

# The VIEW

## CITY OF MOUNTAIN VIEW

### Thank you, Mountain View



After 27 years in local government, I have decided to retire this December. I am proud of the many accomplishments that the dedicated men and women of this organization have achieved over the past eight years; we have come out of the Great Recession stronger than before and

dealt with the benefits – and challenges – of a booming economy.

This edition of *The View* is all about infrastructure and planning ahead for the future. Much of what I have tried to do over the past eight years – in partnership with the City Council, employees, residents and businesses – is to ensure we were investing strategically in our infrastructure; not just for today, but for decades to come. I hope that I am leaving the community with a strong foundation on which it can continue to build and thrive. Mountain View is a special community that will always have a special place in my heart.

*Dan Rich*

Dan Rich  
City Manager



## Building a Strong Foundation for a Strong Community

Mountain View City government has a strong tradition of planning for and investing in the future. When you look around Mountain View, you can see active parks, peaceful open space, colorful foliage, thriving neighborhoods, well-traveled roads, busy storefronts, a festive downtown, and much more. What you don't always see is the infrastructure upon which these amenities are built. In fact, it is easy to take the benefits of well-functioning infrastructure for granted (clean water, working plumbing, reliable traffic signals, to name a few). The focus of this edition of *The View* is to bring to light the ways in which the City plans, constructs and maintains the infrastructure that provides the very foundation of our community.

The City's plan for infrastructure is laid out in a comprehensive document called the Capital Improvement Program or CIP. In June 2019, the City Council adopted a five-year CIP and appropriated \$142.5 million dollars for Fiscal Year 2019-20, one of the City's largest-ever infrastructure spending commitments. CIP projects are supported by a variety of funding sources, including "general funds," water and sewer enterprise funds, impact fees from developers, grants funds and a variety of other sources. These funding sources have been more plentiful recently due to the health of the region's economy. This has given us an opportunity to plan ahead so Mountain View residents and visitors can enjoy the benefits of long-lasting infrastructure into the future, when funding might be more scarce. Unfortunately, construction costs also tend to go up in booming economic times, which means capital projects can be quite expensive.

The CIP includes a wide variety of projects, many of which you will learn about in the pages of this edition of *The View*. These projects include: replacing aging infrastructure, like streets, water lines and sewer systems; updating community facilities to create larger, more modern, efficient and useful spaces for the community to enjoy; improving mobility, access and safety for all forms of transportation; and planning for sea level rise and other climate change impacts. Projects are designed through a methodical and often lengthy process. Before the first shovel goes into the ground, we have already been hard at work. We seek community input to understand how people are hoping a given project will improve their quality of life. We research best practices and consult our in-house experts to identify creative engineering solutions or the most cost-effective building techniques. And we anticipate potential construction impacts on residents and businesses and develop plans to avoid them. Throughout the process, we seek feedback and provide information through surveys, neighborhood meetings, mailed notices, the City's website, signage and established distribution lists. Our goal is to stay in contact with you to make sure the City's infrastructure – as a fundamental component of our thriving community – is taking shape in the way that works best for everyone.

For more information on City projects, planning and ongoing feedback opportunities, visit our website at [www.MountainView.gov](http://www.MountainView.gov) and follow Mountain View City Hall on Twitter, Facebook, Instagram, and now YouTube, where we livestream City Council meetings.

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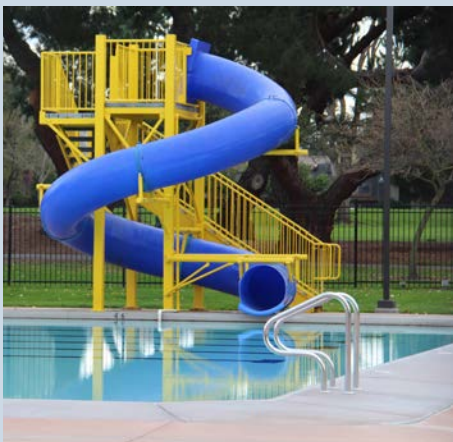


## The Show Will Go On: MVCPA Expansion

By 2020, expansion of the Mountain View Center for the Performing Arts (MVCPA) will begin, bringing more opportunities for both indoor and outdoor performances. Improvements at SecondStage include its own dressing rooms and Green Room for clients, stage reconfiguration and additional seating. At ParkStage, we will be improving the design of the outdoor theater in Pioneer Park, including ADA-accessible seating. MVCPA will continue to be open for performances during the renovations.

