



Fire Department
#45-23

DATE: April 25, 2023

TO: All Fire Personnel

FROM: Amanda Slovic, Senior Management Analyst

SUBJECT: **Monthly Report: March 2023**

Members,
The attached report is a summary of performance outcomes for the month of March 2023.

Please let me know if there are any questions.

Thank you.



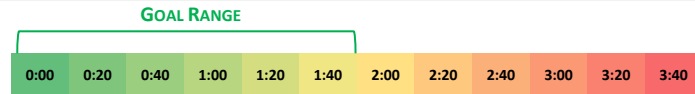
MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

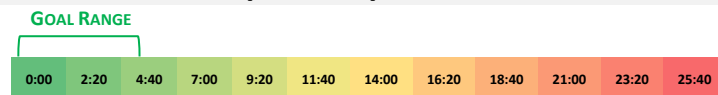
🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES

TURNOUT TIME GOAL 2:00



MARCH AVERAGE TURNOUT TIME 0:57

RESPONSE TIME (FIRST IN) GOAL 4:00



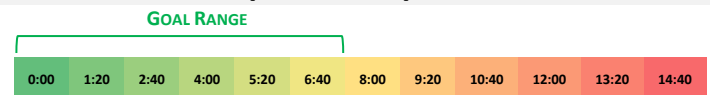
MARCH AVERAGE FIRST IN RESPONSE TIME 5:29

TURNOUT TIME GOAL 2:00



MARCH AVERAGE TURNOUT TIME: 1:01

RESPONSE TIME (ALL UNITS) GOAL 8:00



MARCH AVERAGE FIRST IN RESPONSE TIME: 6:16

AID GIVEN

Year-to-Date, there have been 8 Strike Team and Single Resource Deployments. There were 26 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.

MVFD responded to a total of 3 Fire-type incidents, 16 Emergency Medical or Rescue calls, and 7 Service calls.



AID RECEIVED

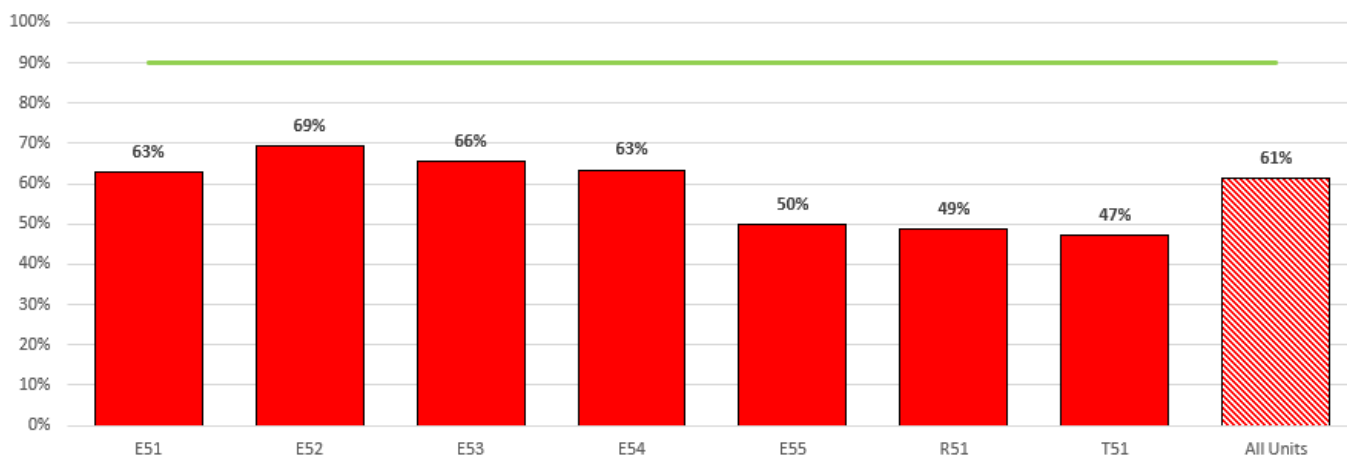
There were 11 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 1 Fire-type incident, 9 Emergency Medical or Rescue calls, and 1 Service call.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	2%
💣 EXPLOSIONS	0%
* EMERGENCY MEDICAL SERVICES	64%
☠️ HAZARDOUS MATERIALS	5%
📞 SERVICE CALLS	7%
🕒 GOOD INTENTION	8%
🚫 FALSE ALARM	9%
! OTHER	5%

