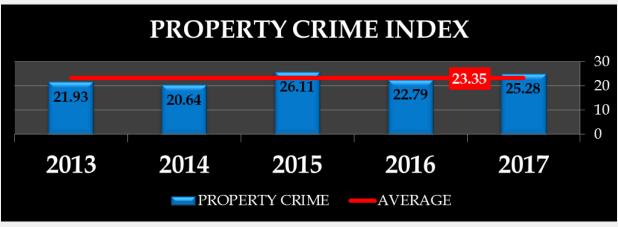
Crime affects victims and the community. The department is vigilant of these increases and has implemented efforts to prevent a trend from continuing.

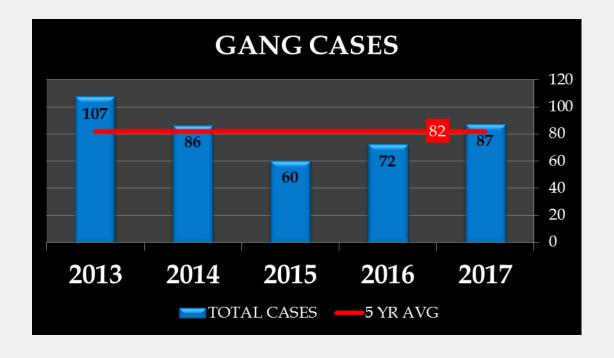
	2017	2016	CHA NGE
CLASSIFICATION	YTD	YTD	%
PART I			
CRIMINAL HOMICIDE	1	0	100%
FORCIBLE RAPE	11	8	38%
RAPE - FBI REVISED DEFINITION	3	1	200%
ROBBERY	44	29	52%
AGGRAVATED ASSAULT	129	95	36%
BURGLARY [1]	275	280	-2%
LARCENY [2]	1593	1377	16%
MOTOR VEHICLE THEFT	102	119	-14%
ARSON	6	5	20%
PART I TOTAL	2164	1914	13%
MAL DUDOL A DV INOLLIDEO			
[1] BURGLARY INCLUDES:	151	120	110/
RESIDENTIAL	154	139	11%
COMMERCIAL	123	142	-13%
[2] LARCENY INCLUDES:			
AUTO BURGLARY OVER \$400	370	211	75%
AUTO BURGLARY UNDER \$400	188	140	34%
OTHER THEFT OVER \$400	440	414	6%
OTHER THEFT UNDER \$400	595	612	-3%
PART II			
SIMPLE ASSAULT	342	322	6%
FORGERY	24	21	14%
FRAUD	159	161	-1%
EMBEZZLEMENT	8	9	-11%
STOLEN PROP - BUY/POSS/REC	23	26	-12%
VANDALISM	165	215	-23%
WEAPON - CARRY / POSSESS	47	50	-6%
PROSTITUTION / VICE	0	2	-100%
SEXOFFENSE	63	51	24%
DRUG ABUSE	355	338	5%
OFFENSE AGAINST FAMILY & CHILD	21	39	-46%
DUI	278	241	15%
LIQUOR LAWS	4	3	33%
PUBLIC INTOXICATION	306	305	0%
DISORDERLY CONDUCT	19	12	58%
CITY ORDINANCE	211	210	0%
OTHER OFFENSES	775	711	9%
PART II TOTAL	2800	2716	3%
ODAND TOTAL	400.1	4000	
GRAND TOTAL	4964	4630	7%