## Aquatic Center Update Planning

Three public outreach meetings were held in Fall 2018 to help identify options for improvements to the Aquatics Center that will increase the accessibility and sustainability of the Center. A study is currently under way to identify ways to improve both programming and operations. This study includes a public survey launched in August 2019 and a review of industry best practices. Recommendations will be brought before the Parks and Recreation Commission and the City Council by the end of 2019.



## New Life for Mountain View Community Center

On February 23, 2019, hundreds of community members turned out for the grand re-opening of the Mountain View Community Center. The enhancements to the Center are easy to see, with its architectural character, stunning external mural, use of park views and amenities, an airy new community event room, and an increase in square-footage of almost one-third of the previous total space. In addition, the updated building systems are more efficient and more effective. The Community Center illustrates the substantial investment, planning, design and coordination required of complex construction projects.



The project began, as all projects do, with a vision and a plan to update Rengstorff Park. In fact, there were several plans, approved in March 2013, March 2015 and June 2015. Each plan addressed different needs: recommendations for overall renovations, new swimming pools and other park improvements; the conceptual layout of the Center and expansion; how to achieve LEED (Leadership in Energy and Environmental Design) Silver® certification; traffic, intersection and median improvements; and new water, sewer and electrical services to accommodate the high use of the park.

The entire project was also carefully designed to align with the City's values to provide exceptional service and to accomplish the multi-year Council goals. The Center's LEED Silver® certification, for example, is an important demonstration of the City's commitment to sustainability. LEED Certified buildings meet certain requirements for green features in their design, construction, operations and maintenance, and operate in a resource-efficient, healthy and cost-effective manner. In addition, renovation of the Center has fiscal benefits. The original community center systems were installed up to 50 years ago and it became difficult to locate appropriate parts and supplies. Upgrades to the electrical, water, and sewer systems avoid the need for costly repairs.

Another integral part of the project was to make sure the Community Center project also improved traffic safety on the streets connected to the Center. That is why Center upgrades included a new driveway and traffic signal on Rengstorff Avenue aligned with Stanford Avenue.

As a Citywide asset, improvements made to the Community Center were eligible for Park land funds, which were the primary funding source. Park land funds are generated from any of the City's open space planning areas. In addition, some funding was also available through the Water and Wastewater funds to update portions of the park utilities. Once the plans were in place, and a contractor was selected from multiple bid proposals, the new Center started to take shape. In recognition of excellence in management and administration, the project was named Best Project of 2019 by the American Public Works Association (APWA) in the \$25M+ category.

The Community Center's features, use of Rengstorff Park's natural assets and enhancements will benefit the community for years to come. The City encourages you to visit and see all that the new center has to offer.

# ● CASE STUDY: ON THE SURFACE

## Maintaining Local Streets

The Streets Operations staff works diligently to promote quality of life by keeping our streets safe for walking, cycling and driving. Routine maintenance tasks include fixing potholes, sealing cracks and repairing uplifted sidewalks on approximately 140 miles of road infrastructure. While it is not possible to fund all the improvements needed, the increase in funding noted below will enable upcoming projects to address the recently worsening condition of pavement in Mountain View.

The City hires a contractor each year to resurface several streets with a new coat of asphalt based on conditions and safety needs. When the pavement is in such bad shape that resurfacing is not appropriate, the street is reconstructed, which requires digging out one or two feet of the old street section and completely rebuilding it. Removal and replacement of damaged or uplifted sidewalk is also scheduled in the same way. The City coordinates street projects with other projects, such as water and sewer main replacements and street work done by private developers to avoid completing a street overlay only to have a trench dug in it a few years later. Look for projects like these on a street near you:

**Asphalt Patching** - Removal and replacement of all fractured or failing pavement. Crews of 7-9 members typically complete this task between March and October when the weather is favorable.

**Crack Sealing** - Application of hot rubberized sealant material into cracks prevents water damage to the base of the asphalt and extends the life of the street.

**Pothole Repair** - Temporary pothole repairs eliminate roadway hazards for bicyclists and motorists. Rainy season pothole repairs use a cold patch asphalt material that is designed to bond to wet surfaces. Warm-weather repairs use hot asphalt, which is less expensive and provides a better repair.

