



Fire Department  
#18-23

**DATE:** March 9, 2023

**TO:** All Fire Personnel

**FROM:** Amanda Slovic, Senior Management Analyst

**SUBJECT:** Monthly Report: February 2023

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Members,  
The attached report is a summary of performance outcomes for the month of February 2023.

Please let me know if there are any questions.

Thank you.



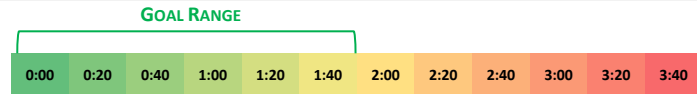
# MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

## REPORT DASHBOARD

\* EMS

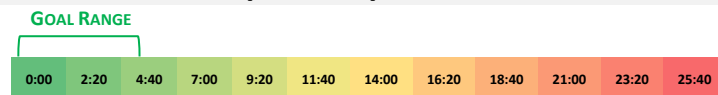
🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES

TURNOUT TIME GOAL 2:00



FEBRUARY AVERAGE TURNOUT TIME 0:56

RESPONSE TIME (FIRST IN) GOAL 4:00



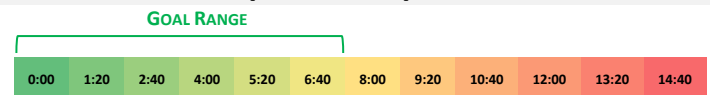
FEBRUARY AVERAGE FIRST IN RESPONSE TIME 5:09

TURNOUT TIME GOAL 2:00



FEBRUARY AVERAGE TURNOUT TIME: 1:03

RESPONSE TIME (ALL UNITS) GOAL 8:00



FEBRUARY AVERAGE FIRST IN RESPONSE TIME: 6:09

### AID GIVEN

Year-to-Date, there have been 7 Strike Team and Single Resource Deployments. There were 15 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.

MVFD responded to a total of 1 Fire-type incident, 12 Emergency Medical or Rescue calls, and 2 Service calls.



### AID RECEIVED

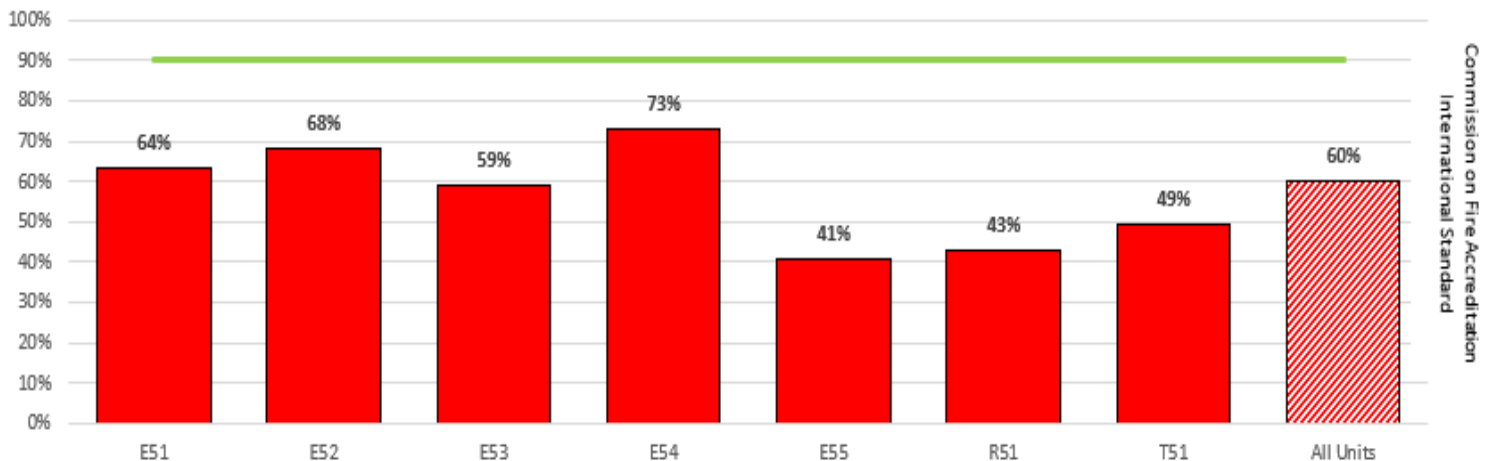
There were 17 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 3 Fire-type incidents, 8 Emergency Medical or Rescue calls, and 2 Service calls.