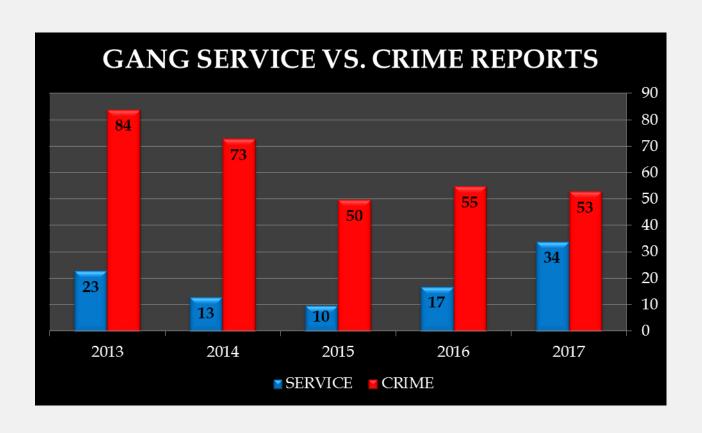
5 YEAR TRENDS











ARRESTS AND CLEARANCES

	2017	2016	CHANGE
CLASSIFICATION	YTD	YTD	%
CLEARANCE RATE			
VIOLENT CRIME	41%	60%	-19%
PROPERTY CRIME	11%	13%	-2%
CLEARANCE RATE TOTAL	14%	16%	-3%
ARRESTS			
ADULT FELONY	353	284	24%
ADULT MISDEMEANOR	1465	1376	6%
WARRANTS/HOLDS	355	445	-20%
ADULT TOTAL	2173	2105	3%
JUVENILE FELONY	22	22	0%
JUVENILE MISDEMEANOR	88	22 97	-9%
WARRANTS/HOLDS	10	2	400%
JUVENILE TOTAL	120	121	-1%
ARRESTS GRAND TOTAL	2293	2226	3%
ARREST RATE			
FELONY	4.81	3.93	23%
MISDEMEANOR	19.93	18.91	5%
WARRANTS/HOLDS	4.68	5.74	-18%
ARREST RATE TOTAL	29.43	28.57	3%

DEFINITIONS

Population

Based on data from the State of California Department of Finance Demographic Research Unit. (http://www.dof.ca.gov/research/demographic/). The population basis is recorded on the Monthly Recap page.

Clearance Rate A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported. This equals a homicide clearance rate of 44.9 percent.

Arrest Rate

An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The state factors the rate based on 100,000 population. To compare the MVPD rate to the state, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).

TRAFFIC

Traffic remained a top community concern through 2017 and the Police Department continued to be proactive in its efforts to promote traffic safety and education. Injury collision reports and property damage only reports were slightly higher than in 2016 and citizen reports (counter reports) remained consistent. There was an increase in the number of names exchanged and private property collisions and there were a total of three fatal collisions in 2017. The Police Department was awarded an Office of Traffic Safety grant which further increased our education and enforcement activities. We also continue to work closely with the Traffic Engineering Department to ensure up-to-date information is shared and traffic safety measures are utilized in the most effective manner. This combined with traffic diversion programs for both juvenile and adult offenders, robust social media outreach, and directed patrols with neighboring agencies highlights the department's efforts to promote individual responsibility by motorists, bicyclists and pedestrians in order to reduce traffic related collisions.

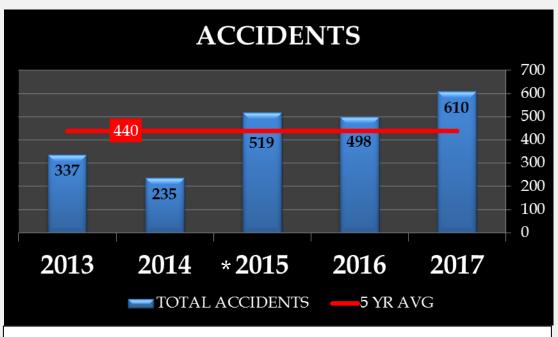


TRAFFIC CITATIONS AND ACCIDENTS

VIOLATION	2017 YTD	2016 YTD	CHANGE %
SPEEDING	294	464	-37%
FOLLOWING TOO CLOSE	3	12	-75%
STARTING, BACKING, UNSAFELY	2	8	-75%
STOP SIGN-DISREGARD	345	465	-26%
REGULATORY SIGN-DISREGARD	328	680	-52%
SIGNAL-DISREGARD	238	291	-18%
ROADWAY-FAILURE TO DRIVE ON RIGHT	73	165	-56%
TURNING UNSAFELY OR IMPROPERLY	71	116	-39%
FAILURE TO YIELD @ INTERSECTION	33	81	-59%
FAILURE TO YIELD NOT @ INTERSECTION	15	27	-44%
PASSING-UNSAFELY OR IMPROPERLY	20	6	233%
OTHER MOVING VIOLATIONS	405	538	-25%
TOTAL - MOVING VIOLATIONS	1827	2853	-36%
EQUIPMENT-UNSAFE	563	782	-28%
CHILD RESTRAINT VIOLATION	9	15	-40%
SEAT BELT VIOLATION	89	194	-54%
WIRELESS DEVICE VIOLATION	478	475	1%
VEHICLE REGISTRATION	670	1060	-37%
DRIVERS LICENSE VIOLATION	230	418	-45%
FINANCIAL RESPONSIBILITY	160	288	-44%
TOTAL - NON-MOVING VIOLATIONS	2199	3232	-32%
BICYCLE VIOLATION	5	3	67%
PEDESTRIAN VIOLATION	36	28	29%
TOTAL - PED/BICYCLE VIOLATIONS	41	31	32%
PARKING-UNSAFE OR IMPROPER	7229	3788	91%
PARKING-TIME LIMIT	3726	1817	105%
TOTAL PARKING VIOLATIONS	10955	5605	95%
TOTAL VIOLATIONS	15022	11721	28%
COLLISIONS		0	
FATAL ACCIDENTS [# FATALITIES = 1]	3	0	300%
INJURY ACCIDENTS [# INJURED =22]	226	196	15%
	266	223	19%
PROPERTY DAMAGE REPORTS			
	15	14	7%
CITIZEN (COUNTER) REPORTS		14 65	
	15 100 [230]		7% 54% 50%