Some streets in Mountain View are actually the responsibility of other agencies to maintain. For example, Caltrans maintains El Camino Real and Santa Clara County maintains Central Expressway. Visit [www.MountainView.gov/PublicWorks](http://www.MountainView.gov/PublicWorks) for more information.



## Say Hello to Our Street Teams!

Meet some of the hardworking professionals who are often behind the scenes but play a critical role in maintaining our street infrastructure.



## Want to Report a Pothole or Other Issues?

You can help City staff keep our streets in safe condition. The goal of the City is to fix any minor issues within two days of reporting. If you see a pothole, raised sidewalk or other issues that need our attention, visit the City website at [www.MountainView.gov](http://www.MountainView.gov) and click on AskMV in the top or bottom right of any page or you can call (650) 903-6329.



## New Funding for Local Roads



Increases in the State gas tax and the Countywide sales tax have increased funding available for transportation projects. This means the City will receive significantly more funding for street maintenance in the coming years. We are set to receive our share of funding beginning in 2019 from Senate Bill 1 (SB 1), the Road Repair and Accountability Act of 2017 and Measure B, approved by Santa Clara County voters in 2016.

Measure B and SB 1 will almost double the City's annual \$3.5 million budget by providing an additional \$2.8 million per year to repair and repave our roads.

We recognize the current roadwork backlog and thank you for your patience while we catch up. This new funding will substantially improve the conditions of the City's roads over the next two to three years.

## El Monte/Marich Pedestrian Improvements

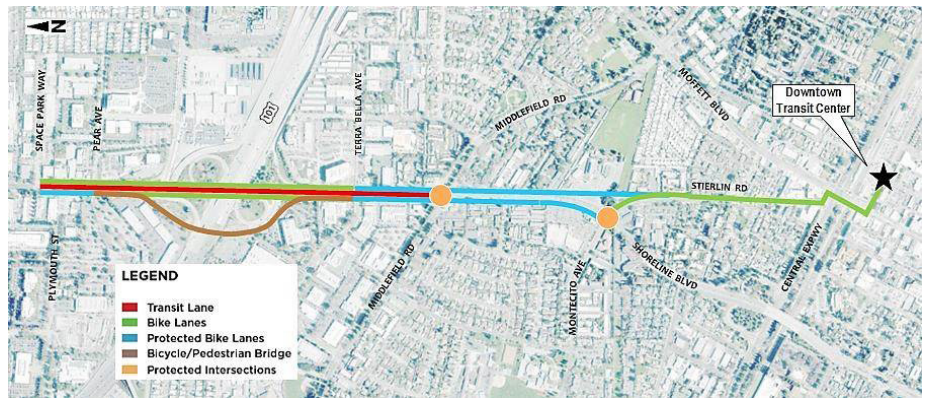
A City Capital Improvement Project has made the pedestrian crossing at the intersection of El Monte and Marich safer. Enhancements to the area, approved by City Council in January 2018 and completed earlier this summer, include the removal of a second crosswalk in favor of installing a raised median with a pedestrian refuge area as well as pedestrian-activated blinking lights.



## Grant/Martens/Phyllis Intersection Improvements

Traffic flow and safety updates were made to the intersection of Grant/Martens/Phyllis Avenues to provide a better and safer commute for drivers, cyclists and pedestrians, including students, parents and staff at nearby Huff Elementary. The updated intersection now features new sidewalks, curbs and gutters, as well as shifted medians and restriped lanes that shorten the walking distance between intersections and create a designated bike lane.

## KEEPING THINGS MOVING



## Shoreline Transportation Improvements

As our community grows, the City continues to explore ways to ensure that our roadways and transportation infrastructure are able to support mobility needs. That is why the construction of a reversible lane on Shoreline Boulevard is an important part of the transportation planning for a major roadway. The new transit lane, and the accompanying pedestrian and bicycle improvements, will provide options for commuters and enhance safety without reducing traffic lanes.

The design allows buses and shuttles to travel along Shoreline Boulevard in a dedicated lane. The new lane will sit in the center of the road and replace the current left turn lanes and landscaped center medians. Raised two-foot cement buffers will help delineate and protect the new lane. The direction of transit travel will change depending on time of day and traffic demands. Weekday operations will likely run northbound in the morning peak hours and southbound in the afternoon peak hours.