Call Processing % Compliance to Standard



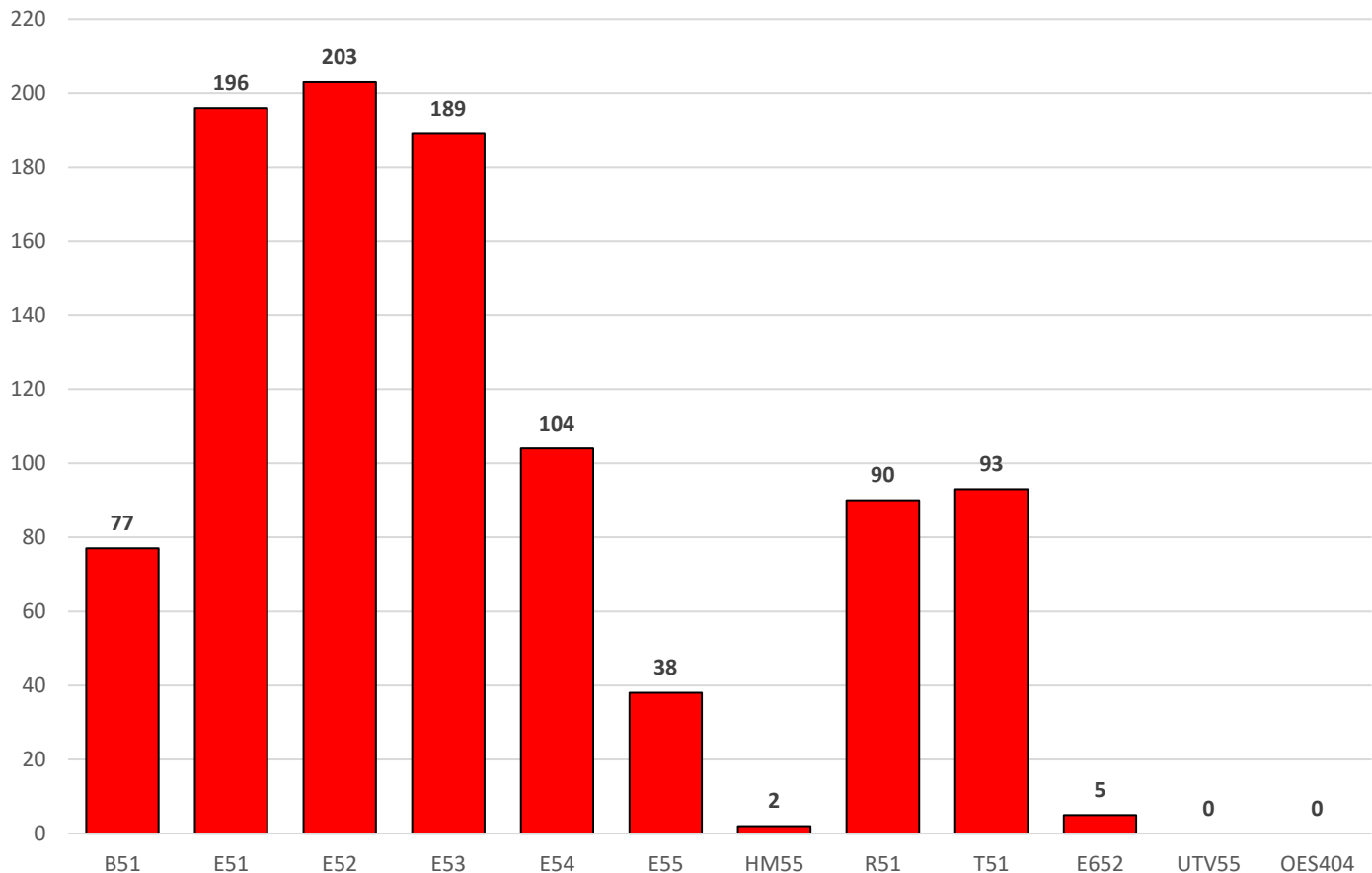
Commission on Fire Accreditation
International Standard

MOUNTAIN VIEW FIRE DEPARTMENT
Monthly Report – March 2023

INCIDENT RESPONSES BY UNIT

Responses By Unit

	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023
B51	72	61	71	77	59	77
E51	170	175	184	207	159	196
E52	188	191	181	196	179	203
E53	178	178	179	175	161	189
E54	91	100	102	142	89	104
E55	50	48	51	39	44	38
HM55	2	1	1	1	0	2
R51	164	187	111	96	75	90
T51	81	71	87	103	76	93
E652	0	1	0	1	0	5
UTV55	1	0	0	0	0	0
OES404	0	0	0	0	1	0
TOTAL	997	1013	967	1037	843	997
	-5%	2%	-5%	7%	-19%	18%
% change from previous month						

