CITY OF MOUNTAIN VIEW

CITY OF MOUNTAIN VIEW AQUATICS CODE OF CONDUCT

Aquatics facilities and programs offered by the City of Mountain View are designed to promote health, fitness and well-being as well as foster a sense of community within Mountain View. Participants are expected to follow the policies below to promote enjoyment of our aquatic facilities:

1. Treat others with courtesy and respect.
2. Follow staff and/or class instructor guidelines for proper and safe use of facility and bodies of water.
3. Follow rules of any aquatic program which can be found at Rengstorff Park Pool, Eagle Park Pool, City website and/or registration receipt.
4. Refrain from use of abusive language, inappropriate physical contact or harassment of other participants, volunteers, staff and instructors.

Anyone violating this code of conduct may be asked to leave either Eagle Park Pool or Rengstorff Park Pool and/or have privileges suspended. Violations of this code of conduct may result in suspension indefinitely at staff's discretion. Enforcement will be by Recreation Division staff or, if necessary, by the Mountain View Police Department as appropriate.

Failure to comply with this code of conduct will result in*:

First violation: Participant receives verbal and written warning that there has been a violation of the code of conduct.

Second violation: Participant shall not attend the class/program/facility for one (1) week, beginning with the date of the second violation.

Third violation: Participant shall not attend classes/programs/facilities at Eagle Park Pool and Rengstorff Park Pool for six (6) months beginning with the subsequent date of the third violation. Within five (5) business days of the third violation a letter will be sent to the participant listing the code of conduct violation and the date the participant may return to the class/program/facility. Class fees for the missed dates will not be refunded.

Fourth violation: Participant shall not be allowed to attend any classes/programs/facilities, depending on the nature of the violations, at Eagle Park Pool and Rengstorff Park Pool indefinitely. Staff will send the participant a letter listing the code of conduct violations that resulted in expulsion from the classes/programs/facilities.

*Please note that depending on the severity of the violation(s) the sequence of consequences may be accelerated to immediate expulsion from the class/program/facility.

If the participant believes they did not violate this code of conduct, the participant may request a meeting with the Recreation Supervisor and/or Recreation Manager. This request must be in writing and delivered to the Recreation Manager at 201 South Rengstorff Avenue, Mountain View, California, 94040, within seven (7) days of the date the code of conduct violation occurred. The Recreation Manager and/or Recreation Supervisor will meet with the participant within five (5) business days of receipt of the request and respond to the participant in writing within five (5) business days of the meeting.

The participant will not be allowed to attend either Eagle Park Pool or Rengstorff Park Pool until the conclusion of the aforementioned meeting process with the Recreation Supervisor and Recreation Manager or until the time of the suspension from the class/program/facility has expired, whichever occurs first.