### INCIDENT TYPE

🔥 FIRES, ALL TYPES	2%
💣 EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	71%
☠️ HAZARDOUS MATERIALS	2%
📞 SERVICE CALLS	9%
🕒 GOOD INTENTION	7%
🚫 FALSE ALARM	8%
! OTHER	1%

### Call Processing % Compliance to Standard



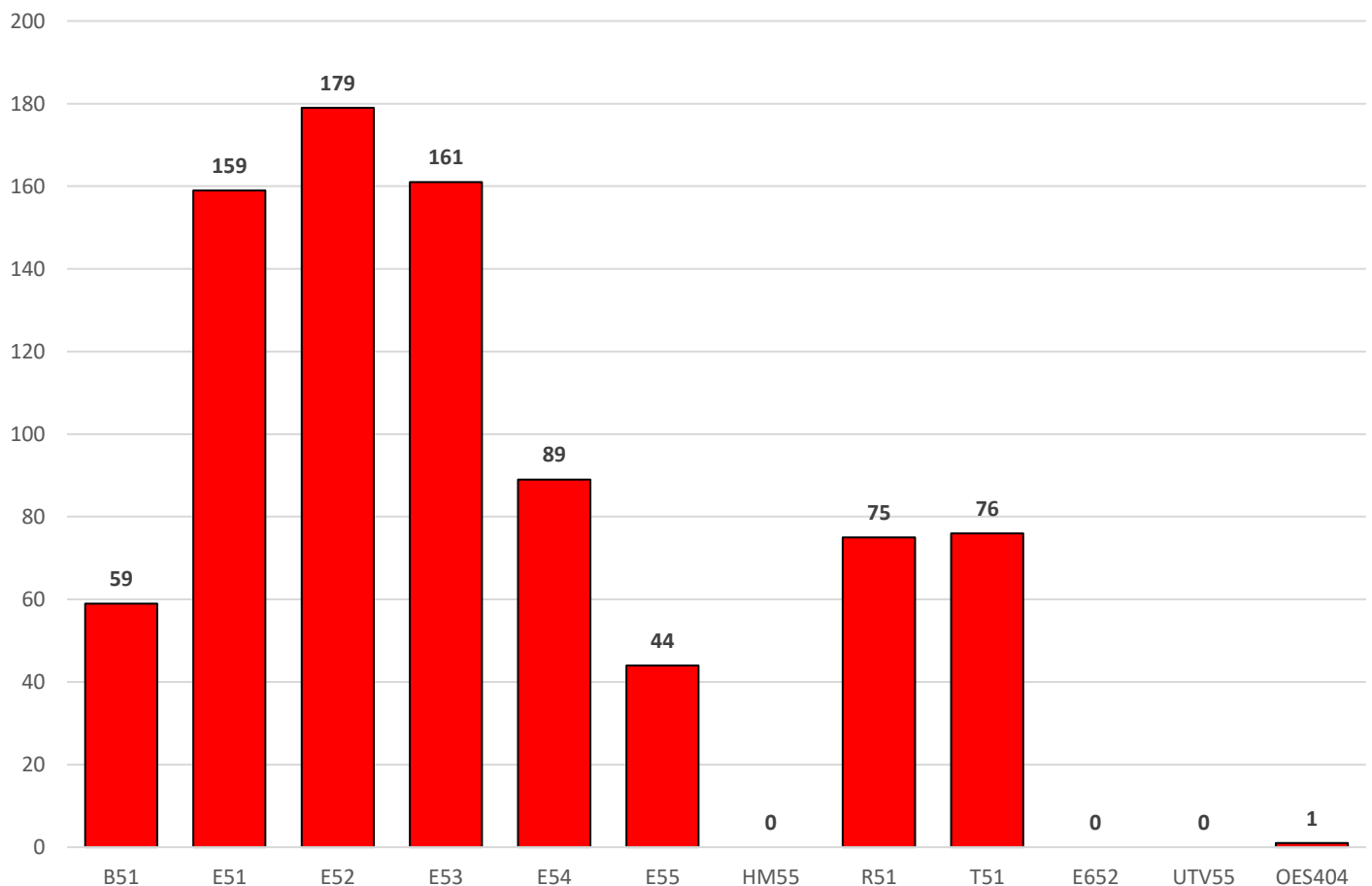
**MOUNTAIN VIEW FIRE DEPARTMENT**  
Monthly Report – February 2022

## INCIDENT RESPONSES BY UNIT

### Responses By Unit

	Sep. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2023	Feb. 2023
<b>B51</b>	55	72	61	71	77	59
<b>E51</b>	192	170	175	184	207	159
<b>E52</b>	176	188	191	181	196	179
<b>E53</b>	183	178	178	179	175	161
<b>E54</b>	112	91	100	102	142	89
<b>E55</b>	55	50	48	51	39	44
<b>HM55</b>	3	2	1	1	1	0
<b>R51</b>	194	164	187	111	96	75
<b>T51</b>	84	81	71	87	103	76
<b>E652</b>	0	0	1	0	1	0
<b>UTV55</b>	0	1	0	0	0	0
<b>OES404</b>	0	0	0	0	0	1
<b>TOTAL</b>	<b>1054</b>	<b>997</b>	<b>1013</b>	<b>967</b>	<b>1037</b>	<b>843</b>
	12%	-5%	2%	-5%	7%	-19%
% change from previous month						

