



Excellence at Every Opportunity

2020 Annual Report

PRESENTED BY
THE MOUNTAIN VIEW POLICE DEPARTMENT





A message from **CHIEF CHRIS HSIUNG**



Mountain View,

This last year has undoubtedly been one of the most trying of our lives. The COVID-19 pandemic that swept the globe completely changed the way in which we connect, engage, and grow. It is a year we won't soon forget, but it is one in which we certainly hope to rise out of better, together.

The accompanying report is a snapshot of our year in 2020, and you will certainly notice some differences from years past. The coronavirus prevented much of what we enjoy doing together as a community, from #SheCan to National Night Out, to Coffee with a Cop. It also impacted our daily duties, because in our profession, much of what we do requires person-to-person interaction. We pivoted as needed, focusing heavily on providing avenues for community members to easily receive free personal protection equipment, food, and more. Crime trends were also impacted, as you will see in the subsequent pages.

As you read this report, I invite you reach out and ask us questions. I encourage you to connect with us, be it digitally or hopefully one day soon, in person. It is my hope, as we move out of the pandemic and can safely see and spend time with one another again, that we will have the opportunity to grow and learn in all the ways that make us vibrant as a community. We are many, and we are stronger, and better, together.

In partnership,

Chris



A LOOK AT MOUNTAIN VIEW

82,739

Population of Mountain View (U.S. Census Data)

27,127

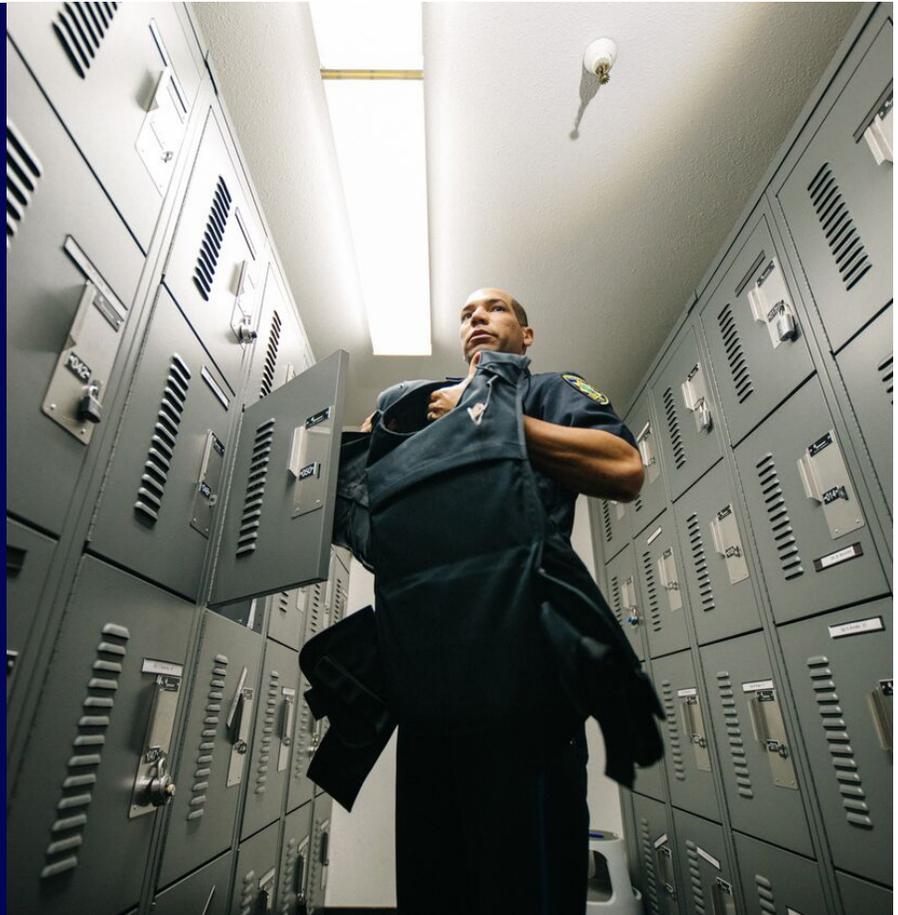
Total Calls for Service

Includes dispatched and self-initiated responses.

1,126

Emergency calls

Officers were able to be dispatched and on scene in less than 4 minutes 63% of all calls.



PER DAY

Citations

Crimes Reported

Arrests

Dispatched Calls for Service

Police Reports Taken

AVERAGE

3.48

12.16

5.19

43.69

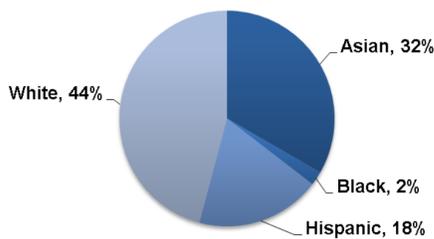
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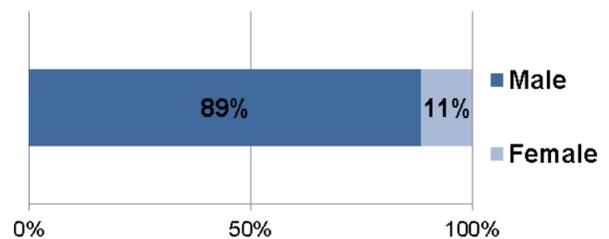
DEPARTMENT AT A GLANCE

The women and men who serve the Mountain View community come to the profession every day with a mindset of "excellence at every opportunity." They work to ensure not only that the care and consideration of all remains top of mind on every call, in every interaction, they also work to ensure that we are reflective of our community.