Bike lanes between Middlefield Road and Terra Bella Avenue will also feature a protective raised buffer, and riders in lanes between Terra Bella Avenue and Pear Avenue will benefit from other safety measures such as a high-visibility green coating at certain locations. Future projects for the area include a bicycle and pedestrian bridge over Highway 101 on the west side of Shoreline Boulevard.

Pedestrian safety is always a priority. Sidewalks planned for the project area will measure between five and eight feet wide in various locations. Additional planned crosswalk improvements at Shoreline/Middlefield and along the Highway 101 interchange, are expected to improve walkability and enhance safety along the path of travel for those on foot.

## Traffic Calming

The Neighborhood Traffic Management Program (NTMP) lets you play a part in keeping our streets safe. City Council adopted the NTMP in 1996 to establish a consistent, yet flexible, set of guidelines that provide a way for residents to be proactive in seeking solutions for traffic-related concerns in their neighborhoods, usually related to speeding vehicles and cut-through traffic. The NTMP includes parameters for reporting concerns in your neighborhood, which could lead to installation of features like speed humps, warning signs and revised striping. There are regular reviews to ensure the program addresses present-day conditions. Proof of program effectiveness can be found in several recently completed projects on Easy Street, Gretel Lane, Gladys Avenue and Sylvan Avenue — some of which are thanks to the initiative of your friends and neighbors.

The NTMP is initiated and implemented using the following steps: an initial inquiry or petition by residents; traffic study, identification of appropriate measures and establishment of notification and voting area; a neighborhood meeting with affected residents and property owners to identify preferred traffic-calming measures; a postcard survey; and, finally, recommendation by staff to approve by the City Council Transportation Committee and City Council.

Your opportunity to help shape the latest version of the NTMP is coming soon. City Council will review the program in a December 2019 Study Session and consider possible updates. To submit your street for study or to know how to share your thoughts with the City, please visit [www.MountainView.gov/PublicWorks](http://www.MountainView.gov/PublicWorks).



# ● KEEPING THINGS SAFE



## McKelvey Park

The soon-to-be completed McKelvey Park signals the culmination of creative engineering and collaborative efforts with the Santa Clara Valley Water District to protect our area from flood damage and provide new recreation space and amenities that enhance the community's quality of life.

Funded by the Clean, Safe Creeks and Natural Flood Protection Program parcel tax approved by Santa Clara County voters, the project protects 2,200 parcels (including 2,050 parcels in Mountain View) from a 100-year flood. Major components of the project include flood detention basins at McKelvey Park and Rancho San Antonio County Park; floodwalls, levee raising and flood proofing downstream of Highway 101; and channel improvements for some concrete-lined portions of Permanente Creek and Hale Creek.

In addition to flood protection, the project introduces a host of community benefits including recreational amenities and enhanced walkability for nearby neighborhoods. Two baseball fields give kids with major league dreams a place to swing their bats and build friendships. Friends and family can now cheer them on from new bleachers while enjoying refreshments from the newly constructed concession stands. For little fans with big energy, there is the new Schaefer Park playground and park area with plenty of room for fun. The site also features walking paths that allow foot traffic to and from nearby neighborhoods to flow through the property without entering into the ball field areas.

## Water/Sewer Update Projects

### Stormwater Trash Capture Unit in North Bayshore

Mountain View is required to reduce trash loads from stormwater systems by 100 percent by 2022. Thanks to the Nutrient Separating Baffle Box (NSBB), we are meeting that 100 percent goal ahead of schedule. The device creates a screening system that collects stormwater, removes trash and releases remaining stormwater. The NSBB was awarded City Project of the Year by the American Public Works Association.



### Leong Drive Water and Sewer Lines

The City will replace water and sewer mains along Leong Drive between Walker Drive and Evandale Avenue; install a new sewer main from Evandale Avenue to Fairchild Drive; and replace the sewer main across Moffett Boulevard and a private property onto Leong Drive. Construction will conclude early 2020.

### Shoreline Sewage Pump Station

Ninety percent of City wastewater collects at the Shoreline Sewage Pump Station. The Sewer Pump Station project will replace the ventilation and electrical systems, access hatches, critical piping and an inlet gate.

