CITY OF MOUNTAIN VIEW

Budget Adopted!

The City adopted its Fiscal Year 2017-18 budget in June 2017. The adopted budget includes \$2.2 million in net General Operating Fund (GOF) ongoing increases and \$3.9 million in new limited period expenditures. These increases will support the high demand for ongoing services and key priorities identified by the Council. These priorities and goals are the focus of this edition of *The View* newsletter and are discussed in the feature to the right.

The City is fortunate to be experiencing strong revenue growth, but how long it will continue is unknown. For FY 2017-18, a 1.8 percent positive balance of \$2.3 million is projected. FY 2018-19 is also projected with a positive balance, after which deficits are anticipated in the later years of the five-year fiscal forecast. The City carefully monitors its fiscal condition and will develop plans to address any deficits in future years. For more information on the adopted budget, visit www.mountainview.gov/budget.





IN THIS ISSUE

- Community for All
- Homeless Outreach
- Housing Supply
- Mountain View Transit Center
- Sustainability Initiatives
- Community Center Remodel



City Council Goals through 2019

Every two years, the City Council gathers input from residents, organizations and businesses to set the goals we, as a community, would like to achieve for Mountain View. These goals guide the special projects the City will undertake over a two-year period. The projects, along with the City's many ongoing services, fulfill our mission to make Mountain View a great community in which to live, work, visit and play. The four goals for 2017-19 include three that were carried forward from 2015-17 and a new goal affirming Mountain View's commitment to be a vibrant and welcoming community for all of our residents.

- Goal 1 (Community for All): Promote Strategies to Protect Vulnerable Populations and Preserve the Socioeconomic and Cultural Diversity of the Community
- Goal 2 (Housing): Improve the Quantity, Diversity and Affordability of Housing with an Added Focus on Middle-Income and Ownership Opportunities
- Goal 3 (Transportation): Develop and Implement Comprehensive and Coordinated Transportation Strategies to Achieve Mobility, Connectivity and Safety for People of All Ages
- Goal 4 (Sustainability): Promote Environmental Sustainability with a Focus on Measurable Outcomes

This edition of *The View* newsletter features some of the initiatives under each of these goals, including new programs and the continuation of several major projects. We will share some stories about what it

means to be part of a Community for All. We will give an update on our ongoing housing initiatives and strategies to provide a path to stable housing for homeless and unstably housed residents. We will give an overview of transportation improvements to make getting around Mountain View easier and safer for cyclists and pedestrians. And we will give the latest on our sustainability programs, how you can participate and how we can successfully work with regional and state agencies to make the biggest impact.

If you want to share this edition of *The View* newsletter electronically; sign up for the bi-monthly e-View electronic newsletter supplement; or access previous versions with helpful information like "How to Engage with the City," which explains ways to contact City officials and make your voice heard, visit www.mountainview.gov/TheView.



Embracing All Cultures

Human Rights and Freedom City

In December 2016, the City Council voted in favor of a resolution to declare Mountain View a Human Rights City. The declaration affirms our community's belief in the protection and promotion of human rights and the City of Mountain View's dedication to the principles of "equality, inclusion, respect, involvement and the recognition of human dignity." Over the next several months, the City will develop a pilot study to assess the human rights impacts of City projects and policies.



Mountain View also adopted the Cities Association's Equitable Cities Resolution in May 2017 as part of its commitment to nurturing an inclusive community and protecting the constitutional rights of its residents. Countywide, these efforts include challenging federal immigration efforts by filing lawsuits and refusing to cooperate in most cases with Immigration and Customs Enforcement (ICE) agents.

Most recently, the City Council adopted a modified version of the ACLU's Freedom Cities Policy on September 12, 2017. The policy, proposed by the Police Department, meets or exceeds seven of the nine recommendations of the Freedom Cities initiative and commits to a higher set of standards for handling undocumented individuals.

New Tool to Help Keep **Immigrant Families Together**

The County of Santa Clara launched the Rapid Response Network, a community-based project that protects immigrant families from federal deportation threats and provides moral and accompaniment support during and after immigration operations. The program also includes a 24/7 hotline that community members can call to report any immigration enforcement operations in the County and receive help quickly.

For more information or to attend a training for the Rapid Response Network in Santa Clara County email rosad@sacredheartcs.org or call (408) 278-2186.