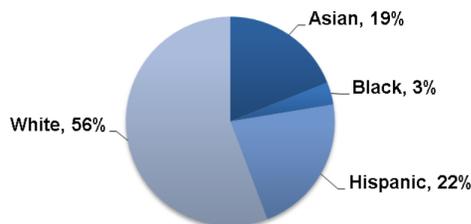
City of Mountain View



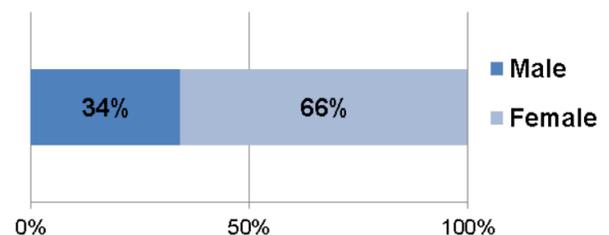
MVPD Sworn Staff



MVPD Personnel Total



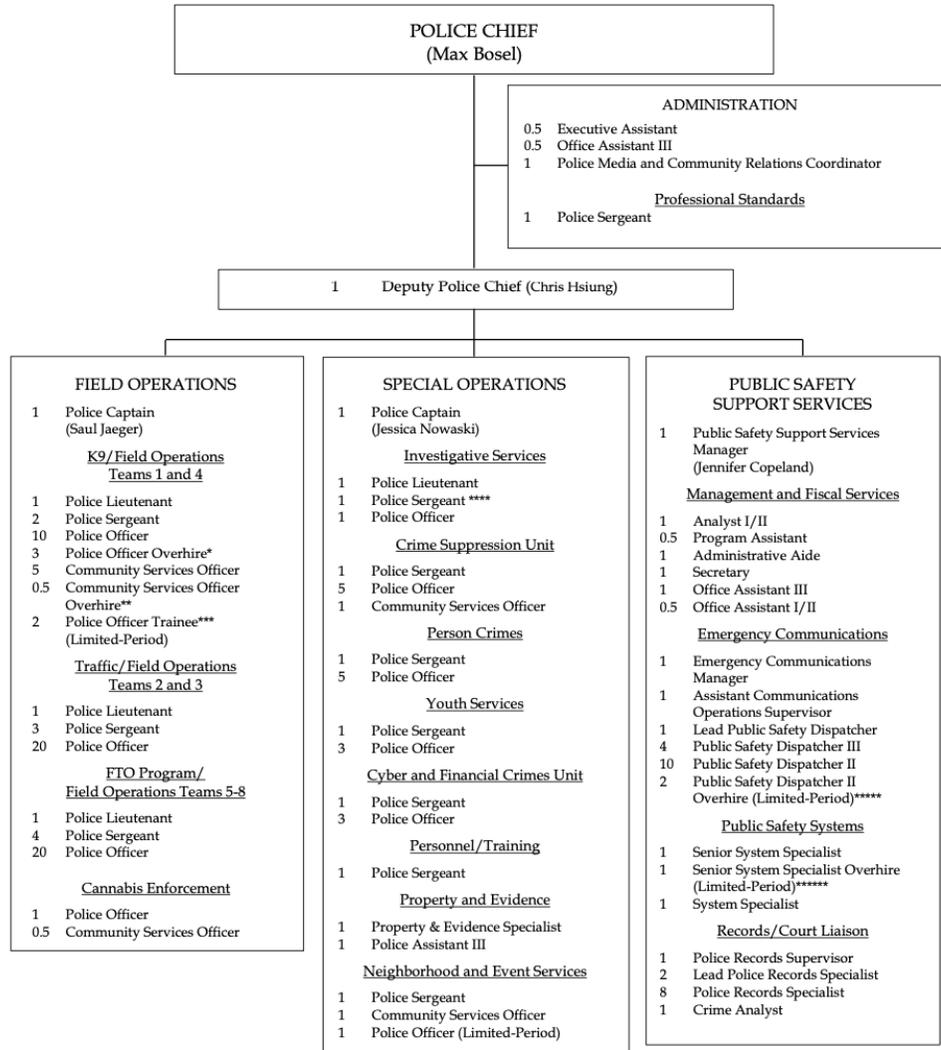
MVPD Professional Staff



ORGANIZATIONAL STRUCTURE

Located in the heart of Silicon Valley, with a city population of 82,272, the Mountain View Police Department employed 181 full, regular, and limited period positions with a budget of just over \$45 million in 2020.

POLICE DEPARTMENT



FISCAL YEAR 2020-21 POSITION TOTALS: 143.0 Full-Time
1.5 Regular Part-Time
3.0 Limited-Period
3.5 Overhire

- * The three Police Officer overhire positions are funded at 50 percent.
- ** Funded with limited-period funds.
- *** The two limited-period Police Officer Trainee positions are funded at 50 percent.
- **** One Police Sergeant position is being overfilled as a Police Lieutenant for Fiscal Year 2020-21.
- ***** The two limited-period Public Safety Dispatch II overhire positions are funded at 50 percent with limited-period funds.
- ***** The one limited-period Senior System Specialist overhire position is funded for 3 months with limited-period funds.

BUD/OC-PD FY2020-21

4-195

BUDGET

POLICE DEPARTMENT SUMMARY

DEPARTMENT DIVISIONS	2018-19 ACTUAL	2019-20 ADOPTED	2020-21 ADOPTED
Police Administration	\$ 1,340,554	1,888,503	1,976,930
Field Operations	20,386,970	22,560,719	24,021,047
Special Operations	9,789,219	10,828,746	11,036,616
Public Safety Support Services	7,140,320	8,810,810	9,117,421
TOTAL EXPENDITURES	\$ 38,657,063	44,088,778	46,152,014

EXPENDITURE SUMMARY	2018-19 ACTUAL	2019-20 ADOPTED	2020-21 ADOPTED
Salaries Wages and Benefits	\$ 34,943,132	39,970,284	42,131,976
Supplies and Other Services	2,939,292	2,986,926	2,874,926
Capital Outlay	110,838	364,568	311,112
Interfund Expenditures	663,801	767,000	834,000
TOTAL EXPENDITURES	\$ 38,657,063	44,088,778	46,152,014

FUNDING SOURCES	2018-19 ACTUAL	2019-20 ADOPTED	2020-21 ADOPTED
General Operating	\$ 37,656,654	42,652,270	44,839,765
General Non-Operating	608,227	1,082,232	952,976
Supplemental Law Enforcement Services	213,964	175,000	175,000
Shoreline Regional Park Community	57,592	40,000	40,000
Wastewater	120,626	139,276	144,273
TOTAL FUNDING	\$ 38,657,063	44,088,778	46,152,014

REVENUE SUMMARY	2018-19 ACTUAL	2019-20 ADOPTED	2020-21 ADOPTED
General Licenses & Permits	\$ 125,679	297,600	220,700
Fines & Forfeitures	832,249	751,000	738,500
Local Intergovernmental Revenue	231,518	100,000	252,000
State Intergovernmental Revenue	200,819	130,000	205,000
Federal Intergovernmental Revenue	57,101	0	0
General Service Charges	173,027	166,140	153,700
Miscellaneous Revenue	1,572,707	918,800	929,000
TOTAL REVENUES	\$ 3,193,100	2,363,540	2,498,900

CRIME AT A GLANCE

The COVID-19 pandemic had a noticeable impact on crime activity in Mountain View. Overall, the city remains safe. Crime trends we continue to see are predominantly property crimes, including burglaries and larceny, which includes thefts from vehicles. This continues to be a trend across the Bay Area.