## Are You Flood Prepared?

City participation in the National Flood Insurance Program Community Rating System earns Mountain View residents a 15% discount on insurance rates because the City exceeds minimum standards for flood risk reduction practices.

Find out if your property is in a flood zone today. The City provides the public, lending institutions, real estate agents and insurance agents with flood map information. You can also look up your flood risk online at [www.Floodsmart.gov](http://www.Floodsmart.gov). This site provides relative risks, links to flood risk maps and other flood insurance community resources.

Visit [www.MountainView.gov/floodprep](http://www.MountainView.gov/floodprep) to get more information and learn how to prepare your family in case of a flood or call (650) 903-6311 during regular business hours.



## Saving You Flood Insurance Money

We are pleased to share that in April 2019, FEMA notified the City that our rating, under the Community Rating System, increased by one point after a recent audit. This provides for an additional discount (now 15 percent) for residents on their flood insurance policies. It also reflects the City's increased efforts to reduce flood risk in our City and keep the community informed of ways to reduce their risk.



## Castro Street Medians

Noticed a pop of new color and drought-tolerant renovations along Castro Street lately? Updates between Church Street and California Street are now complete. The renovation included electrical improvements for efficient lighting, soil replacement and complete re-landscaping and tree planting. The contemporary design provides gentle curving swaths of native California plantings with Mediterranean grasses and shrubs accenting large-scale trees in an alternating pattern and the electrical improvements provide up-lighting to the large trees.



## Cooper Park Irrigation Pump Installation

An upgraded irrigation pump has been installed at Cooper Park to provide better water pressure that ensures a more efficient use of water at the 11-acre park and enables the system to keep up with the pressure available through City water mains, including the requirements of modern day irrigation heads. The improvements required trenching, upgrading electrical conduits and conductors and upsizing electrical circuits. Staff will be completing similar irrigation pump installations at Stevenson, Bubb and Whisman this Fall.

## Evandale Park

Evandale Park is one step closer to breaking ground this Fall. Residents and visitors will soon be able to enjoy a central plaza and gathering space with shade trees and seating that includes benches and picnic and game tables. Young visitors can enjoy a play area, climbing structure with ropes, spinning elements and swings. Families can relax on a lawn area surrounded by colorful canopy trees. Modern-style site furnishings and play equipment will also include a water fountain with a hydration station and a bike rack.

Traffic safety improvements are also included in the park, such as a central walk with access points to connect to the sidewalk and nearby townhomes and the street frontage of Evandale Avenue. The project also includes restriping the crosswalk on Evandale Avenue as a high-visibility crosswalk to enhance safe access to the park.

## KEEPING THINGS BEAUTIFUL



## Latham Community Gardens

Community gardens offer health benefits providing the opportunity to incorporate fresh fruits and vegetables into our diets while also cultivating a deeper sense of community spirit. To expand these benefits, we increased the City's community garden space this August with the opening of Latham Community Gardens in August 2019.

Gardening and outdoor enthusiasts gathered to enjoy a dedication, ribbon cutting, a community photo, light refreshments and self-guided tours. The new site features 84 plots measuring six feet wide and 18 feet long. This includes a limited number of Americans with Disabilities Act (ADA) accessible plots, short-term plots and reduced rate plots for low-income families.

While all plots are full at this time, you can join the waitlist for spaces as they are vacated. To sign up for the list, send an email with your full name, mailing address and phone number to [gardens@mountainview.gov](mailto:gardens@mountainview.gov). Latham Community Gardens is located at 650 S. Shoreline Blvd.