GOAL 1:

Promote Strategies to Protect Vulnerable Populations and Preser

What the Newest Council **Goal Means for our Community**

The City Council has adopted a new goal to "Promote strategies to protect vulnerable populations and preserve the socioeconomic and cultural diversity of the community." This goal is rooted in the community's core values of diversity and inclusion that are reflected in the work we do for residents every day.

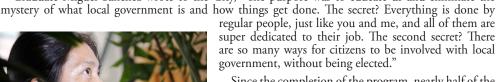
The stories on these pages demonstrate Community For All in action, highlighting events that celebrate diversity, programs that work in partnership with local agencies to help those in need and multilingual outreach efforts to engage more people in civic life. As we explore other programs, policies and regional partnerships to support the City's commitment to a Community for All, updates will be provided in future editions of *The View* newsletter and the eView electronic newsletter. For more information on this new Council goal, visit www.mountainview.gov/communityforall.



Twenty-nine Graduate from New Spanish Language **Leadership Academy**

From March until May 2017, a total of 29 members of our community participated in a weekly leadership program for Spanish-speaking residents. The program, taught primarily in Spanish, was designed to embrace local diversity and increase awareness of City functions, services, activities and issues in an effort to prepare residents for leadership, volunteerism and involvement in the community.

Graduate Miguel Sanchez wrote to the City, "The purpose was to educate us and eliminate the





Since the completion of the program, nearly half of the graduates have already volunteered as City ambassadors during the first Multicultural Festival, where they handed out information about City services, answered questions and welcomed members of the community. Graduates also greeted people at this year's National Night Out and Thursday Night Live events. To learn more about the program, visit www.mountainview.gov/civico.

• COMMUNITY FOR ALL

ve the Socioeconomic and Cultural Diversity of the Community.

New Partnership Promotes Access to Preschool for Low-Income Families

The City Council is committed to ensuring all residents have access to high-quality preschools. Learning Links Preschool, which operates the child care center at Rengstorff Park for the City of Mountain View, is proof of this commitment. Learning Links represents a new partnership between the City and Gatepath that funds tuition subsidies based on a sliding scale, allowing low-income families to qualify for tuition assistance based on income. This program gives more children the chance to benefit from diverse learning experiences that support their development and prepare them for kindergarten.

The City has committed up to \$100,000 per year to the program through 2019 because the entire community benefits from investments made in early learning when children begin to attend local elementary schools. But demand for early childhood education is increasing and supply has not sufficiently met demand.

In Santa Clara County, 33 percent of children aged three to five are not enrolled in an early education program like pre-K or preschool. For children of low-income families, access to quality early education is integral to producing strong outcomes later in life. Early childhood education is correlated with higher educational attainment and has a positive impact on social and behavioral outcomes.

When Yolanda Cisneros began looking for a preschool for her son Erick, she quickly learned that her options were limited in Santa Clara County. Though the family's budget is tight and childcare is expensive, it was clear to Yolanda that Erick needed more opportunities to learn and make new friends. Their situation was challenging, but when one of her acquaintances told Yolanda that financial aid for low-income residents of Mountain View was available at Gatepath's Learning Links Mountain View preschool, she was overjoyed. "The financial aid makes a big difference for my family, because we couldn't afford to pay all the tuition," Yolanda said. "I needed someone to take care of Erick and teach him at the same time."

Preparing Erick for a successful kindergarten experience is one of Yolanda's goals. At Learning Links, staff use an inclusive, play-based approach where children with and without special needs learn side-by-side. Erick has a lot of energy – he loves to play soccer and makes new friends every day. This new program offers him opportunities to learn and grow that he otherwise would not have without a need-based scholarship. "What I love is that he gets to learn with children from all different cultures," said Yolanda. For more information about this program, visit www.mountainview.gov/preschool.



Effective January 1, 2018, the minimum wage will be \$15 per hour. On November 10, 2015, City Council adopted an ordinance to increase Mountain View's Minimum Wage rate to \$15 an hour by 2018. Employers who are subject to the Mountain View Business License Tax, or who maintain a facility in Mountain View, must pay each employee who performs at least two (2) hours of work per week in Mountain View, minimum wages not less than \$15 per hour. For more information, visit www.mountainview.gov/minwage.