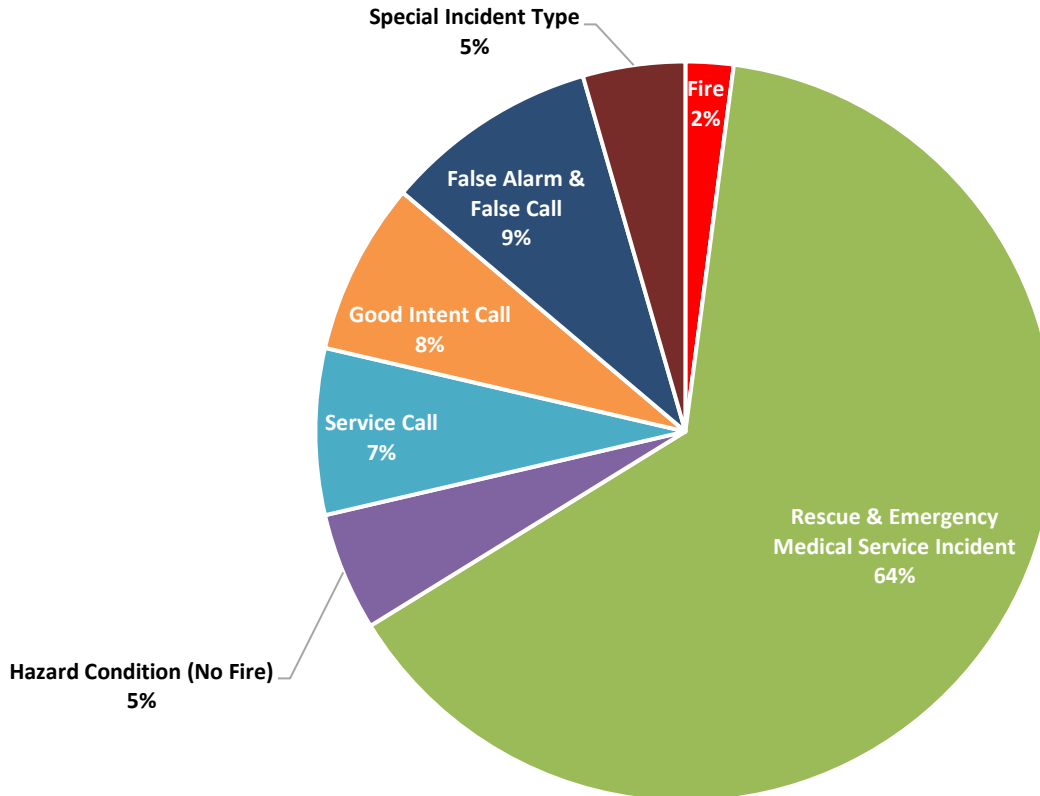


INCIDENT COUNT

Incident Count by Type

	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022	Mar. 2022
Fire	16	21	15	25	10	15
Overpressure Rupture, Explosion, Overheat (No Fire)	0	2	0	0	0	0
Rescue & Emergency Medical Service Incident	489	486	482	493	444	459
Hazard Condition (No Fire)	9	6	12	45	11	37
Service Call	38	38	36	45	55	52
Good Intent Call	36	53	42	48	47	54
False Alarm & False Call	65	64	74	65	49	67
Special Incident Type	0	0	0	1	5	32
TOTAL	653	670	661	722	621	716
	-4%	3%	-1%	9%	-14%	15%
% change from previous month						

% Per Incident Type



Fire Only Incident Count by Unit (Series Type 100)

	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022	Mar. 2022
B51	7	12	10	14	3	7
E51	5	6	8	14	5	5
E52	6	11	4	10	1	2
E53	4	11	10	7	4	10
E54	8	4	1	7	1	1
E55	3	2	2	2	0	2
HM55	0	0	0	0	0	0
R51	4	7	7	12	2	6
T51	8	8	11	16	3	8
TOTAL	45	61	53	82	19	41
	-15%	36%	-13%	55%	-77%	116%
% change from previous month						

EMS Only Incident Count by Unit (Series Type 300)

	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2022	Feb. 2022	Mar. 2022
B51	55	35	38	33	35	36
E51	125	128	132	147	112	120
E52	156	149	147	130	143	152
E53	132	114	112	108	105	104
E54	52	65	77	95	56	71
E55	34	32	28	21	23	16
HM55	0	0	0	1	0	0
R51	149	167	79	57	52	55
T51	49	40	32	37	41	40
TOTAL	752	730	645	629	567	594
	2%	-3%	-12%	-2%	-10%	5%
% change from previous month						

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	2	1	0	2	0	1	2	3	0	11
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	3	4	1	5	0	0	3	4	0	20
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	0	0	0	0	0	0	0	0	0	0
132	Road freight or transport vehicle fire	0	0	0	0	0	0	0	0	0	0
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	0	0	0	0	0	0	0
143	Grass fire	0	0	0	0	0	0	0	0	0	0
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	0	0	0	0	0	0	0	0	0	0
154	Dumpster or other outside trash receptacle fire	1	0	1	3	0	0	0	0	0	5
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	1	0	0	1	1	0	1	1	0	5
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	7	5	2	11	1	1	6	8	0	41