5 YEAR TRENDS

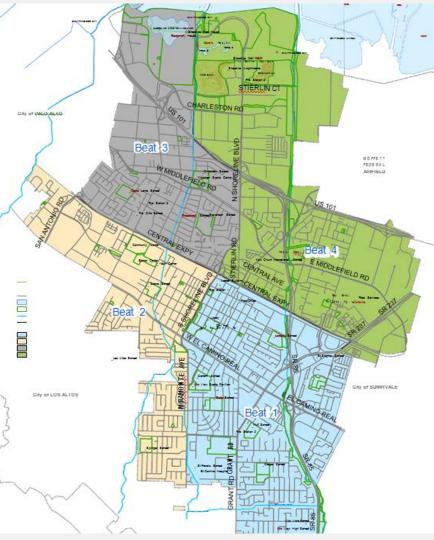




* In 2015, the traffic collision reporting procedure changed to be consistent with the Statewide Integrated Traffic Reporting System.

ACTIVITY OVERVIEW

CALLS FOR SERVICE



Dispatched Calls by Beat

Beat 3: 3,335	Beat 4: 3,254
Beat 2: 5,512	Beat 1: 6,963
Out of City: 97	Total: 19,161

Officer Initiated Calls by Beat

Beat 3: 3,471	Beat 4: 4,022			
Beat 2: 4,747	Beat 1: 5,699			
Out of City: 66	Unspecified: 1,090			
Total: 19,095				

Response Times by Beat

Ave	rage	Med	lian
Beat 3: 14.2	Beat 4: 16.0	Beat 3: 7.9	Beat 4: 8.3
Beat 2: 14.9	Beat 1: 15.1	Beat 2: 8.4	Beat 1: 8.8
All: 15.0		All:	8.4

Response Time Facts:

(First Unit Dispatched to First Unit Arrival Interval) – Emergency and "Priority 1" Calls For Service

2015:

The response time to emergency and priority 1 calls was 4 minutes or less 49.6% of the time (682 of 1,375 events)

2016:

The response time to emergency and priority 1 calls was 4 minutes or less 44.7% of the time (659 of 1,472 events)

2017: The response time to emergency and priority 1 calls was 4 minutes or less 54.4% of the time (836 of 1,536 events)

NEIGHBORHOOD AND EVENT SERVICES

Similar to other cities throughout our region, Mountain View has experienced growth in our homeless population and people living in vehicles. In response to this growth, a new Community Outreach Officer (COO) was approved by the City Council. The COO is tasked with contacting and

assisting our homeless population and people living in vehicles by connecting them with services. In the COO's first six months, over 100 individuals were referred directly to the Community Services Agency. Several large encampments were located throughout the city and the occupants of the camps were provided direct access to services. In some of the encampments, officers also located narcotics, narcotics paraphernalia, stolen property, garbage and human waste. Arrests were made as appropriate. Numerous contacts were also made with people living in vehicles. Many of these contacts resulted



Officer Michael Taber

in referrals to services; some resulted in narcotics related arrests, warrant violations and the recovery of guns. Throughout the latter part of 2017, the COO worked directly with the Palo Alto Review/Recovery Court (PAR Court) to ensure those who were arrested and met the PAR Court requirements were provided a voice and access to recovery services.