Embracing All Cultures

Multicultural Festival

On June 10, 2017, the City of Mountain View and the Human Relations Commission hosted the City's first Multicultural Festival, a free community event celebrating Mountain View's cultural diversity. The festival, featured musical and dance performances and outreach booths from 24 community-based organizations and drew an estimated 350 people throughout the day.



Library Hosts Community Immigrant Resource Fair

On June 24, 2017, the Mountain View Public Library hosted an immigrant resource fair with representatives from the Santa Clara County Office of Immigrant Relations, SIREN (Services, Immigrant Rights and Educations Network) Bay Area, Silicon Valley Independent Living Center, Community Services Agency, Day Worker Center of Mountain View, Foothill College and Asian Americans for Community Involvement. Approximately 150 community members attended. There was a great turnout and the agencies spoke with many people who had not heard of available services prior to the fair.



New Partnerships for Homeless Outreach and Case Management

The regional housing crisis and homelessness are significant and growing issues for many communities. Locally, numerous RVs and other vehicles are used as housing on Mountain View streets. The City knows it cannot meet this significant challenge alone and has joined with Santa Clara County, CSA, and other local nonprofits to improve short- and long-term community outcomes with regard to homelessness. This assistance is part of the three-pronged strategy discussed in the feature to the right. Highlights of some of these new programs are below:

Temporary Outreach: January to March 2017

The goal of this pilot program was to link those living in vehicles to services and housing programs, and reduce the number of vehicles and RVs being used as housing. This pilot program was initially provided by the County at the start of the year, and served 19 clients in Mountain View, 7 of whom were located on Crisanto Ave.



Peninsula Healthcare Connections Caseworker: April to June 2017

This goal of this new program is to provide Case Worker management and supportive services that lead to permanent supportive housing for 20 chronically homeless cases in the City.



Community Services Agency (CSA) Mobile Outreach - CSA: April to July 2017

This goal of this new program is to link those living in vehicles to services and housing programs, which, over time, could reduce the number of cars and RVs being used as housing. We partnered with CSA and the County to offer this new mobile outreach program.



Vehicle Occupants become CSA Clients

HOUSING

GOAL 2:

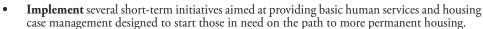
Improve the Quantity, Diversity and Affordability of Housing Opportunities.

Latest Homeless Initiatives

According to the latest Santa Clara County homeless survey, which includes residents living in vehicles, homelessness increased by 51 percent in Mountain View from 276 in 2015 to 416 at the point-in-time count conducted in January 2017. Santa Clara County also saw an overall increase of 12.8 percent from 6,556 in 2015 to 7,394 at the January 2017 count.

This is why the City has been addressing the rise in homelessness and residents living in vehicles for the last two years. We have been studying ways to address the rise in homelessness and residents living in vehicles, guided by detailed reports on the feasibility of safe parking options, regional stakeholder input and a community census. We have been looking for solutions to meet both immediate needs and put people back on the path to stable housing.

Our strategy is a three-pronged approach over the next two-year period:



- **Explore** several long-term strategies to increase the overall housing supply with an emphasis on affordable housing.
- **Dedicate** a new Community Outreach Police Officer to further enhance and coordinate community outreach and law enforcement operations (newly funded as part of the Fiscal Year 2017-18 adopted budget).

Mountain View's commitment now totals more than \$1 million for addressing this challenging issue. As described in the panel to the left, we are also combining our efforts with other local and regional agencies to make a more substantial impact. Through the help of faith-based groups in the county and members of the Santa Clara County Emergency Area Network (EAN), like the Community Services Agency of Mountain View (CSA), we now have a better understanding of our local needs.

Continued outreach and regional cooperation has allowed us to ramp up outreach for homeless prevention services and homeless case management to address the unique needs of each individual. Some of the existing services we're connecting people to include: CSA's food and nutrition program; Mountain View's Senior Nutrition Program at the Senior Center; showers, breakfast and CSA social worker access at Hope's Corner; and showers and laundry services through Dignity on Wheels at CSA.

As we move into winter months, we are also working with the County on a proposed pilot program, funded by the County for a cold weather shelter at Trinity United Methodist and a vendor to provide a pilot program for RV-waste disposal services. An update on further enhancing Mountain View's affordable housing policies was considered by City Council in September 2017, and an update on homeless initiatives and enforcement options will be provided in early 2018.

For more information and ongoing updates on homeless initiatives, visit www.mountainview.gov/homeless. This page also has links to *Ask Mountain View*, with an anonymous option, to elicit easier feedback from residents.