MVFD Personnel Enroute to Hospital

Number	Type	Code	Shift	Was an ambulance dispatched to this call?	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
MF23080031	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23086003	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23065002	EMS call, excluding vehicle accidents	321	C - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23070004	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23079001	EMS call, excluding vehicle accidents	321	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23061019	EMS call, excluding vehicle accidents	321	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23078007	EMS call, excluding vehicle accidents	321	A - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23069012	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23081012	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23069013	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23065004	EMS call, excluding vehicle accidents	321	C - Shift	Yes	BLS ambulance arrived on scene	Yes
MF23062022	EMS call, excluding vehicle accidents	321	B - Shift	Yes	BLS ambulance arrived on scene	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION			
TRAINING		ACTIVITIES	
Unit	% of Time Committed to Training	Unit	% of Time Committed To Activity
B51	16.667%	B51	16.667%
E51	10.574%	E51	3.831%
E52	15.648%	E52	6.340%
E53	22.159%	E53	12.598%
E54	7.695%	E54	6.184%
E55	10.216%	E55	8.621%
R51	9.141%	R51	2.824%
T51	13.646 %	T51	6.975%

EMERGENCY UTILIZATION	
TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	3.172%
E51	9.524%
E52	10.152%
E53	9.930%
E54	5.356%
E55	2.389%
R51	3.847%
T51	4.382%

TOTAL UTILIZATION	
TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	36.506%
E51	23.929%
E52	32.140%
E53	44.687%
E54	19.235%
E55	21.226%
R51	15.812%
T51	25.003%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (716)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	38	5.31%	EMS Call
2	2530 SOLACE Place	27	3.77%	EMS Call
3	1949 GRANT Road	11	1.54%	EMS Call

Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	1701 West EL CAMINO REAL Road	8	4.1%
E52	701 East EL CAMINO REAL Road	32	15.8%
E53	210 SAN ANTONIO Circle	9	4.8%
E54	433 SYLVAN Avenue	4	3.8%
E55	1600 AMPHITHEATRE Parkway	2	5.3%
R51	550 ORTEGA Avenue	3	3.3%
T51	N/A	N/A	N/A

Top Incident Type Reported and Top Address per Incident

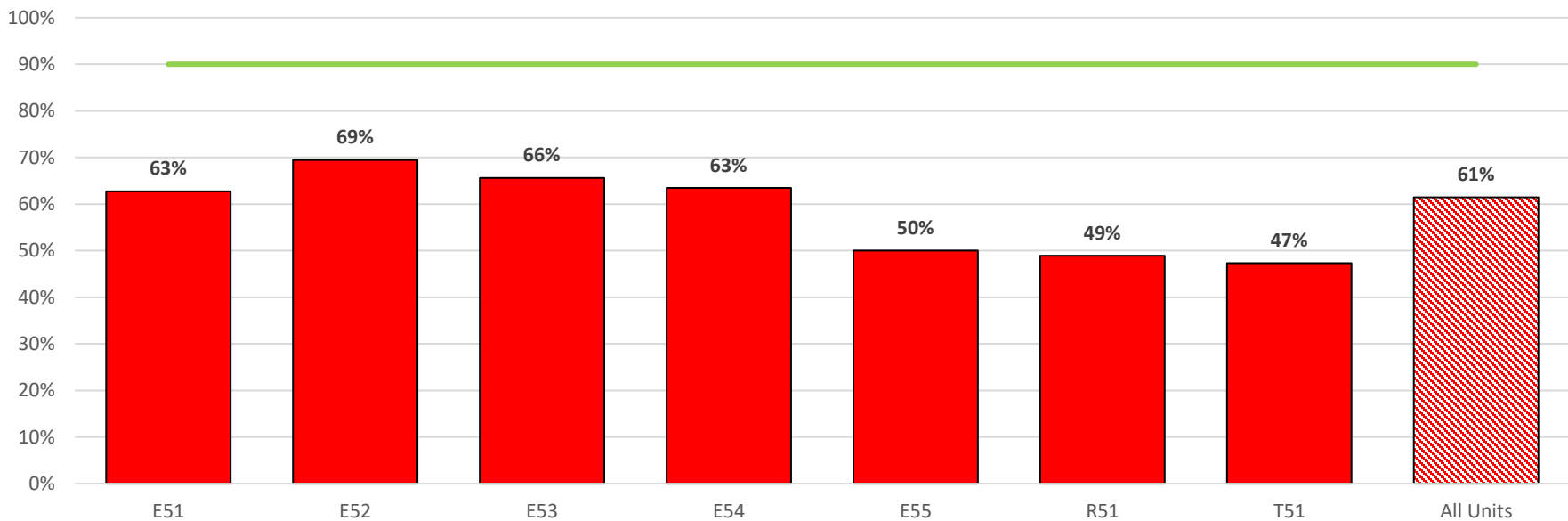
Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	403	701 East EL CAMINO REAL Road	31
2	Dispatched and cancelled en route	32	N/A	N/A
2	Wind storm, tornado/hurricane assessment	32	N/A	N/A
3	Motor vehicle accident with injuries	27	N/A	N/A