### Response by Unit

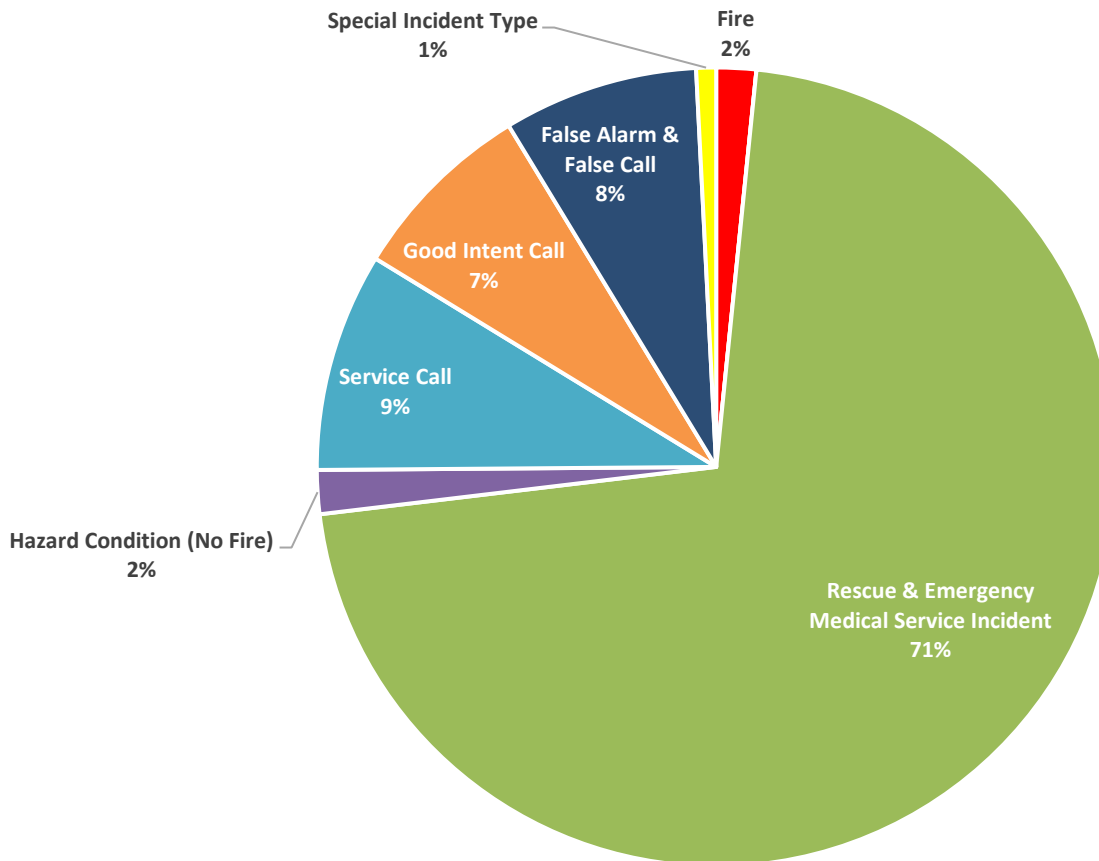


## INCIDENT COUNT

### Incident Count by Type

	Sep. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022
Fire	15	16	21	15	25	10
Overpressure Rupture, Explosion, Overheat (No Fire)	1	0	2	0	0	0
Rescue & Emergency Medical Service Incident	484	489	486	482	493	444
Hazard Condition (No Fire)	14	9	6	12	45	11
Service Call	50	38	38	36	45	55
Good Intent Call	54	36	53	42	48	47
False Alarm & False Call	61	65	64	74	65	49
Special Incident Type	0	0	0	0	1	5
<b>TOTAL</b>	<b>679</b>	<b>653</b>	<b>670</b>	<b>661</b>	<b>722</b>	<b>621</b>
	13%	-4%	3%	-1%	9%	-14%
% change from previous month						

### % Per Incident Type



### Fire Only Incident Count by Unit (Series Type 100)

	Sep. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022
B51	9	7	12	10	14	3
E51	9	5	6	8	14	5
E52	6	6	11	4	10	1
E53	7	4	11	10	7	4
E54	7	8	4	1	7	1
E55	1	3	2	2	2	0
HM55	0	0	0	0	0	0
R51	7	4	7	7	12	2
T51	7	8	8	11	16	3
<b>TOTAL</b>	<b>53</b>	<b>45</b>	<b>61</b>	<b>53</b>	<b>82</b>	<b>19</b>
	104%	-15%	36%	-13%	55%	-77%
% change from previous month						

### EMS Only Incident Count by Unit (Series Type 300)

	Sep. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022
B51	30	55	35	38	33	35
E51	145	125	128	132	147	112
E52	116	156	149	147	130	143
E53	119	132	114	112	108	105
E54	70	52	65	77	95	56
E55	39	34	32	28	21	23
HM55	0	0	0	0	1	0
R51	174	149	167	79	57	52
T51	46	49	40	32	37	41
<b>TOTAL</b>	<b>739</b>	<b>752</b>	<b>730</b>	<b>645</b>	<b>629</b>	<b>567</b>
	5%	2%	-3%	-12%	-2%	-10%
% change from previous month						

## Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	1	0	0	0	0	0	0	1	0	2
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	1	1	0	3	0	0	1	1	0	7
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	0	0	0	0	0	0	0	0	0	0
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	0	0	0	0	0	0	0
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	0	1	0	0	0	0	0	0	0	1
154	Dumpster or other outside trash receptacle fire	1	3	1	1	1	0	1	1	0	9
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	0	0	0	0	0	0	0
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	<b>TOTAL</b>	<b>3</b>	<b>5</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>19</b>

## MVFD Personnel Enroute to Hospital

Number	Type	Shift	Was an ambulance dispatched to this call?	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
MF23045014	EMS call, excluding vehicle accidents	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23056002	EMS call, excluding vehicle accidents	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23046018	EMS call, excluding vehicle accidents	C - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23052011	EMS call, excluding vehicle accidents	C - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23051017	EMS call, excluding vehicle accidents	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23054021	EMS call, excluding vehicle accidents	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23037010	EMS call, excluding vehicle accidents	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23055033	EMS call, excluding vehicle accidents	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23035022	EMS call, excluding vehicle accidents	C - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23038011	EMS call, excluding vehicle accidents	B - Shift	Yes	BLS ambulance arrived on scene	Yes

## UNIT UTILIZATION

NON-EMERGENCY UTILIZATION			
TRAINING		ACTIVITIES	
Unit	% of Time Committed to Training	Unit	% of Time Committed To Activity
B51	16.667%	B51	16.667%
E51	10.987%	E51	2.640%
E52	17.889%	E52	10.188%
E53	9.595%	E53	15.972%
E54	9.485%	E54	9.538%
E55	7.663%	E55	7.150%
R51	11.027%	R51	2.982%
T51	16.073%	T51	9.281%

EMERGENCY UTILIZATION	
TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	3.387%
E51	8.572%
E52	10.124%
E53	8.869%
E54	5.075%
E55	2.181%
R51	3.554%
T51	5.122%

TOTAL UTILIZATION	
TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	36.721%
E51	22.199%
E52	38.201%
E53	34.436%
E54	24.098%
E55	16.994%
R51	17.563%
T51	30.476%



## CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (621)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	41	6.60%	EMS Call
2	2530 SOLACE Place	25	4.03%	EMS Call
3	1949 GRANT Road	15	2.42%	EMS Call

### Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	1701 West EL CAMINO REAL Road	7	4.4%
E52	701 East EL CAMINO REAL Road	34	19.0%
E53	2005 SAN RAMON Avenue	6	3.7%
E54	701 East EL CAMINO REAL Road	5	5.6%
E55	1075 SPACE PARK Way	2	4.6%
R51	N/A	N/A	N/A
T51	555 East EVELYN Avenue and 1701 West EL CAMINO REAL Road	3 each	3.9% each

### Top Incident Type Reported and Top Address per Incident

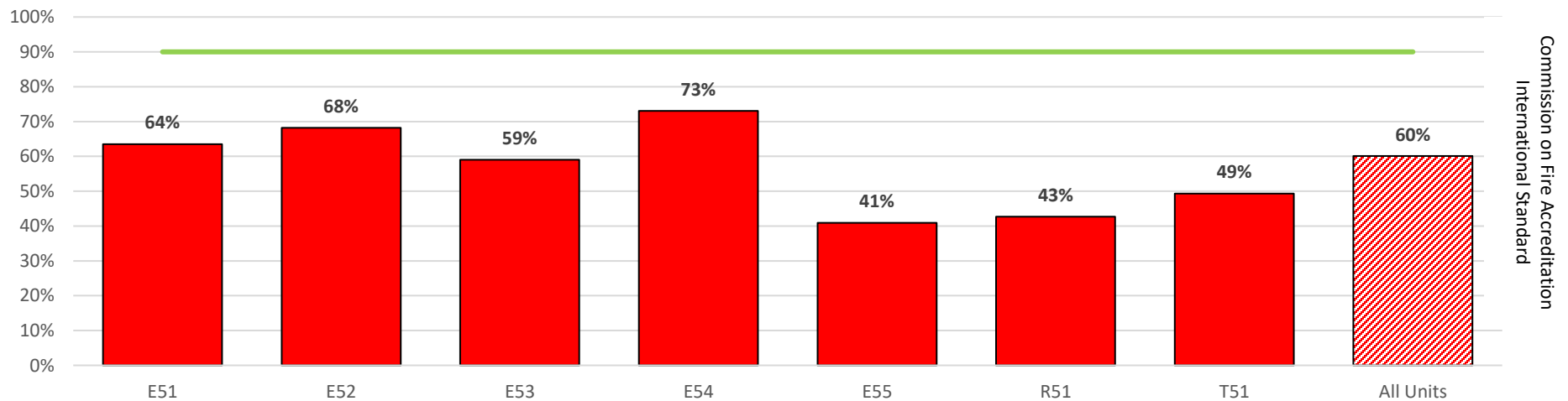
Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	401	701 East EL CAMINO REAL Road	36
2	Dispatched and cancelled en route	25	N/A	N/A
3	Public service	23	N/A	N/A

## CALL PROCESSING

Unit	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
E51	0:01:38	159	101	64%
E52	0:01:47	179	122	68%
E53	0:01:33	161	95	59%
E54	0:01:25	89	65	73%
E55	0:02:30	44	18	41%
R51	0:03:02	75	32	43%
T51	0:02:19	75	37	49%
<b>All Units</b>	<b>0:01:52</b>	<b>782</b>	<b>470</b>	<b>60%</b>

“Call Processing” is the difference between the times when a dispatcher answers a 9-1-1 call until the time when a fire station is dispatched. Commission on Fire Accreditation International (CFAI) provides a standard baseline expectation of 90% of calls being dispatched within 90-seconds after the receipt of the call.