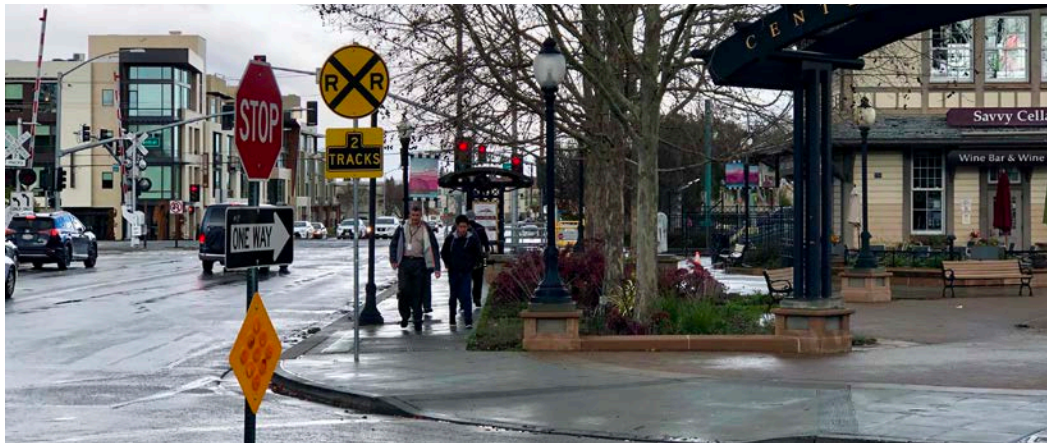


## Wyandotte Park



Another new park? You bet. We love to provide greenspaces in Mountain View and are proud to announce the coming addition of Wyandotte Park (2254 Wyandotte St.) on the site of a former animal rescue that closed in 2015. The City is currently in the bidding phase of the project to hire a contractor to construct the park, and construction is scheduled to start this Fall. Wyandotte Park will feature amenities such as: natural discovery zones; open space with mulch under trees; benches and pathway seating; minimal structure to support organic play; minimal water play features; a flat lawn area near Wyandotte Street; a loop trail within the trees; and public art that will be determined by the Visual Arts Committee (VAC).

A raised crosswalk on Wyandotte Street will tie the site to the existing pocket park across the street, and lighting will illuminate pathways and enhance security. The park will also feature benches throughout, along with two picnic tables, a bike rack, landscape boulders and accessible parking stalls. Plans also include upgrading the existing perimeter fence to a Good Neighbor fence that provides the same attractive appearance on both sides.



## Transit Center Grade Separation and Access Project

We've been talking about the Mountain View Transit Center update and Grade Separation project for quite a while and for good reason. More than 12,000 transit riders use the station each day and current estimates suggest that number will grow as transit services increase, including the electrification of Caltrain. These upgrades will improve safety, capacity and multi-modal access in the area. In particular, the project will replace the current rail crossing with alternative methods that are more walkable and bike-friendly.

Currently, City staff is continuing to review the proposed design concepts and other issues for grade separation and access at the Mountain View Transit Center. Additional features of the larger Transit Center upgrade project will include a new vehicle ramp to Shoreline Boulevard, improved bicycle connection between the Transit Center and the Stevens Creek Trail, additional designated bus and shuttle pickup and drop-off areas, extended Caltrain boarding platforms and under crossings between platforms and secure bicycle parking. Stay up to date with the latest project developments by visiting [MountainViewTransitCenter.com](http://MountainViewTransitCenter.com).



## Updating the Police and Fire Administration Building

The City is seeking consultant services and a design team to assist in developing plans to improve the Mountain View Police and Fire Administration Building. The existing 42,500 square foot building opened in 1980 to house Police Department operations, the Fire Department executive management and the Emergency Operations Center. The building, which was

designed prior to the Essential Service Seismic Safety Act of 1986, is required to withstand greater seismic forces than a traditional commercial building would in order to maintain emergency operations when natural disasters may strike. Additionally, the size and design are no longer sufficient to meet operational needs of the departments, which have expanded to meet community needs as Mountain View grows and the community changes.

## Mountain View Community Shuttle Study

The Mountain View Community Shuttle has had great success in its pilot phases, far-exceeding the anticipated use of the service. At the same time, other free community shuttle services have launched to help alleviate traffic congestion here in Mountain View. Over the next year, staff will explore the possible modification, expansion or consolidation of local shuttle services to better serve residents and employees in Mountain View. In particular, the study will address service needs for senior citizens and students and strategies for last-mile connections. This study will provide a comprehensive review of local transit service in the City, including VTA, MVgo and the Mountain View Community Shuttle, as well as review and analyze ridership, efficiency and effectiveness of the services to identify gaps in current service delivery and opportunities to better meet community mobility needs. So keep an eye out for more opportunities to give your feedback about public shuttle services in our City and get updates about the existing City-run service at [MVCommunityShuttle.com](http://MVCommunityShuttle.com) or the free public commuter shuttle system from the Mountain View Transportation Management Association (MTMA) made up of local businesses and organizations at [MVgo.org](http://MVgo.org).