CALL PROCESSING

Unit	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
E51	0:02:06	196	123	63%
E52	0:01:29	203	141	69%
E53	0:01:51	189	124	66%
E54	0:01:40	104	66	63%
E55	0:03:11	38	19	50%
R51	0:03:41	90	44	49%
T51	0:02:05	93	44	47%
All Units	0:02:04	913	561	61%

“Call Processing” is the difference between the times when a dispatcher answers a 9-1-1 call until the time when a fire station is dispatched. Commission on Fire Accreditation International (CFAI) provides a standard baseline expectation of 90% of calls being dispatched within 90-seconds after the receipt of the call.

Call Processing % Compliance to Standard

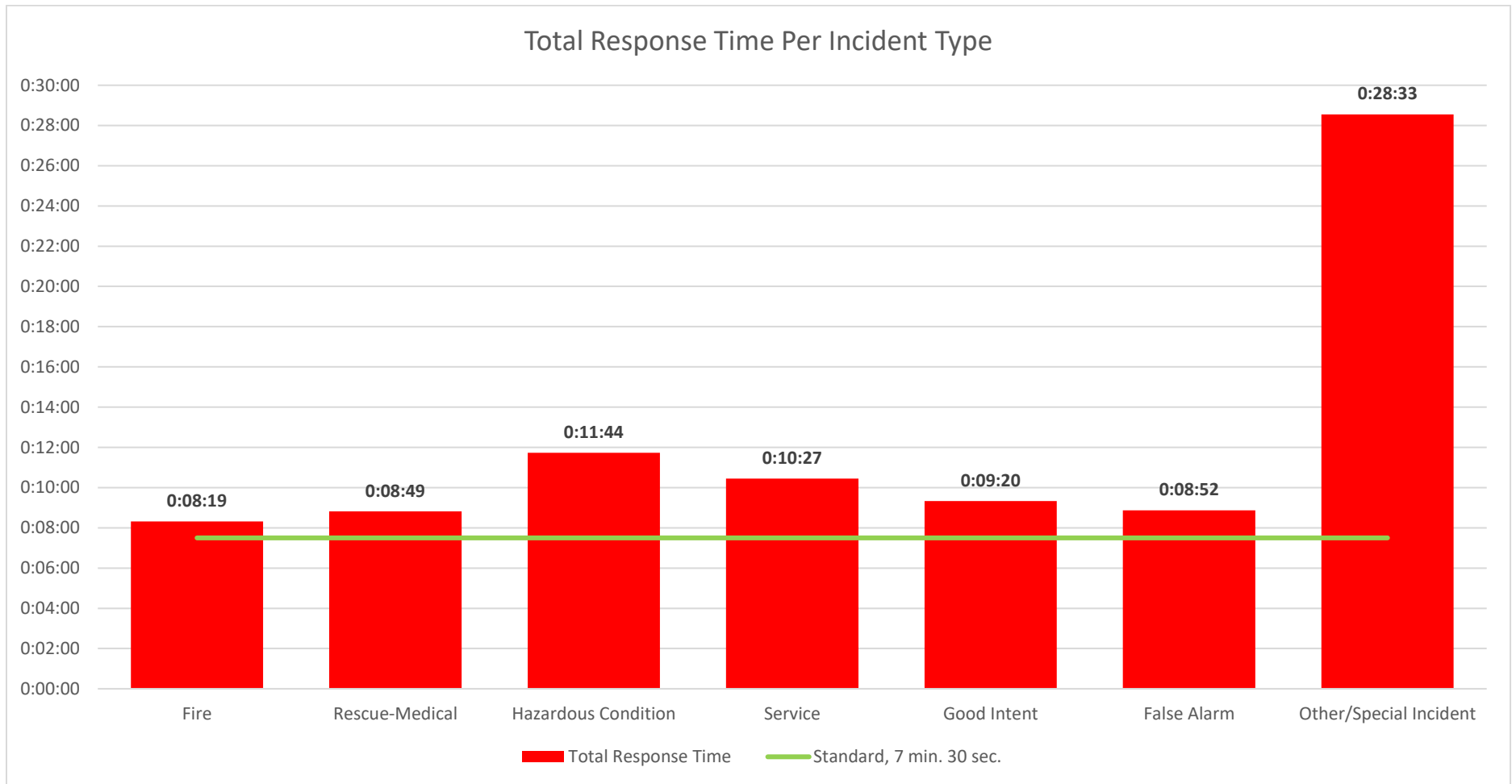


Commission on Fire Accreditation
International Standard

TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	Mar. 2023
For Prehospital medical emergencies, rescues, and small fires:	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	32%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	88%
For building fires:	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	86%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	N/A