Call Processing % Compliance to Standard



## SUPPRESSION PERFORMANCE METRICS

METRIC		Goal	Feb. 2023
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	31%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	89%
For building fires:	Turnout time of two minutes.	>90%	N/A%
	Travel time of eight minutes for all units.	>90%	N/A%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A%

# TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of February

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
EMS	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:13	28	96%	0:01:01	38	100%	0:01:09	35	88%	0:01:08	101	95%
E52	0:01:06	24	100%	0:00:45	43	100%	0:00:57	60	100%	0:00:56	127	100%
E53	0:01:05	23	100%	0:00:56	30	100%	0:00:59	36	100%	0:01:00	89	100%
E54	0:00:56	20	100%	0:00:37	9	100%	0:00:51	16	100%	0:00:48	45	100%
E55	0:01:20	3	100%	0:00:46	6	100%	0:00:47	4	100%	0:00:58	13	100%
R51	0:00:41	5	100%	0:00:39	5	100%	0:00:56	13	92%	0:00:45	23	97%
T51	0:01:19	8	75%	0:00:46	9	100%	0:00:49	6	100%	0:00:58	23	92%
SHIFT TOTAL AVERAGE/SUM	0:01:06	111	96%	0:00:47	140	100%	0:00:55	170	97%	0:00:56	421	98%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of February

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
Fire/Rescue/All Other Incident Types	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:16	12	91%	0:01:12	19	100%	0:00:50	27	100%	0:01:06	58	97%
E52	0:01:01	12	100%	0:01:01	11	100%	0:00:59	22	100%	0:01:00	45	100%
E53	0:01:01	17	100%	0:00:43	21	100%	0:00:55	25	100%	0:00:53	63	100%
E54	0:01:04	7	100%	0:00:39	11	100%	0:00:53	24	91%	0:00:52	42	97%
E55	0:01:32	7	85%	0:00:53	6	100%	0:01:17	14	85%	0:01:14	27	90%
R51	0:01:05	8	100%	0:01:07	17	100%	0:00:58	20	100%	0:01:03	45	100%
T51	0:01:14	12	91%	0:01:16	19	89%	0:01:14	19	89%	0:01:15	50	90%
SHIFT TOTAL AVERAGE/SUM	0:01:10	75	95%	0:00:59	104	98%	0:01:01	151	95%	0:01:03	330	96%

## RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of February

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
EMS	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:15	28	21%	0:04:55	37	32%	0:05:20	35	22%	0:05:10	100	25%
E52	0:04:50	25	28%	0:04:10	43	37%	0:04:39	59	32%	0:04:33	127	32%
E53	0:05:01	23	21%	0:04:41	30	36%	0:04:42	36	22%	0:04:48	89	26%
E54	0:05:17	20	15%	0:05:36	9	11%	0:06:39	16	12%	0:05:51	45	13%
E55	0:04:27	3	66%	0:04:46	6	16%	0:04:50	4	50%	0:04:41	13	44%
R51	0:06:53	5	20%	0:04:39	2	50%	0:06:23	10	10%	0:05:58	17	27%
T51	0:05:30	8	37%	0:04:51	9	22%	0:04:47	6	50%	0:05:03	23	36%
SHIFT TOTAL AVERAGE/SUM	0:05:19	112	30%	0:04:48	136	29%	0:05:20	166	28%	0:05:09	414	29%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