Preventing crime continues to be a priority for us. For MVPD, prompt responses to emergency calls, outreach efforts and engagement on social media and working in collaboration with county and community-based organizations allows us to provide supportive assistance, diversion, and other services to those who may need it. These also greatly help in reducing crime so that all who call Mountain View home can feel safe and secure.

We are mindful that these statistics don't represent the impact, financially or emotionally, that they have on victims. We remain committed to being proactive in the efforts to suppress and prevent crime and to help bring offenders to justice.

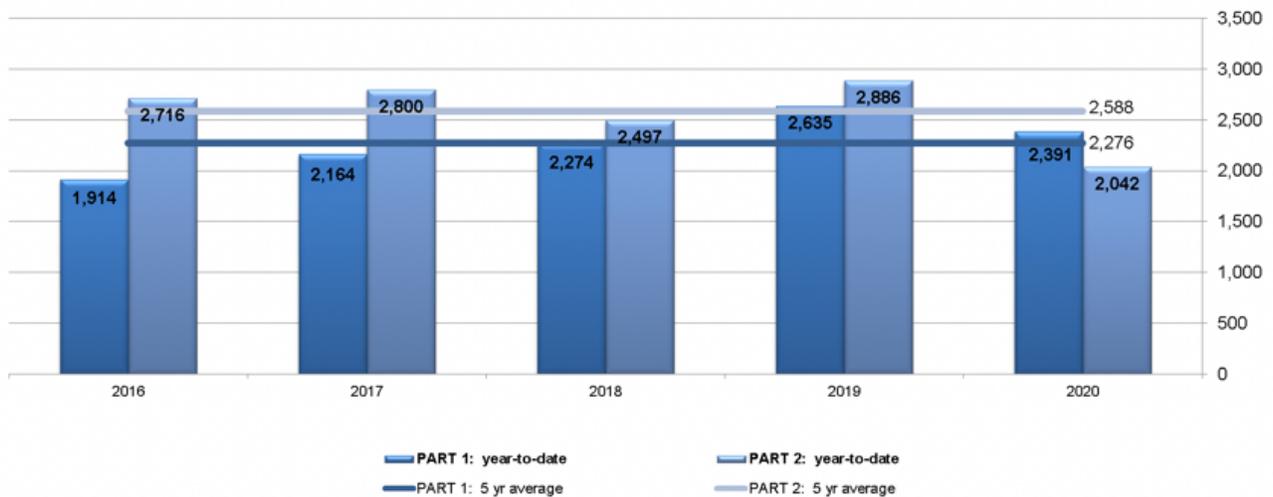
In 2020, we not only focused heavily on doing our part to help slow the spread of COVID-19, we solved a cold case that was nearly two decades old, we solved several cases involving internet crimes against children, and we were able to arrest several auto burglary suspects.

MONTHLY RECAP - REPORTED CRIME			
	2020	2019	CHANGE
CLASSIFICATION	YTD	YTD	%
PART I			
CRIMINAL HOMICIDE	0	0	0%
FORCIBLE RAPE	7	12	-42%
RAPE - FBI REVISED DEFINITION	13	17	-24%
ROBBERY	55	49	12%
AGGRAVATED ASSAULT	84	92	-9%
BURGLARY [1]	410	326	26%
LARCENY [2]	1644	2034	-19%
MOTOR VEHICLE THEFT	180	111	62%
ARSON	5	6	-17%
PART I TOTAL	2398	2647	-9%
[1] BURGLARY INCLUDES:			
RESIDENTIAL	217	176	23%
COMMERCIAL	193	150	29%
[2] LARCENY INCLUDES:			
AUTO BURGLARY OVER \$400	219	544	-60%
AUTO BURGLARY UNDER \$400	162	373	-57%
OTHER THEFT OVER \$400	538	484	11%
OTHER THEFT UNDER \$400	646	632	2%
PART II			
SIMPLE ASSAULT	227	316	-28%
FORGERY	13	16	-19%
FRAUD	164	145	13%
EMBEZZLEMENT	3	7	-57%
STOLEN PROP - BUY/POSS/REC	23	27	-15%
VANDALISM	184	187	-2%
WEAPON - CARRY / POSSESS	40	44	-9%
PROSTITUTION / VICE	1	0	0%
SEX OFFENSE	73	73	0%
DRUG ABUSE	185	331	-44%
OFFENSE AGAINST FAMILY & CHILD	23	31	-26%
D U I	119	206	-42%
LIQUOR LAWS	3	2	0%
PUBLIC INTOXICATION	213	338	-37%
DISORDERLY CONDUCT	11	13	-15%
CITY ORDINANCE	121	267	-55%
OTHER OFFENSES	639	883	-28%
PART II TOTAL	2042	2886	-29%
GRAND TOTAL	4440	5533	-20%

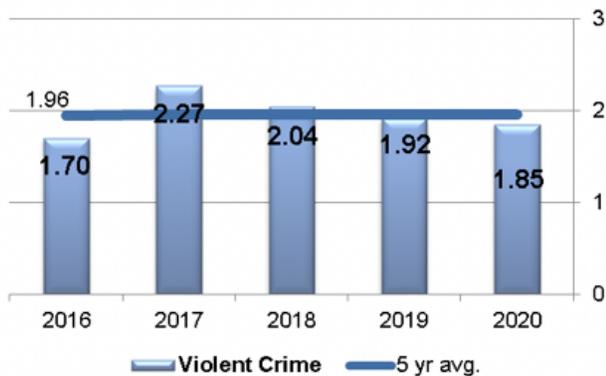
CRIME TRENDS

- **Violent Crime Index:** This includes Criminal Homicide, Rape (FBI Revised Definition), Robbery and Aggravated Assault
- **Property Crime Index:** This includes Burglary, Larceny and Motor Vehicle Theft