CONTACT DEMOGRAPHICS

	S.	2017					
Race/Ethnicity – U.S. Census	2010 Census	Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	46.15%	36.95%	34.64%	36.80%	32.92%	38.06%
Asian	26.0%	25.10%	13.79%	11.37%	8.31%	31.14%	22.86%
Hispanic or Latino	21.7%	21.27%	41.37%	35.16%	41.54%	23.25%	27.78%
Black or African American	2.2%	4.78%	5.49%	16.60%	10.16%	3.56%	6.15%
Native American, Native Alaskan	0.5%	0.07%	0.00%	0.00%	0.00%	0.06%	0.04%
Native Hawaiian, Pacific Islander	0.5%	0.63%	1.07%	0.78%	1.26%	0.34%	0.66%
Other not reported on Census	N/A	2.00%	1.34%	1.44%	1.93%	8.73%	4.44%
TOTAL	74,066	2,845	747	765	1,348	3,484	9,189

The analyzed data aggregates Police Department race/ethnicity reporting categories into US Census categories. Race or ethnicity is reported for involved parties listed on incident reports and citations. Contacts where race was unknown or left blank (such as in some cases reported by the public on the Internet), were not included in the totals. Victim contacts do not include businesses. The race or ethnicity for suspects can be for named individuals or for unknown suspects described by victims or witnesses. Arrests include persons arrested on criminal charges, warrants, and probation/parole holds. The "All Contacts" category includes parties classified as "Other," which is not reported separately in the table.

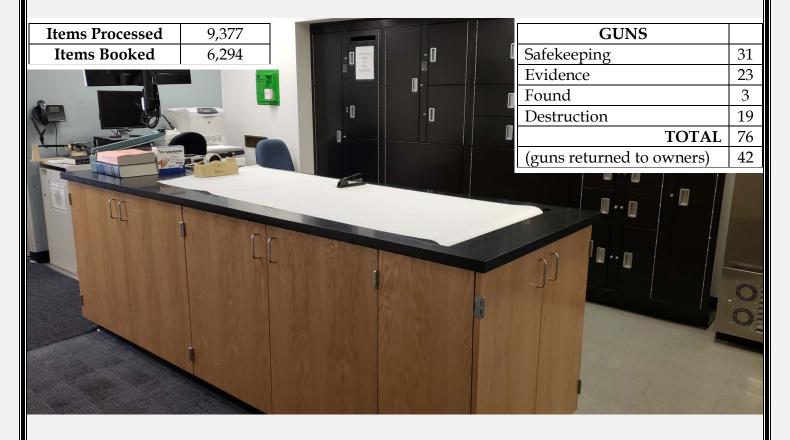
		2017					
RACE	2010 Census	Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	1,313	276	265	496	1,147	3,497
Asian	26.0%	714	103	87	112	1,085	2,101
Hispanic or Latino	21.7%	605	309	269	560	810	2,553
Black or African American	2.2%	136	41	127	137	124	565
Native American, Native Alaskan	0.5%	2	0	0	0	2	4
Native Hawaiian, Pacific Islander	0.5%	18	8	6	17	12	61
Other not reported on Census	N/A	57	10	11	26	304	408
TOTAL	74,066	2,845	747	765	1,348	3,484	9,189

PROFESSIONAL STANDARDS

PERSONNEL COMPLAINTS		PURSUITS		COMMENDATIONS	
Sustained	3	Initiated	4	OFFICERS	22
Unfounded	0	Apprehended		AWARDS	29
Not Sustained	0	Collisions 1 Some officers received		Some officers received multip	le
Exonerated	0	Injuries – Suspects	0	letters of recognition	
No Finding	1	Injuries – Citizens	0		
Pending	2	In Policy	3		
TOTAL	6	Not in Policy	1		

TYPE OF FORCE		INJURY						
THEOFFORCE	None	Minor	Moderate	Major	Fatality	TOTAL		
Control Hold	7	2	0	0	0	9		
Personal Weapon	1	4	1	0	0	6		
Uncontrolled Takedown	12	1	0	0	0	13		
OC (pepper spray)	0	0	0	0	0	0		
Baton / Bean Bag Round	0	2	0	0	0	2		
CED* (Taser)	1	5	0	0	0	6		
K-9	0	0	0	0	0	0		
Ramming with Vehicle	0	0	0	0	0	0		
Carotid Restraint	0	0	0	0	0	0		
Firearm	0	0	0	0	0	0		
TOTAL	21	14	1	0	0	36		