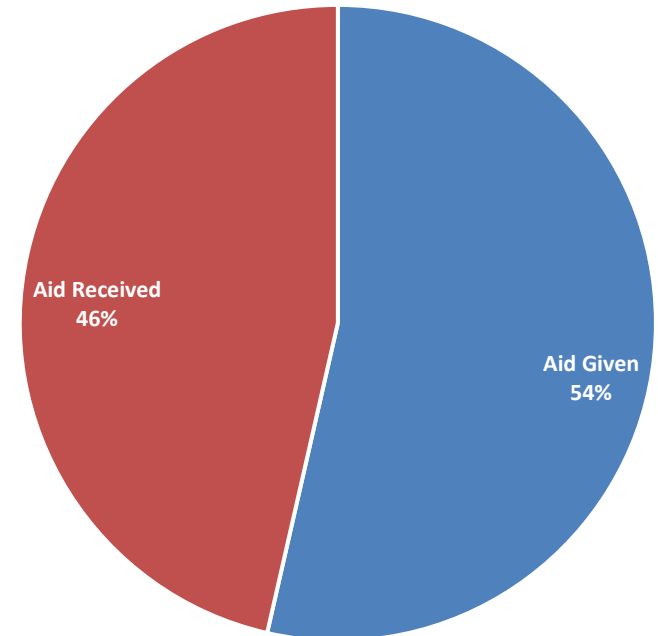
Month of February

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
Fire/Rescue/All Other Incident Types	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:31	10	90%	0:05:37	16	93%	0:05:18	22	95%	0:05:29	48	93%
E52	0:05:30	10	90%	0:04:43	8	87%	0:06:24	21	76%	0:05:32	39	84%
E53	0:05:12	16	93%	0:05:28	18	94%	0:05:12	21	95%	0:05:17	55	94%
E54	0:05:56	5	80%	0:06:47	10	70%	0:05:46	19	94%	0:06:10	34	81%
E55	0:04:53	7	100%	0:06:54	7	71%	0:06:51	11	73%	0:06:13	25	81%
R51	0:08:00	6	50%	0:07:42	16	62%	0:06:45	18	83%	0:07:29	40	65%
T51	0:07:30	12	75%	0:06:28	16	87%	0:06:34	15	80%	0:06:51	43	81%
SHIFT TOTAL AVERAGE/SUM	0:06:05	66	83%	0:06:14	91	81%	0:06:07	127	85%	0:06:09	284	83%

## AID

Aid Given	15
Aid Received	13
<b>TOTAL</b>	<b>28</b>

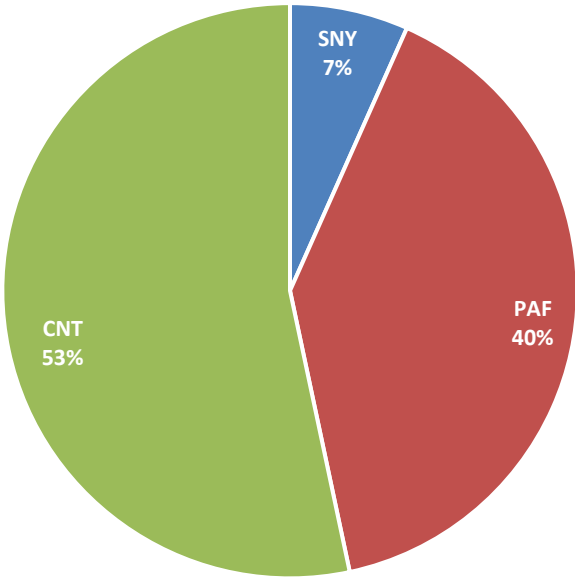
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2022-23	
INCIDENT NAME	RESOURCE PROVIDED
ELECTRA	SINGLE RESOURCE (1)
OAK	E152 (4) OES404 (4) SINGLE RESOURCE (2)
IMT-6 HARDCOVER (CA-CDF-000305)	SINGLE RESOURCE (1)
2022 SRF LIGHTNING COMPLEX	SINGLE RESOURCE (1)
FAIRVIEW	SINGLE RESOURCE (1)
IMT-6 HARDCOVER (CA-CDF-000441)	SINGLE RESOURCE (1)
MOSQUITO	SINGLE RESOURCE (1)



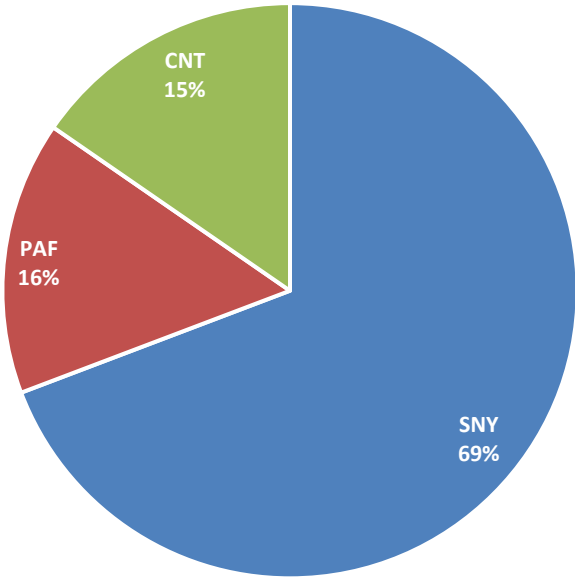
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	1	9
PAF	6	2
CNT	8	2
TOTAL	15	13

Aid Given by Department



Aid Recieved by Department



### Aid Count by Location of Incident

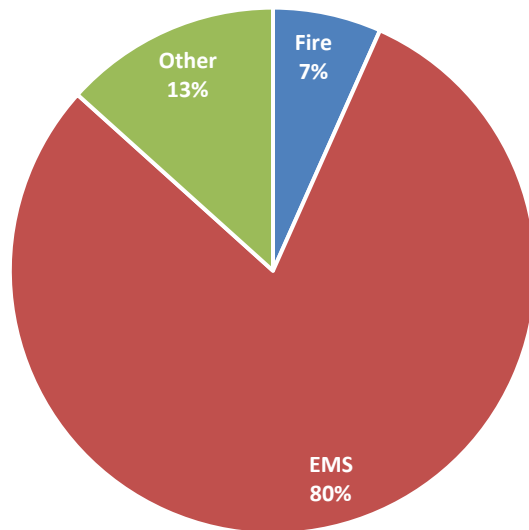
	GIVEN	
	Freeway	Commercial/Residential/ Other
SNY	1	0
PAF	2	4
CNT	0	8
<b>TOTAL</b>	<b>3</b>	<b>12</b>