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of March

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
EMS	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:03	37	100%	0:00:56	29	100%	0:01:05	32	100%	0:01:01	98	100%
E52	0:01:00	39	100%	0:00:51	36	100%	0:01:07	45	100%	0:00:59	120	100%
E53	0:01:00	34	100%	0:00:54	28	100%	0:01:05	31	100%	0:01:00	93	100%
E54	0:00:50	20	100%	0:00:47	16	100%	0:00:37	16	100%	0:00:45	52	100%
E55	0:01:27	2	100%	0:01:12	4	100%	0:00:47	7	100%	0:01:09	13	100%
R51	0:01:07	9	100%	0:00:36	6	100%	0:01:06	6	100%	0:00:56	21	100%
T51	0:00:51	14	93%	0:00:52	4	100%	0:00:38	9	100%	0:00:47	27	98%
SHIFT TOTAL AVERAGE/SUM	0:01:03	155	99%	0:00:53	123	100%	0:00:55	146	100%	0:00:57	424	100%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of March

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
Fire/Rescue/All Other Incident Types	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:00:42	45	100%	0:00:58	28	100%	0:01:02	21	100%	0:00:54	94	100%
E52	0:00:59	33	94%	0:00:51	18	100%	0:01:15	16	100%	0:01:02	67	98%
E53	0:00:55	33	100%	0:00:54	35	100%	0:00:58	17	100%	0:00:56	85	100%
E54	0:00:54	15	100%	0:00:51	24	92%	0:00:39	13	100%	0:00:48	52	97%
E55	0:01:21	13	85%	0:00:58	8	100%	0:00:56	4	100%	0:01:05	25	95%
R51	0:00:55	23	91%	0:01:09	23	91%	0:01:14	18	94%	0:01:06	64	92%
T51	0:01:00	21	100%	0:01:35	27	89%	0:01:14	15	87%	0:01:16	63	92%
SHIFT TOTAL AVERAGE/SUM	0:00:58	183	96%	0:01:02	163	96%	0:01:03	104	97%	0:01:01	450	96%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of March

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
EMS	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:11	37	35%	0:04:46	29	34%	0:05:30	31	23%	0:05:09	97	31%
E52	0:04:19	40	40%	0:04:32	36	38%	0:04:26	44	36%	0:04:26	120	38%
E53	0:05:11	33	30%	0:05:18	28	32%	0:05:22	31	10%	0:05:17	92	24%
E54	0:05:22	19	26%	0:05:33	16	25%	0:05:16	16	13%	0:05:24	51	21%
E55	0:05:52	2	0%	0:05:10	4	0%	0:04:59	6	17%	0:05:20	12	6%
R51	0:07:37	7	0%	0:08:46	2	0%	0:05:18	5	20%	0:07:14	14	7%
T51	0:05:48	11	27%	0:06:09	4	0%	0:04:41	7	29%	0:05:33	22	19%
SHIFT TOTAL AVERAGE/SUM	0:05:37	149	23%	0:05:45	119	18%	0:05:05	140	21%	0:05:29	408	21%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