PROPERTY & EVIDENCE

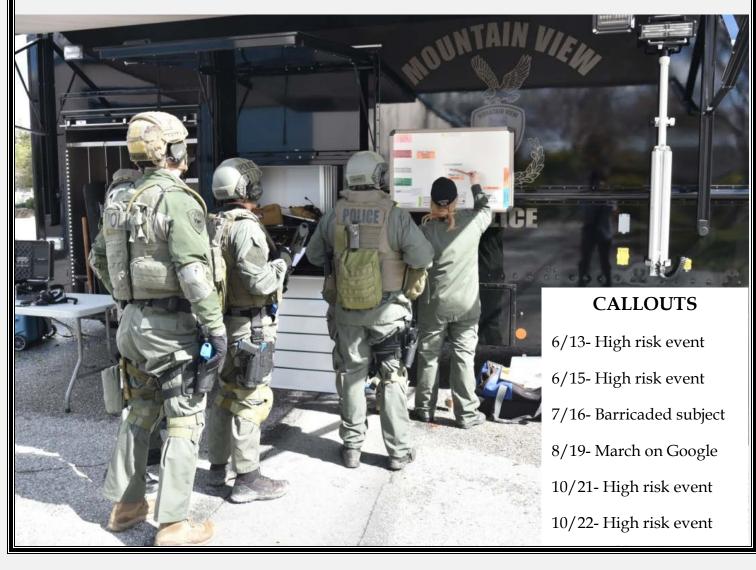


DATA ENTRY



SWAT





K9

As the department with one of the longest serving K9 units in the county, our dogs work closely with our patrol officers every day to keep our community safe.

Our K9 teams assisted in dozens of incidents and cases in 2017. In one instance, one of our K9s found a man who had wandered away from a traffic collision caused by a medical condition. The K9 was able to track the man, locate him and ultimately save his life. In another instance, one of our K9s was able to track a suspect in an interrupted residential burglary in a neighboring city. Our K9 quickly found the man hiding under a bench. Our K9s also assisted in several narcotics detections, suspect searches, and attended to several school visits and community events from Coffee with a Cop to National Night Out.

Our K9 team continues to train weekly and also work special events and assist with outside agencies when requested.



Zeus is a 7-year-old male Black Labrador Retriever. Zeus is our narcotics canine and his handler is Sergeant Wahed Magee. They have been partners since 2012.



Odin is a 6-year-old male German Shepard. Odin's handler is Officer Dorene Hansen and they have been partners since 2013.

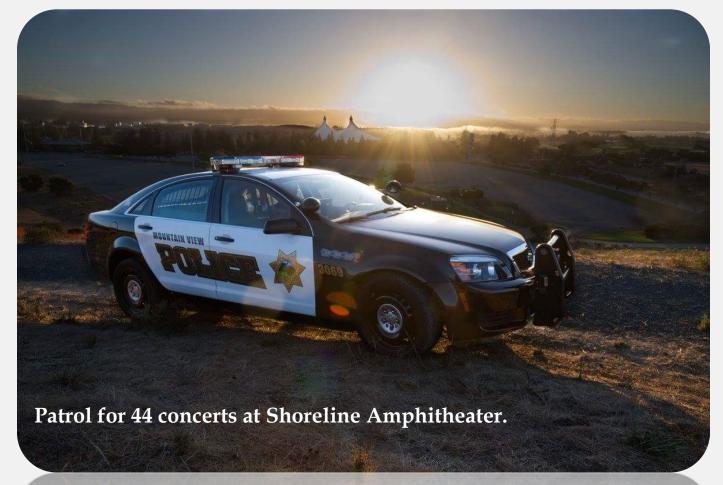


Thor is a 4-year-old male German Shepard. Thor's handler is Officer Curtis Lau and they have been partners since 2015.

HIGHLIGHTS

- Deployments: 361
- Article/evidence finds: 15
- Located suspects: 7
- Narcotics searches: 28
- Narcotics finds: 12
- Outside agency assists: 22
- Community events: 12
- In-house training: 28 hrs.
- Other training: 168 hrs.
- New K9 coming mid 2018!

PATROL AT SPECIAL EVENTS



Patrol for 75 more special events including:

- A la Carte & Art Festival
- Thursday Night Live
- Art and Wine Festival
- High School dances and sporting events
- Irish Festival
- German Festival
- Prisoner transports
- Protests and marches















COMMUNITY ENGAGEMENT

The Mountain View Police Department values its strong community-wide support and our men and women who serve and protect could not be as successful in fulfilling the Department's mission without this essential collaboration. In 2017, the Department expanded its community engagement programs, to include the following activities.