	RECEIVED	
	Freeway	Commercial/Residential/ Other
	7	2
	1	1
	0	2
	<b>8</b>	<b>5</b>

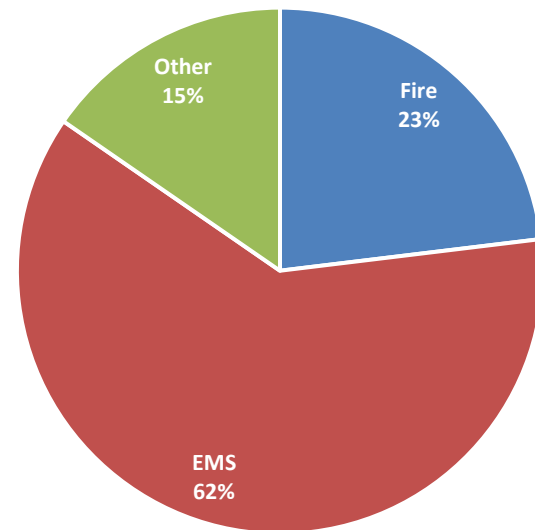
### Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	1	3
EMS	12	8
Other	2	2
<b>Total</b>	<b>15</b>	<b>13</b>

### Aid Type Given by Incident



### Aid Type Received by Incident





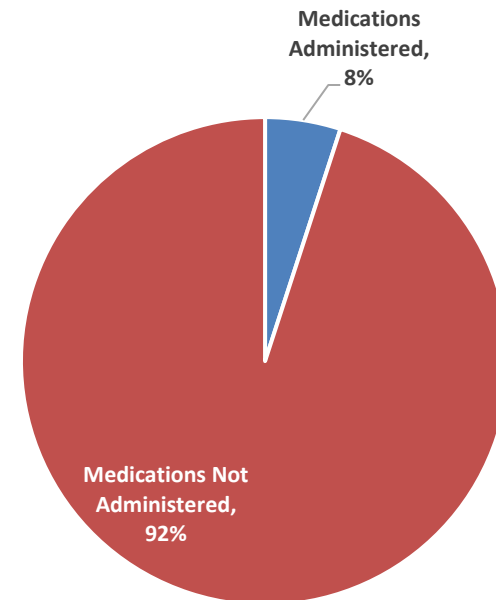
## PATIENT CARE REPORT

### Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	470
# of Incidents involving medication administration	38
# of total medications administered	211
# of Incidents involving narcotic administration (Morphine/Versed)	2
% of times when a narcotic was administered and the pain score was recorded	50%

TOTAL MEDICATIONS ADMINISTERED (211)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	69	33%
Epinephrine 1:10,000	34	16%
Aspirin	25	12%
Nitroglycerin	17	8%
Sodium Bicarbonate	16	8%
Ondansetron (Zofran)	13	6%
Calcium Chloride	11	5%
Epinephrine 1:1,000	7	3%
Adenosine	5	2%
Oxygen	4	2%
Morphine	3	1%
Albuterol	3	1%
Dextrose 10 % in 250 ML	2	1%
Midazolam (Versed)	1	>1%
Glucose - Oral	1	>1%
<b>TOTAL</b>	<b>211</b>	<b>100%</b>

Out of 470 incidents, medications were administered 8% of the time



**Measurement: Cardiac Arrest**

# OF INCIDENTS WITH PCR		470
# of Cardiac Arrest incidents		11
# of Traumatic Cardiac Arrest incidents		0
# of Non-Traumatic Cardiac Arrest incidents		5
# of reported "Obvious Death" incidents		6
# of Cardiac Arrest incidents with ROSC outcome (total)		0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway		0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation		4
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions		2
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration		5
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome		0

**Measurement: Patient Disposition**

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION	467		
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Patient Evaluated and/or Treated, Patient Left in Care of Another EMS Unit, Back in Service.	275	92%	59%
Patient Treated, Then Transported by Law Enforcement	2	1%	>1%
Patient Treated, Transported with This EMS Crew in Another Vehicle	11	4%	2%
Patient Treated, Then Transported by Private Vehicle	12	4%	3%
<b>TOTAL</b>	<b>300</b>	<b>100%</b>	<b>64%</b>
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF NOT TRANSPORTED	% OF TOTAL
Patient Dead at Scene - Resuscitation Attempted - Not Transported	4	4%	1%
Patient Dead at Scene -Resuscitation Not Attempted - Not Transported	5	5%	1%
Patient Evaluated and/or Treated, Refusal of Care, Without Transport	33	34%	7%
Patient Evaluated, no Treatment/Transport Required	47	48%	10%
Refusal of All Care, Without Transport	9	9%	2%
<b>TOTAL</b>	<b>98</b>	<b>100%</b>	<b>21%</b>
OTHER - PATIENT DISPOSITION	COUNT	% OF OTHER	% OF TOTAL
Canceled - Prior to Arrival at Scene	13	19%	15%
Canceled After Arrival - No Patient Contact by this Unit	34	49%	100%
Canceled on Scene - No Patient Was Found	15	22%	0%
Canceled Prior to En Route	5	7%	>1%
Standby - No Services or Support Provided	2	3%	>1%
Standby - Public Safety, Fire, or EMS Operational Support Provided	0	0%	0%
<b>TOTAL</b>	<b>69</b>	<b>100%</b>	<b>15%</b>
<b>TOTAL OF ALL PATIENT DISPOSITION</b>	<b>467</b>	<b>100%</b>	<b>100%</b>