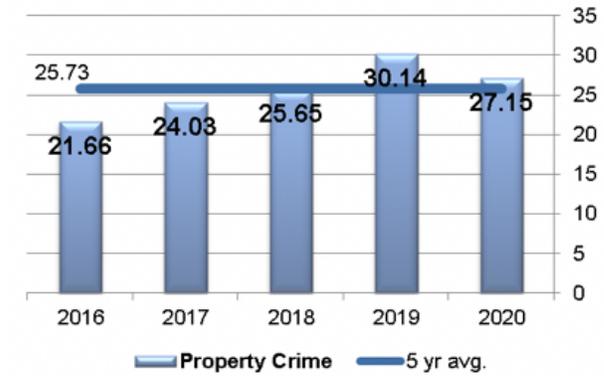
REPORTED CRIME



VIOLENT CRIME INDEX

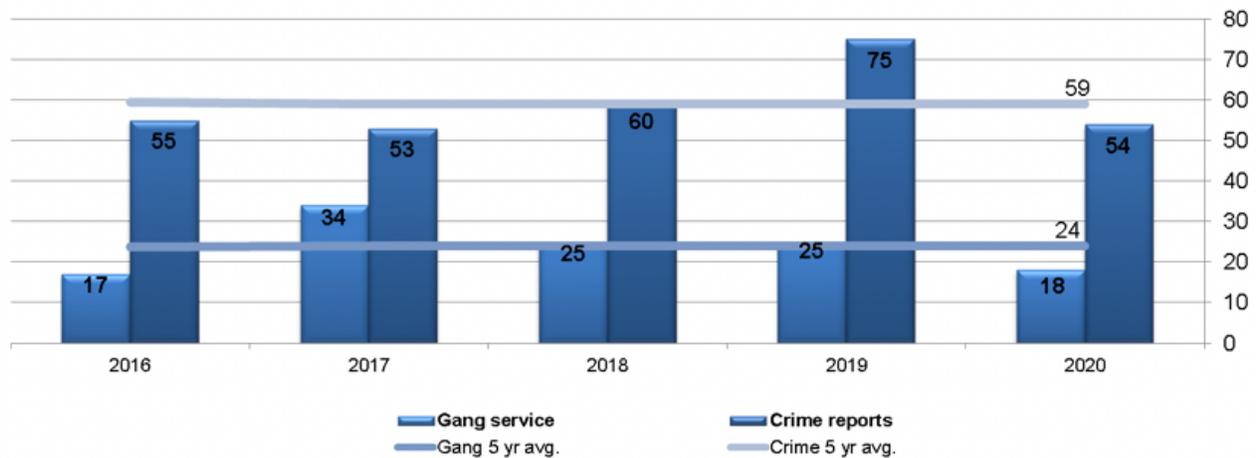


PROPERTY CRIME INDEX



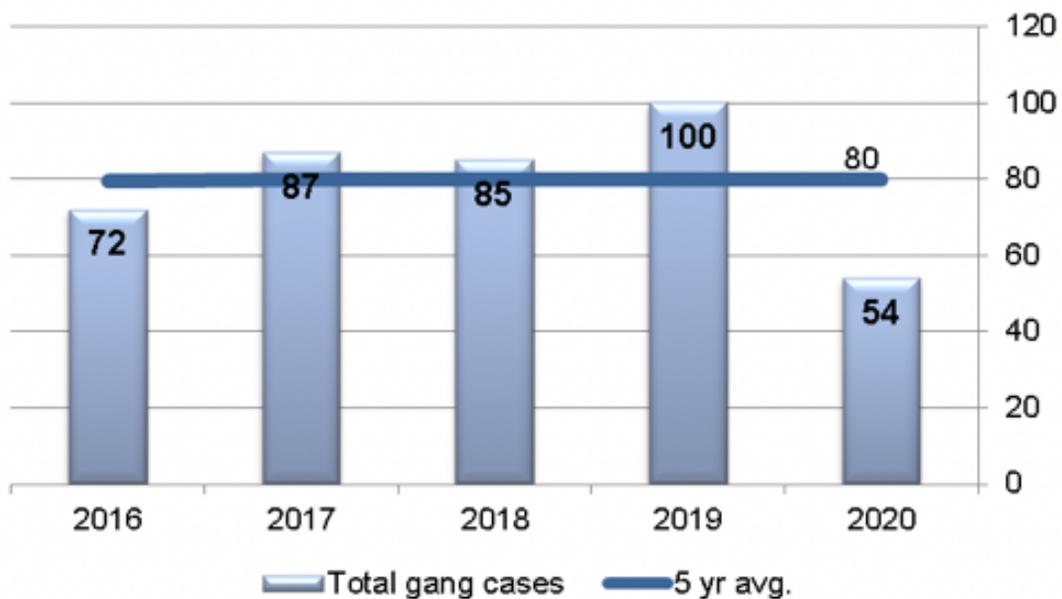
CRIME TRENDS

GANG SERVICE VS. CRIME REPORTS



Gang Service is defined as a new gang registrant. The contact is recorded and a police report is written documenting their registration. Gang Crime Report is a crime report to note if a case is gang-related or a person in the case has a gang affiliation.

GANG CASES



ARRESTS AND CLEARANCES

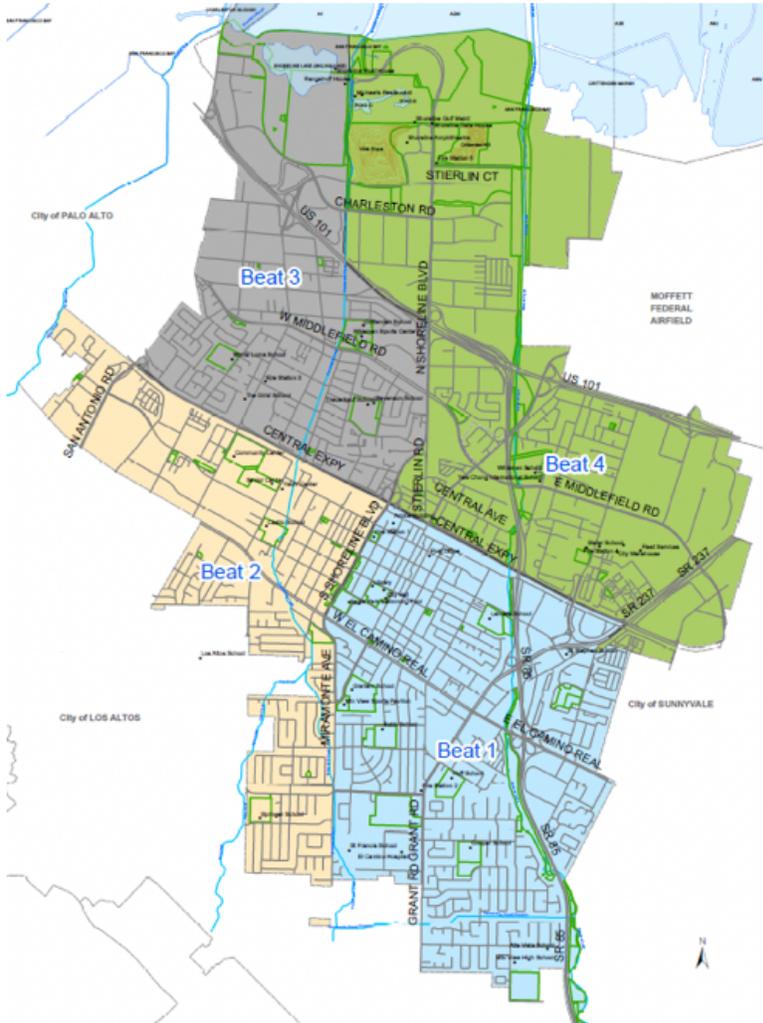
MONTHLY RECAP - CLEARANCES			
	2020	2019	CHANGE
CLASSIFICATION	YTD	YTD	%
CLEARANCE RATE			
VIOLENT CRIME	54%	60%	-6%
PROPERTY CRIME	7%	7%	0%
CLEARANCE RATE TOTAL	10%	11%	-1%
ARRESTS			
ADULT FELONY	337	333	1%
ADULT MISDEMEANOR	1207	1350	-11%
WARRANTS/HOLDS	307	349	-12%
ADULT TOTAL	1851	2032	-9%
JUVENILE FELONY	22	27	-19%
JUVENILE MISDEMEANOR	22	35	-37%
WARRANTS/HOLDS	1	3	0%
JUVENILE TOTAL	45	65	-31%
ARRESTS GRAND TOTAL	1896	2097	-10%
ARREST RATE			
FELONY	4.36	4.38	0%
MISDEMEANOR	14.94	16.83	-11%
WARRANTS/HOLDS	3.74	4.28	-13%
ARREST RATE TOTAL	23.05	25.49	-10%