- Partnering with the Mountain View Public Safety Foundation to train officers in presenting the hands-on Rape Aggression Defense (RAD) training program.
- Creating a Speakers Series that provides crime prevention tips and information about the department to members of the public attending the event or following online.
- Participating in the City's Spanish Leadership Academy, which provides information about city services to Spanishspeaking members of the community.



These events and activities enhance the many other outreach efforts, such as Coffee with a Cop and National Night Out, which are highlighted on the following pages.



Providing shred events that allow the public to drop off and shred sensitive documents and financial records that are intended to be discarded.



→ 9 TOURS of MVPD

Attended by a total of 90 children under 18 years old and 135 adults

→ 17 PRESENTATIONS/ COMMUNITY MEETINGS

Safety and crime related business and residential presentations

- Senior: 2 (35 people)
- Crime prevention/neighborhood: 7 (75 people)
- Downtown business association: 2 (18 people)
- Community "Conversation" (invite for Chief): 1



Handled by Patrol, YSU and NES (Youth Services Unit and Neighborhood & Event Services)

- Ice cream socials: 9 (officers invited and attended 8)
- School visits: 5 (110 kids)
- National Night Out
- CSA celebration
- Coffee with a Cop: 7
- Bike to School Days: 7
- Bike to Work Google
- MVFD Fun Run
- MVFD Pancake Breakfast
- Halloween bag distribution (320 bags)
- Job Shadow Day: 1 (6 students)
- Leadership Mountain View: (20 adults)
- RAD classes: 5 (42 attendees)
- Shred/Drug Take Back: 2
- Drug Take Back: 1

→ 8 DOWNTOWN EVENTS

- Thursday Night Live: 4 days
- Art and Wine: 2 days
- A la Carte & Art: 2 days

→ 1 SPEAKER SERIES

459 presentation by Detective Andrew Wong

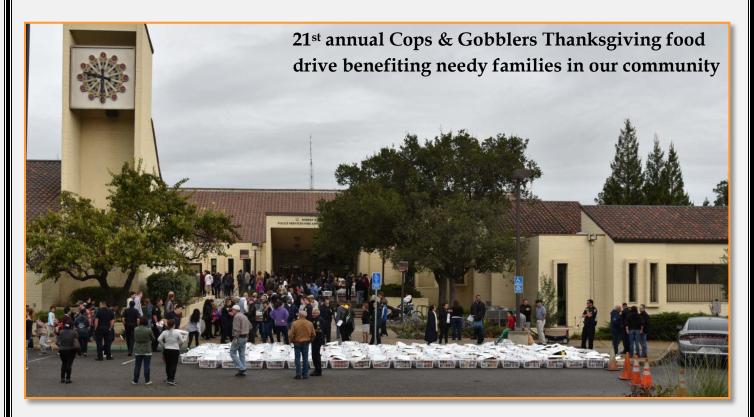
- Attendees: 37
- Social media response:
 154 reactions, 121 comments, 4,300 views,
 18 shares, 166 minutes viewed















Helping underprivileged and low-income families have a happy holiday





MOUNTAIN VIEW



POLICE ACTIVITIES LEAGUE

Mountain View PAL was formed to help bring youth under the supervision and constructive influence of responsible adult role models- including police officers- through a variety of sports, educational and recreational activities to serve as an effective and powerful antidote to juvenile delinquency. Active participation should impact desirable educational, social and personal values;

development of a positive self-image; learning of successful interpersonal skills and other life skills that mitigate against the occurrence of juvenile delinquency. In 2017, we provided more students with PAL programs like PAL Boxing and Net Gain Tennis as well as the PAL Mentoring Program. Student participation in PAL Boxing increased by 10 students and in Net Gain, by 22 students. Overall, a successful year!











POLICE SERVICES-FIRE ADMINISTRATION BUILDING

CONTACT INFORMATION

For emergencies dial 9-1-1

Non-emergencies (650) 903-6395

Narcotics hotline (650) 961-5800

Walk-in Crime Reports

7 days a week 7 a.m. – 7 p.m. 1000 Villa Street Mountain View, CA 94041 (650) 903-6344



www.mvpd.gov