HOUSING

with an Added Focus on Middle-Income and Ownership



Increasing the Housing Supply

For the past several years, Mountain View has committed to increasing the overall housing supply within our own borders and working with neighboring jurisdictions to increase housing for the entire region. In the last edition of *The View*, we wrote about the challenges faced by the City in the effort to attract developers to build affordable housing. While the City continues such efforts, we also continue to pursue a range of housing types that helps to build stronger neighborhoods and more cohesive communities.

As part of the Council's new goals, there will be an added focus on ownership opportunities and middle-income housing to meet these needs in the community and preserve our diverse neighborhoods. In September 2017, the City Council reviewed a long-term housing affordability strategy to review options for meeting these goals. Learn more at www.mountainview.gov/housing.



Rental Housing Committee

On November 8, 2016, the residents of Mountain View voted to adopt Measure V, also known as the Community Stabilization and Fair Rent Act (CSFRA), to stabilize rents and provide just cause eviction protections for certain rental units in Mountain View. Since then, a five-person (and one alternate) committee has been appointed to implement the CSFRA. The Rental Housing Committee is focused on initial tasks which include setting an annual percentage of allowed rent increases, appointing hearing officers, adjudicating petitions and conducting studies, surveys and investigations as needed to help them perform their duties. Members of the committee serve on a voluntary basis and represent both renters and landlords per the requirements of the CSFRA.

Learn more about the committee and their responsibilities at www.mountainview.gov/CSFRA.

Housing

As of January 2017,

Mountain View has 35,595 residential units, which includes single family homes, rowhouses, condominiums, rentals and mobile homes. As of June 2017, there are 5,437 additional residential units in some phase of planning or building expected to be completed within the next three years. Of those, 696 or 13 percent will be to own and 240 or 4.4 percent will be designated as new affordable housing.



Affordable Housing Developments with City Funding



All Affordable Housing Units

The total number of affordable housing units in the City are noted below. Besides affordable housing developments that have City funding, the City also has other programs to facilitate the affordable housing, including the Below Market Rate, Density Bonus, and Public Benefits programs.





Projects Completed Since January 2017

- Doane & Drew Avenue Reconstruction
- Street Lighting conversion to LED-Phase II
- Green Bike Lane Pilot Project (3 intersections-Cuesta/Miramonte, Sylvan/ ECR/The Americana, Bryant/Grant
- Crosswalk Improvements at W. Middlefield/Independence/Thaddeaus
- Shoreline Blvd. Adaptive Signal System
- Permanente Creek Trail, Amphitheatre Parkway Undercrossing Improvement
- Calderon Bike Lane Improvements/ Extension (Evelyn to Mercy)
- Resurfacing of Rengstorff Avenue/Old Middlefield Way/Charleston Road
- Transit Center Master Plan Approved

Projects Currently Under Construction

- Castro Street Roadway Modification (El Camino Real to Miramonte)
- Permanente Creek Trail Extension (Rock to Middlefield)

Projects Currently in Design

- Hackett & Wagner Street Reconstruction
- Grant/Phyllis/Martens Intersection Improvements
- Shoreline Reversible Bus Lane Improvements (Middlefield to Pear)
- Castro/Moffett/Central Expressway Interim Improvements
- El Monte/Marich Intersection Improvements

Projects Being Studied

• Latham Street/Church Street Bike Boulevard Feasibility Study



For more information on the latest Public Works projects benefiting our community, visit www. mountainview. gov/pwprojects.

TRANSPORTATION

GOAL 3:

Develop and Implement Comprehensive and Coordinated Transportation Strategies to Achieve Mobility, Connectivity and Safety for People of All Ages.



One Step Closer to a New Mountain View Transit Center

After more than two years of public input and discussions between multiple transportation agencies, the City Council voted in May 2017 on a preferred approach to updating the Mountain View Transit Center. The Transit Center was designed in the late 1990s for an estimated ridership of 1,000 visitors per day by 2010. Currently, the facility serves more than 3,000 visitors a day, which is only expected to increase with current Caltrain electrification plans.