- **Population:** Data regarding population is based on the state's Department of Finance Demographic Research Unit. The population basis is recorded on the Monthly Recap page of the department's website.
- **Clearance Rate:** A clearance rate is defined as the percentage of crimes reported that have been resolved through investigation. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is then multiplied by 100.
- **Arrest Rate:** This describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is then multiplied by 1,000.

ACTIVITY OVERVIEW

CALLS FOR SERVICE

Calls for Service



In 2020, response time to "Emergency" and Priority 1 Events (First unit dispatched to first unit arriving) was 4 minutes or less 62.8% of the time. (707 out of 1,126 events)

Note: The total of the two event counts (27,129) is not indicative of total PD CAD event count or dispatch center workload. It is only those events generated by non-self-initiated "calls for service" (15,947) to which one or more "units" were dispatched and actually arrived, plus the count of officer-initiated events. Other sources of CAD events (online, walk-in, others) to which no units were dispatched or where response was cancelled were not included in the above.

Dispatched Calls By Beat

Beat 3: 2,569	Beat 4: 2,621
Beat 2: 5,043	Beat 1: 5,632
Out of City/ Unspecified: 82	TOTAL: 15,947

Officer Initiated Calls By Beat

Beat 3: 1,814	Beat 4: 1,968
Beat 2: 2,992	Beat 1: 3,835
Out of City/ Unspecified: 573	TOTAL: 11,182

Response Times By Beat

Average		Median	
Beat 3: 13.8	Beat 4: 14.3	Beat 3: 7.4	Beat 4: 7.4
Beat 2: 14.8	Beat 1: 13.9	Beat 2: 7.7	Beat 1: 7.4
All: 14.3		All: 7.5	

ACTIVITY OVERVIEW

CONTACT DEMOGRAPHICS

2020							
Race/Ethnicity - U.S. Census	2010 Census	Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	45.00%	38.09%	33.42%	29.71%	26.85%	36.93%
Asian	26.0%	25.16%	14.80%	12.25%	8.99%	27.29%	20.48%
Hispanic or Latino	21.7%	23.83%	40.25%	37.75%	49.19%	31.60%	32.50%
Black or African American	2.2%	4.69%	5.42%	14.73%	10.99%	3.70%	6.87%
Native American, Native Alaskan	0.5%	0.04%	0.18%	0.12%	0.12%	0.26%	0.12%
Native Hawaiian, Pacific Islander	0.5%	0.66%	0.72%	0.87%	0.50%	0.62%	0.67%
Other not reported on Census	N/A	0.62%	0.54%	0.87%	0.50%	9.68%	2.44%
TOTAL	74,066	2,409	554	808	801	1,136	5,708

Contact demographics capture the population that police came into contact with through the course of their duties. Readers should understand the data in these tables as a description of the department's total contacts. Individuals can be in multiple categories of this table.

Contacts by the police are not necessarily reflective of the total population categories in Mountain View due to reporting patterns of crime, different risk of crime victimization, and movements of residents and non-residents in and out of the city.

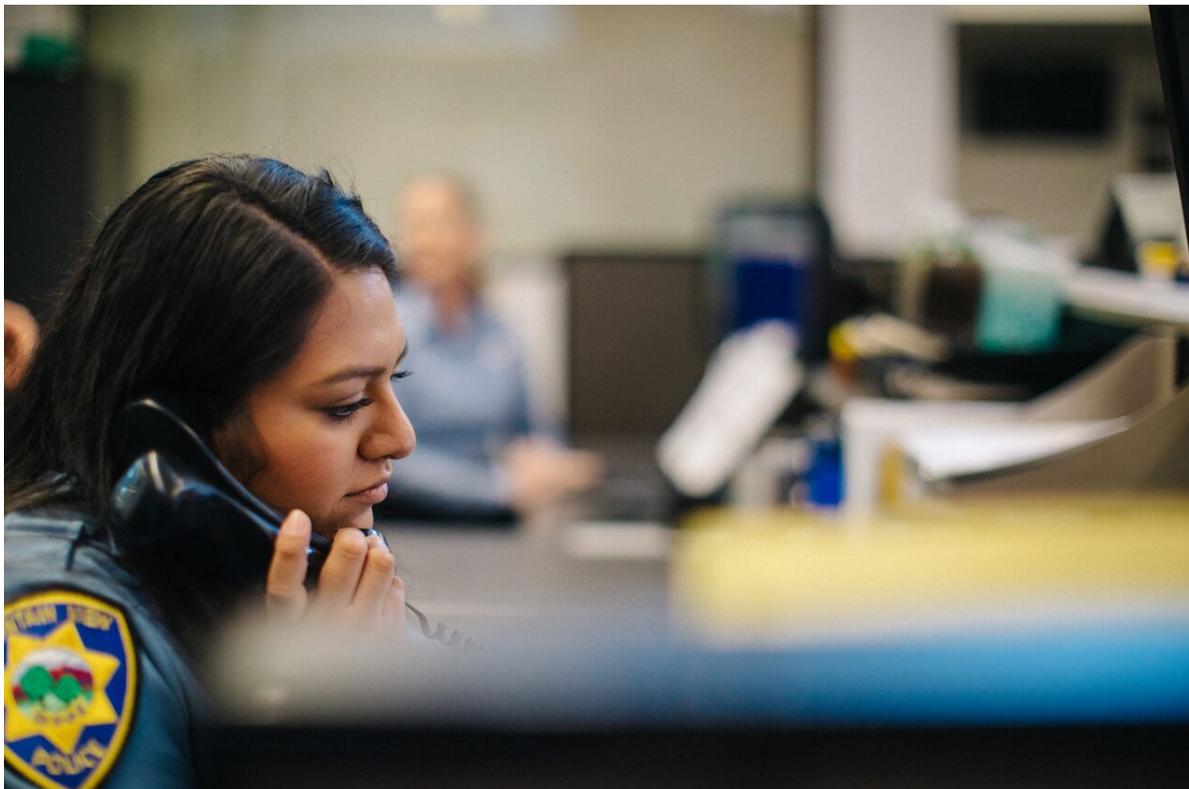
Race	2010 Census	Victims	Witnesses	Suspects	Arrests	Citations	All Contacts
White	56.0%	1,084	211	270	238	305	2,108
Asian	26.0%	606	82	99	72	310	1,169
Hispanic or Latino	21.7%	574	223	305	394	359	1,855
Black or African American	2.2%	113	30	119	88	42	392
Native American, Native Alaskan	0.5%	1	1	1	1	3	7
Native Hawaiian, Pacific Islander	0.5%	16	4	7	4	7	38
Other not reported on Census	N/A	15	3	7	4	110	139
TOTAL Number	74,066	2,409	554	808	801	1,136	5,708