**Measurement:** Suspected Myocardial Infarction

# OF INCIDENTS WITH PCR	470
# of "Chest Pain – Suspected Cardiac"	14
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	9
# of "Chest Pain – Suspected Cardiac" where medication was administered	6
# of "Chest Pain – Non Cardiac"	11
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	6
# of "Chest Pain – Non Cardiac" where medication was administered	2

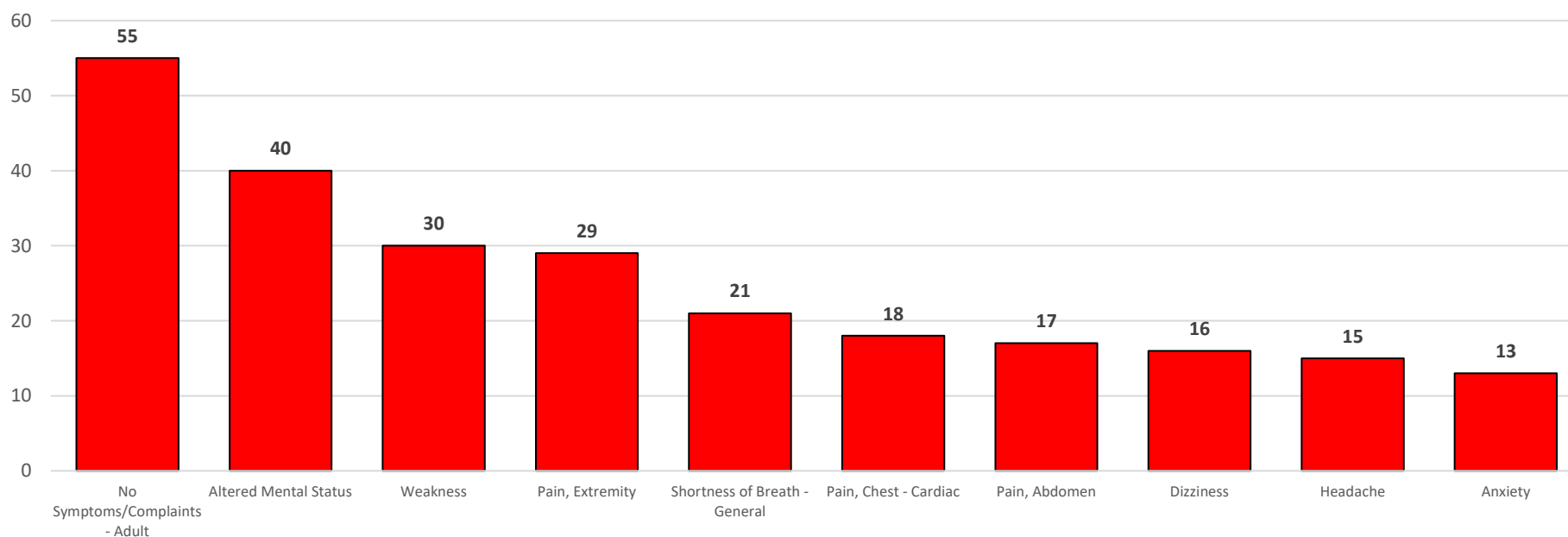
**Measurement:** Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	470
# of Stroke and ALOC incidents	29
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	19

\*Approximately 27% of the 55 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

**Measurement:** Top "Primary Symptom" on Patient Care Reports

Top Primary Symptom



## OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for February 2023.

Event	Hours
Amateur Radio	326
Neighborhood CERT Activities	147.5
CERT Committee	30
<b>Total Hours</b>	<b>530.5</b>

## FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for February 2022

<u>Date</u>	<u>Location</u>	<u>Approximate Number of Attendees</u>	<u>Event</u>
2/4/2023	MV Budest Temple	Various	Rotary Event
2/20/2023	E52	2	Pub ed to citizens on fire extinguishers
2/27/2023	Station 2	1	Station Tour for Fleet & Facilities Manager
February	PD / Fire Admin	Various	lobby med bin plus sharps

<b>Metric - Fire/Environmental Services</b>	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Number of medical calls for inhabited cars/RVs or those without an address	42	51	43	36	44	46	52	52	47	39	47	50
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	1	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	1	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	6	3	3	4	6	5	2	4	3	2	4	2
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	17	17	17.5	12.5	19.5	25.5	34	26	22	28	35	36