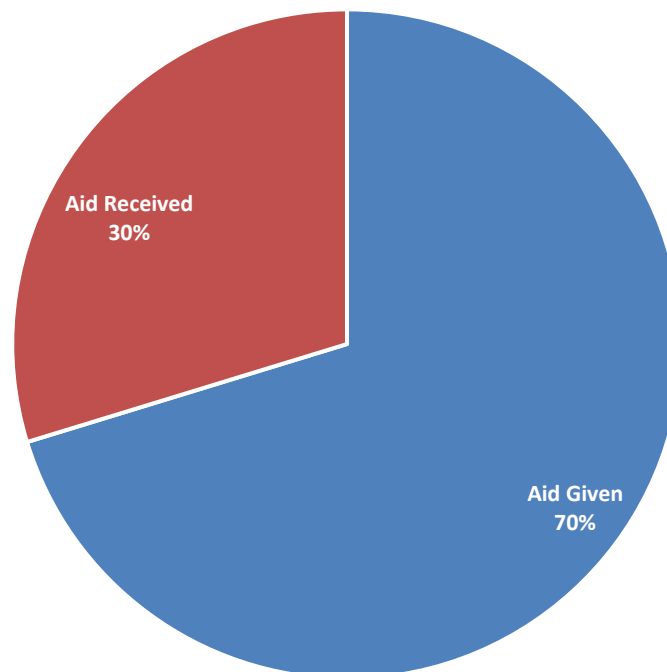
Month of March

	SHIFT A			SHIFT B			SHIFT C			TOTAL		
Fire/Rescue/All Other Incident Types	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:36	39	92%	0:06:05	19	79%	0:06:17	16	75%	0:05:59	74	82%
E52	0:05:23	27	93%	0:06:00	14	93%	0:05:15	14	86%	0:05:33	55	91%
E53	0:05:05	30	93%	0:05:22	23	91%	0:06:14	11	91%	0:05:34	64	92%
E54	0:07:43	12	58%	0:06:48	14	79%	0:06:10	8	88%	0:06:54	34	75%
E55	0:06:17	10	90%	0:04:57	4	100%	0:05:42	4	100%	0:05:39	18	97%
R51	0:07:07	21	76%	0:07:39	14	43%	0:07:21	14	71%	0:07:22	49	63%
T51	0:07:00	16	69%	0:06:33	16	88%	0:07:09	9	77%	0:06:54	41	78%
SHIFT TOTAL AVERAGE/SUM	0:06:19	155	82%	0:06:12	104	82%	0:06:18	76	84%	0:06:16	335	82%

AID

Aid Given	26
Aid Received	11
TOTAL	37

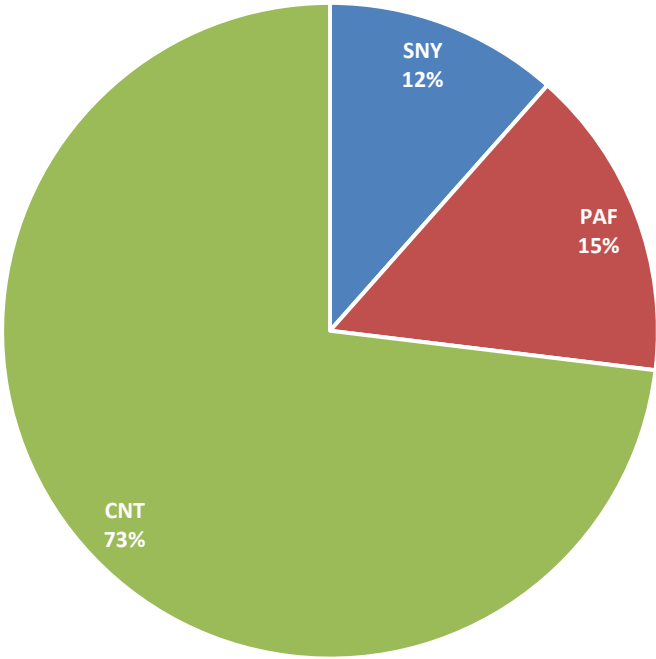
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2022-23	
INCIDENT NAME	RESOURCE PROVIDED
ELECTRA	SINGLE RESOURCE (1)
OAK	E152 (4) OES404 (4) SINGLE RESOURCE (2)
IMT-6 HARDCOVER (CA-CDF-000305)	SINGLE RESOURCE (1)
2022 SRF LIGHTNING COMPLEX	SINGLE RESOURCE (1)
FAIRVIEW	SINGLE RESOURCE (1)
IMT-6 HARDCOVER (CA-CDF-000441)	SINGLE RESOURCE (1)
MOSQUITO	SINGLE RESOURCE (1)
IMT-6 HARDCOVER (CA-CDF-000147)	SINGLE RESOURCE (1)



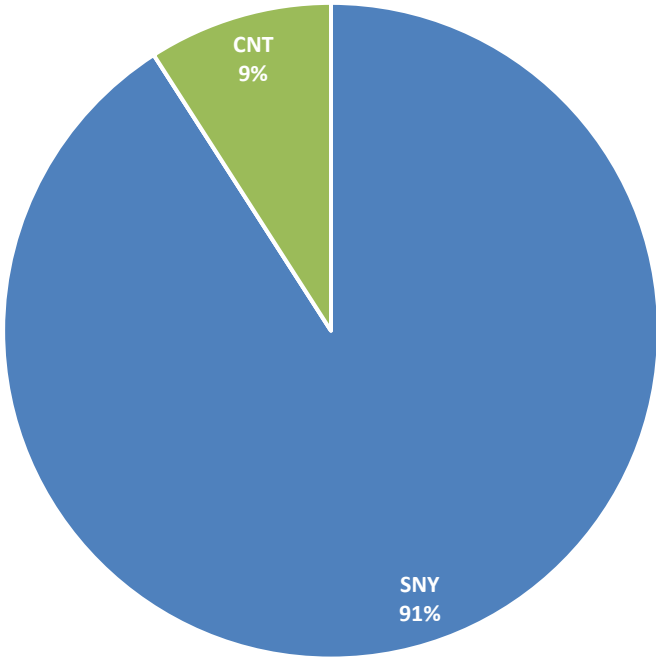
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	3	10
PAF	4	0
CNT	19	1
TOTAL	26	11