DATA ENTRY

Total Number of Case Reports: 6,980
Total Number of Warrants: 491

Sex Offender Registrants: 46
Sex Offender Violations: 3

Cases Filed with DA:	Citations:	Field Interview Cards
1,177	1,271	118



PROPERTY AND EVIDENCE

TOTAL ITEMS		GUNS BOOKED IN	
Processed	11,636	Safekeeping	11
Booked	4,416	Evidence	19
		Found	0
		For destruction	7
		Total	37
		Returned to owners	31
		Destroyed	0

NARCOTIC ITEMS BOOKED IN	
Booked In:	
Narcotics	340
Paraphernalia	359
Items Destroyed:	
Narcotic	0
Paraphernalia	0



PROFESSIONAL STANDARDS

USE OF FORCE						
Type of Force	INJURY					TOTAL
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	1	0	0	0	1
Personal Weapon	3	1	0	0	0	4
Uncontrolled Takedown	3	5	0	0	0	8
OC/Pepper Spray	0	0	0	0	0	0
Baton	0	0	0	0	0	0
CED (Taser)	0	4	0	0	0	4
K-9	1	1	0	0	0	2
Ramming with Vehicle	1	0	0	0	0	1
Carotid Restraint	1	0	0	0	0	1
Firearm	0	0	0	0	0	0
Less Lethal Projectile	0	2	0	0	0	2
Total	9	14	0	0	0	23

Total contacts in 2020: 27,129

PERSONNEL COMPLAINTS	
Sustained	0
Unfounded	7
Not Sustained	0
Exonerated	3
No Finding	1
Pending	0

COMMENDATIONS	
Officers	53
Awards	3

PURSUITS	
Initiated	7
Apprehended	2
Collisions	2
Injuries - Suspects	0
Injuries - Citizens	0
In Policy	7
Not in Policy	0

TRAFFIC



The police department's traffic team continued to enforce, educate, and engage with our community, even during the pandemic. Our social media outreach emphasized educational content along with enforcement notifications and served as a primary tool for two-way communication around traffic-related concerns.



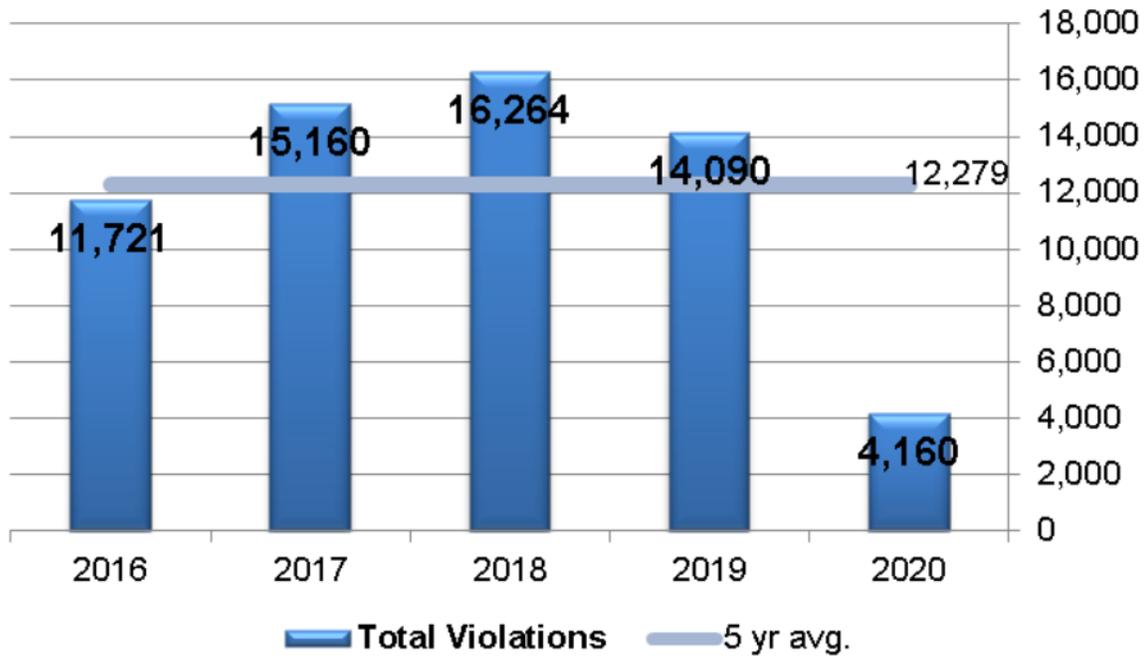
The Mountain View Police Department also received a grant from the Office of Traffic Safety for 2020 to target traffic violations such as Primary Collision Factors, Distracted Driving, and Driving Under the Influence. While the pandemic limited group enforcement efforts to mitigate the spread of the virus, our team individually continued to work to meet or exceed the requirement of the grant.