The adopted Transit Center Master Plan will be executed in two phases over the next several years and depend on both funding and public-private partnership opportunities. The projects included in Phase 1 center around better traffic flow and bicycle and pedestrian safety improvements. Highlights include new bicycle and pedestrian under-crossings that will remove wait-times to cross Central Expressway. Traffic on Castro Street will be diverted away from the rail crossing with a new ramp behind the Police Administrative Building connecting Evelyn Avenue to Shoreline Boulevard. Platforms, pedestrian and bicycle circulation, and pickup/dropoff areas at the station will also be improved to better accommodate current and expected ridership. This new configuration will not only separate the road from the train crossing, improving traffic flow and safety, but also allow cyclists and pedestrians to have safer and easier access to the platforms away from vehicular traffic.

Phase 2 includes a potential public-private partnership to redevelop the existing parking area to increase parking in conjunction with a mixed-use development that could include retail, office or housing. To get more information about the projects, see the history of the Master Plan and view higher-quality renderings of the proposal, visit MountainViewTransitCenter.com.

Mountain View Community Shuttle Extended through 2018

Started as a pilot program in January 2015, the Mountain View Community Shuttle program has been extended for another year through funds provided by Google. The shuttle service runs every 30 minutes from 10:00 a.m. until 6:00 p.m., seven days a week to connect residential neighborhoods

to shopping destinations, downtown Mountain View, entertainment attractions, City facilities, medical complexes and recreation areas. Each of the four electric shuttles is equipped with seating for 16 passengers, a wheelchair lift, space for two wheelchairs, WiFi connectivity and bicycle racks on the outside of the vehicle. For more information about the shuttle program, visit MVCommunityShuttle.com.



SUSTAINABILITY

GOAL 4:

Promote Environmental Sustainability with a Focus on Measurable Outcomes.





City Sustainability Initiatives

The City Council continues its focus on Mountain View's role in protecting the environment as part of its latest priority goals. The new sustainability goal promises to "Promote environmental sustainability with a focus on measurable outcomes." The primary vehicle for attaining measurability will be innovative reporting.

Mountain View has already implemented an impressive series of initiatives aimed at promoting sustainability. Multiple City facilities are powered by solar energy, fixtures throughout the community now glow with LED lights, and new construction projects strive to achieve Zero Net Energy consumption, which strikes an impressive balance between energy usage and savings.

Transportation is the primary focus of sustainability across the state and Mountain View is proud to participate in these efforts. It is now more common than ever to see low- or noemission vehicles on the road and public parking lots dotted with chargers for electric varieties. Our community is no different in terms of resources, but the foresight to look beyond these innovations sets our efforts apart.

The 2015 Greenhouse Gas Emissions Inventory is part of a larger climate protection roadmap. Instead of simply tracking the number of efficient vehicles purchased or operated in Mountain View, the Inventory measures vehicle miles traveled here to provide a way to actually measure sustainability. The 2015 inventory numbers will be released in early 2018.

Our efforts are not unique, but the customized nature of our transportation measurements is. Most cities analyze aggregated numbers from large transit agencies tracked over many months and adjusted by population. Mountain View's tracking will focus on trips within City limits, revealing the most accurate and actionable targets for sustainable transportation projects. The Transportation Demand Management Policy is evidence of the leading edge nature of these efforts.

Environmental Sustainability Coordinator Steve Attinger explains that studying emissions requires an examination of our entire lifestyles. Our consumption habits are a huge part of that puzzle, but Mountain View, like most cities, does not yet include consumption in its emissions inventory. Transportation and building energy use are the two biggest measurable contributors to the City's emissions, making up more than 95 percent of emissions, and are therefore critical areas because of their measurability.

The City of Mountain view is serious about its commitment to maintaining a high level of accountability and effort, and the City's decision to continue focusing on environmental sustainability as a Priority Goal is the manifestation of that commitment. For more information on our greenhouse gas emissions inventories, and to stay current on all the latest sustainability efforts in Mountain View, please visit www.mountainview. gov/sustainability.

GREEN MV City Joins #ClimateMayors

At the June 6, 2017 Council Meeting, the mayor announced he had signed the #ClimateMayors Statement, adopting and upholding the Paris Agreement climate change goals. Mountain View joined more than 375 cities, representing more than 68 million Americans, committed to reaching City climate goals and push for new actions to reduce impacts of man-made climate change.