## Role of Property Owners in New Developments

There are some important requirements to consider when developing property in the City. Property owners or lessees have a part to play in providing street and utility improvements along the frontage(s) of their project.

As an example, consider Charleston East, a new two-level, 595,000 square foot office building in North Bayshore. The project is required to replace several services, including: utility service connections; curbs, gutters, sidewalks, pavement improvements and curb ramps; street trees, street lights and traffic signal systems; and bicycle and pedestrian striping, markings and infrastructure improvements. The project will also design and construct the new Joaquin Road public street extension along the west side of the development as identified in the North Bayshore Precise Plan, which provides a new north/south connection between Charleston Road and Amphitheatre Parkway.

In this way, when a new development is proposed, appropriate infrastructure and public benefits are included to ensure growth is responsible, to update aged infrastructure and to keep up with new demands.

Be sure to visit [www.MountainView.gov/CharlestonEast](http://www.MountainView.gov/CharlestonEast) to review the applications and requirements associated with new developments.



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CITY OF MOUNTAIN VIEW

# The VIEW

## ● COMMUNITY IMPACT

### Building a Better City with You in Mind

Mountain View remains committed to anticipating, understanding and managing impacts created by major projects to the greatest extent possible. Major projects may include things like traffic signal system turn-ons, heavy crane installation, street reconstruction, paving and underground utility installations and new developments. For each proposal, we carefully review the overall project, construction activities and sequences to minimize public inconvenience. We also coordinate between departments and divisions and, in some cases, neighboring cities, county and state agencies in order to provide adequate notices, such as door hangings and mailings to impacted residents.

For traffic projects, our plans consider lane closures, pedestrian and bicycle detours and work hour restrictions. With respect to heavy commute traffic, we look closely at work operations and adjust closures and work times wherever possible. If construction operations greatly impact daytime traffic, then night or weekend schedules may be required. For developments, our plans take into account the site's location, whether it is residential, commercial, industrial or a mix, as well as the types of impacted streets, such as main streets, sidestreets or local, residential streets. If approved for night operations, we work with the construction team to sequence noisier work operations in the early evening.

When major upcoming construction activities require street changes or closures, we also consider detours to VTA and shuttle routes, as well as pedestrian and bike routes. Additional information is often provided using street signs, residential and business postings and mailings, updates on the City website and through City social media channels.

When construction work requires water service shutdowns, we notify affected customers 48 hours in advance of service shutdowns and provide instructions for short-term preparations. We also minimize the length of shutdowns and hardships for our customers by coordinating with the contractor. To view information about the latest projects or voice concerns, visit the City website at [www.MountainView.gov](http://www.MountainView.gov).



## 2020 U.S. Census is Coming

### United States Census 2020

The federal population count or Census happens every ten years and is an important tool that is used to determine what federal resources are given to an area based on the local population. In March 2020, the U.S. Census Bureau will begin to mail letters to every household with information on how to complete the Census. In May, Census workers will begin visiting households who have not completed the forms. We encourage you to help us achieve as accurate a count as possible. Every household will have the option of responding online, by mail or by phone. To learn more visit [www.MountainView.gov/Census2020](http://www.MountainView.gov/Census2020).

CITY OF MOUNTAIN VIEW  
**Minimum Wage**  
[www.MountainView.gov/MinWage](http://www.MountainView.gov/MinWage)  
for updates on the latest rates and required notices

#### The View

The newsletter is published two times a year by the City of Mountain View. *The View* is delivered by bulk mail to every residential address and business in Mountain View.

#### Mountain View City Council

Mayor: Lisa Matichak  
Vice Mayor: Margaret Abe-Koga  
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#### City Website

*The View* is available on the City's website, [www.MountainView.gov](http://www.MountainView.gov).

#### City Hall Social Channels

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[Twitter.mountainview.gov](https://twitter.com/mountainviewgov)  
[MountainView.gov/YouTube](https://www.youtube.com/channel/UC...)

#### Extra Copies

A limited supply of extra copies are available at City Hall, 500 Castro St.; the Mountain View Public Library, 585 Franklin St.; and the Community Center, 201 S. Rengstorff Ave.

#### City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

#### Organizational Values

The City staff has established the following organizational values that guide their work for the community:

- Provide exceptional service
- Act with integrity
- Treat others with respect