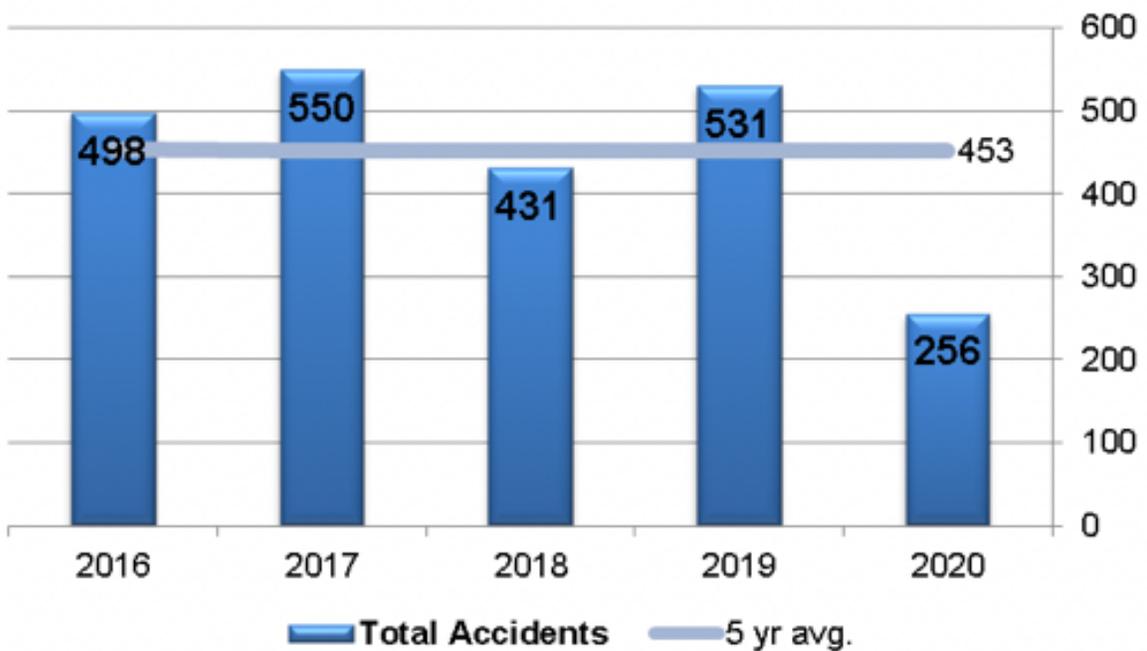
In 2020, we saw a 50% reduction in fatal collisions, a 34% reduction in injury collisions, a 7% reduction in non-injury collisions, and a 55% reduction in private property collisions.

TRAFFIC

VIOLATIONS



ACCIDENTS

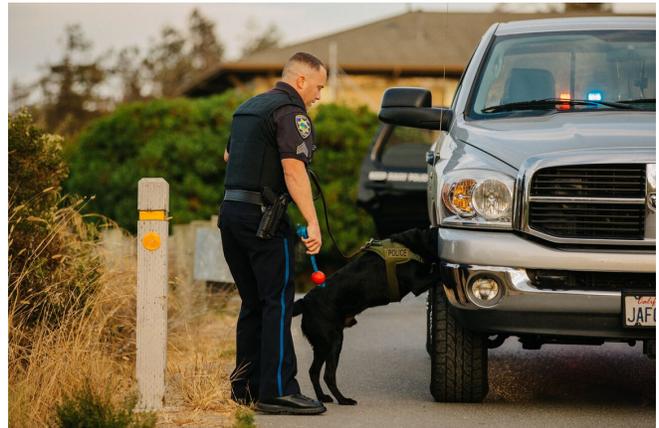
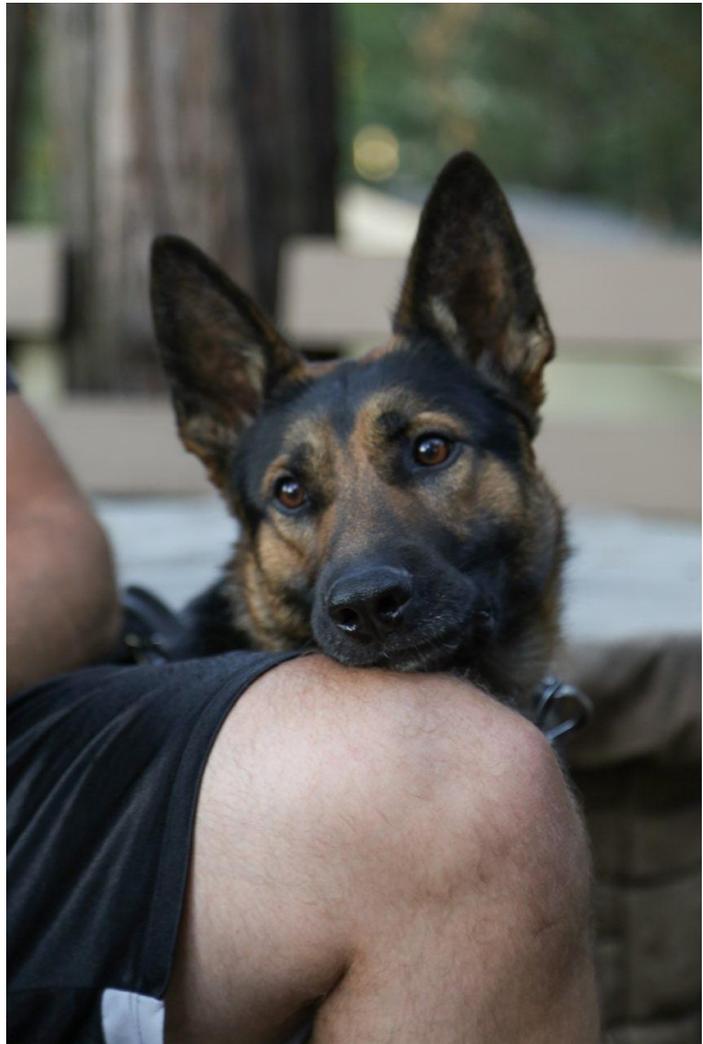


K9

The MVPD K9 Unit is one of the longest-serving K9 programs in Santa Clara County. Our highly trained teams strive every day to keep our community safe. This year, we were fortunate to be able to introduce our newest member of the team, K9 Atlas, and his partner, Officer Einfalt.

In 2020, the three K9 teams -- Thor, Atlas, and Zeus and their partners -- logged nearly 700 hours of training and were deployed nearly 200 times. The K9s teams recovered narcotics, stolen items, and at least one weapon. They also had four agency assists and seven apprehensions.