Upcoming Ways to Participate in Zero Waste and Recycling

Food Scraps Program

Contact (650) 903-6311 or www.mountainview.gov/foodscraps

Compost Workshops

October 7, 2017 at MV Senior Center Other workshops are available on second Saturdays February - November 2018 Register at (408) 918-4640 or Ucanr.edu/Compost

Confidential Paper Shredding

SMaRT Station, 301 Carl Road, Sunnyvale 8:00 a.m. – Noon Contact (408) 730-7262

- Saturday, November 4, 2017
- Saturday, March 17, 2018 tentative date

Household Hazardous Waste

October 21, 2017 Register at (408) 299-7300

Repair Café – Fix It for Free

Sunday, Dec 3, 2017 • 11:00 a.m. to 3:00 p.m. Historic Adobe Building, 157 Moffett Blvd. Visit RepairCafeMV.org

Citywide Garage Sale

Saturday, May 5, 2018 (some homes open Sunday) Register at (650) 903-6311 or www.mountainview.gov/garagesale

Upcoming Environmental Events

- Mountain View Arbor Day, March 10, 2018
- Earth Day, April 22, 2018
- National River Clean Up, May 19, 2018
- America Recycles Day, November 15, 2017 and November 15, 2018

Visit www.mountainview.gov/environmentalevents for info and links to above dates.

Learn more about what and where to recycle at MVRecycle.org

What is ZNE?

- Zero Net Energy developments generate as much energy as they use.
- Mountain View offers incentives to encourage these environmentally friendly projects.
- ZNE will be required for all new residential construction in California by 2020, and all new commercial construction by 2030.

Take the Top 10 Challenge

Visit www.mountainview.gov/ sustainability to learn about the ten actions you can take to "green" our community and planet.



PRSRT STD U.S. POSTAGE PAID Mountain View, CA Permit No. 179

******** POSTAL CUSTOMER



Community Center Remodel Begins



The City began the renovation of the Mountain View Community Center in August 2017, temporarily closing its doors August 12 and moving services to other City locations. The renovation work is expected to be completed in the first half of 2019.

Front Desk and Reservation Services were moved to the Mountain View Senior Center at 266 Escuela Ave. All Fall classes and programs have been moved to alternative City facilities, and their new locations are noted in the Fall *Activity Guide* class information. The City's Preschool Tot Time and Playschool Programs will also be moved to The View Teen Center at 263 Escuela Ave.

Once renovations are complete, the new Community Center will include more than 6,000 square feet of additional interior space, a brand new Social Hall for up to 250 guests, two fitness and dance rooms, and four multi-purpose rooms. A new Preschool Room will also be included. The renovation is expected to expand the programs and services currently offered in response to our growing community.

For additional updates on the Community Center Renovation Project, visit www.mountainview.gov/pwprojects or follow Recreation on Facebook at fb.me/mountainviewrecreation.



To reach Recreation during the renovation, please contact:

Recreation Office

recreation@mountainview.gov, (650) 903-6331

Facility Reservations

recreservations@mountainview.gov, (650) 903-6407

BBQ Reservations

bbqreservations@mountainview.gov, (650) 903-6607

Holiday Hours Advisory

Most City offices and nonemergency response facilities will be closed or have modified hours between Monday, December 25, 2017, and Monday, January 1, 2018. Regular business hours will resume on Tuesday, January 2. Emergency services will be available throughout the holiday period by calling 9-1-1.

The View

This newsletter magazine is published two times a year by the City of Mountain View. *The View* newsletter is delivered by bulk mail to every residential address and business in Mountain View.

Mountain View City Council

Mayor: Ken Rosenberg Vice Mayor: Lenny Siegel Councilmembers:

Margaret Abe-Koga Chris Clark Lisa Matichak John McAlister Pat Showalter

Daniel H. Rich, City Manager City Manager's Office P.O. Box 7540 Mountain View, CA 94039-7540 (650) 903-6301 city.mgr@mountainview.gov The View • P.O. Box 395 Mountain View, CA 94042 (650) 903-6301

City Website

The View is available on the City's website, www.mountainview.gov.

City Hall Social Channels

Facebook.mountainview.gov mountainview.gov/GooglePlus Twitter.mountainview.gov

Extra Copies

A limited supply of extra copies are available at City Hall, 500 Castro St.; the Mountain View Public Library, 585 Franklin St.; and the Community Center, 201 S. Rengstorff Ave.

City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

Organizational Values

The City staff has established the following organizational values that guide their work for the community:

- Provide exceptional service
- Act with integrity
- Treat others with respect