In one incident, a suspect who had stolen a motorcycle had subsequently crashed and was seriously injured. The suspect could not move, and was not easily visible from the roadway. Our K9 located him and likely saved his life.



PAL PROGRAM



Mountain View PAL (Police Activities League) was formed to help bring youth under the supervision and constructive influence of responsible adult role models, including police officers, through a variety of sports, educational, and recreational activities.

The goal of the program is to serve as an effective and powerful antidote to juvenile delinquency and provide positive mentorship between police officers and youth. Active participation helps enhance educational, social and personal values; development of a positive self-image; learning of successful interpersonal skills and other life skills that mitigate against the occurrence of juvenile delinquency.



The Mountain View Police Department provided students with PAL programs like PAL Boxing as well as the PAL Mentoring Program. The PAL Mentor Program continued to meet every week via Zoom to provide support and mentorship to 20 students throughout the COVID-19 pandemic.

The Youth Services Unit worked with several youth in the PAL program throughout the year and in annual programs such as Dreams and Futures. This year the Youth Services Unit implemented strict COVID-19 protocols and held their annual Dreams and Futures summer program which hosted 83 children, between 4th and 8th grade, over the course of 4 summer weeks.

NEIGHBORHOOD AND EVENT SERVICES

In 2020, the Neighborhood and Event Services Unit (NES) consisted of one Sergeant, the Community Outreach Officer (COO), the Cannabis Compliance Officer (CCO) and a Community Service Officer.

The COO contacts and assists unstably housed or persons and families currently experiencing homelessness. They also help connect county-wide social service groups with this vulnerable population. The CCO duties include developing, organizing, and coordinating regulatory procedures related to legal cannabis establishments. There were four Cannabis establishment applications submitted to the City, however due to COVID-19, the finalization of the establishments is still moving through the application process.

COVID-19 impacted hundreds of residentially displaced residents throughout the city. NES partnered with The Mountain View Public Safety Foundation and distributed roughly 775 Safeway \$50 gift cards totaling \$38,750. NES also distributed about 2,780 food bags, 530 hygiene kits, and 2,600 informational City flyers. These items were all received from various community groups and individual donations.

Additionally, MVPD hosted four “Pop-up” mask distribution events. More than 14,300 masks were distributed to walk-up and drive-up participants. Notably, all of these masks were received through generous donations from Mountain View residents. In late 2020, a third RV/Vehicle Safe Lot was opened on Terra Bella Avenue. This brings the total number of safe lots to three in the City, which includes the existing lots at the VTA lot on Evelyn and the Shoreline Amphitheater Parking lot B.



COMMUNITY EVENTS	
Community presentations (via Zoom)	3
First responder appreciation drive-by	1
LEO appreciation event	1
Covid birthday party parades	24
Department tours (before Covid)	2

STAYING CONNECTED

The Mountain View Police Department values its ability to stay connected with residents and with audiences that extend well beyond our city limits. Our doors are always open, and you can find us on any of the following platforms to stay in touch, ask questions, or get connected with department personnel.

Website: www.mvdpd.gov

Social Media Platforms:



Mountain View
Police Department



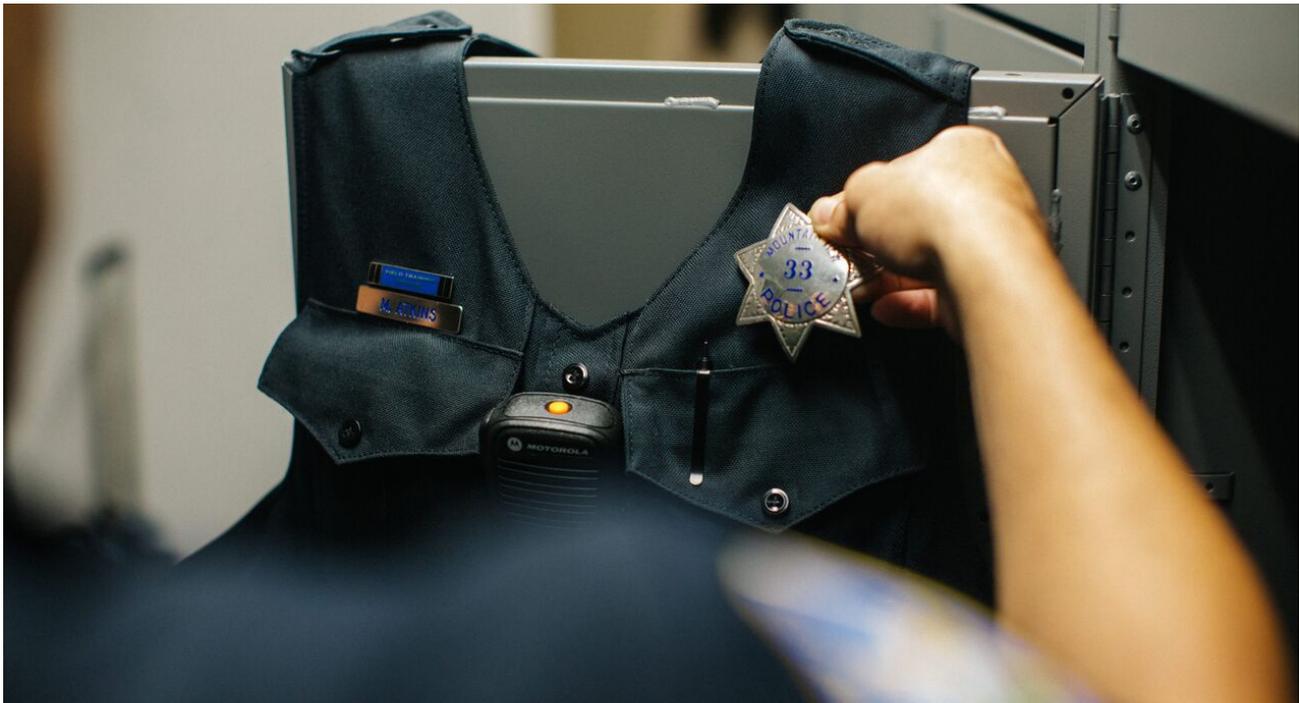
@MountainViewPD



@MountainViewPD



@MountainViewPD



Address: 1000 Villa Street
Mountain View, CA 94041

Lobby Hours: 8am to 5pm
Monday thru Friday

Weekends: Appointment only

Narcotics Hotline: 650-961-5800

Emergency: 9-1-1

Non-emergency & Records:
650-903-6344