Aid Given by Department



Aid Recieved by Department



Aid Count by Location of Incident

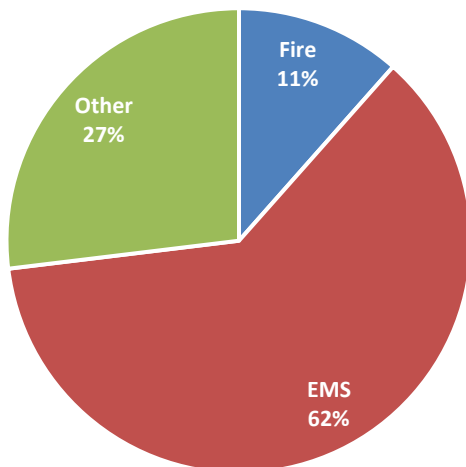
	GIVEN	
	Freeway	Commercial/Residential/ Other
SNY	3	0
PAF	1	3
CNT	0	19
TOTAL	4	22

	RECEIVED	
	Freeway	Commercial/Residential/ Other
	10	0
	0	0
	0	1
	10	1

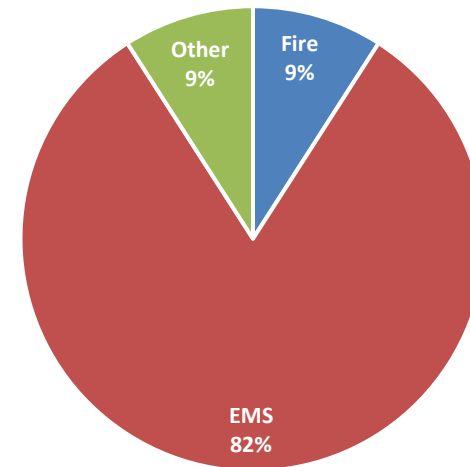
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	3	1
EMS	16	9
Other	7	1
Total	26	11

Aid Type Given by Incident



Aid Type Received by Incident



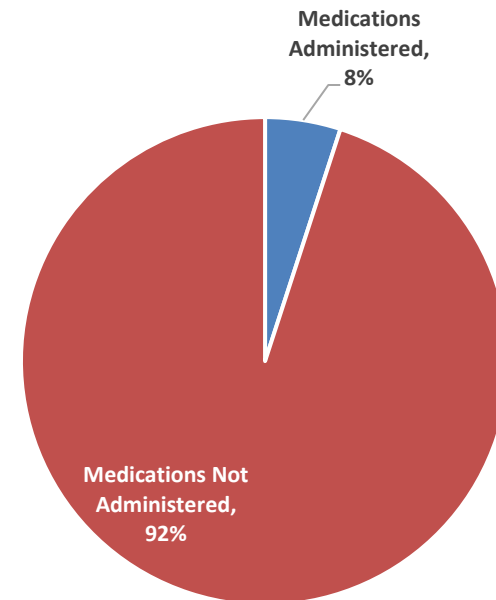
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

# OF INCIDENTS WITH PCR	491
# of Incidents involving medication administration	39
# of total medications administered	189
% of incidents where ALS was provided	8
# of Incidents involving narcotic administration (Morphine/Versed)	6
% of times when a narcotic was administered and the pain score was recorded	50%

TOTAL MEDICATIONS ADMINISTERED (189)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	70	37%
Aspirin	31	16%
Epinephrine 1:10,000	27	14%
Ondansetron (Zofran)	23	12%
Morphine	12	6%
Nitroglycerin	7	4%
Glucose - Oral	7	4%
Oxygen	5	3%
Albuterol Solution	3	2%
Midazolam (Versed)	3	2%
Dextrose 10 % in 250 ML	1	1%
TOTAL	189	100%

Out of 491 incidents, medications were administered 8% of the time



Measurement: Cardiac Arrest

# OF INCIDENTS WITH PCR		491
# of Cardiac Arrest incidents		6
# of Traumatic Cardiac Arrest incidents		0
# of Non-Traumatic Cardiac Arrest incidents		4
# of reported "Obvious Death" incidents		2
# of Cardiac Arrest incidents with ROSC outcome (total)		1
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway		0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation		2
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome		1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions		1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration		2
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome		1

Measurement: Patient Disposition

# OF INCIDENTS WITH RECORDED PATIENT DISPOSITION	491		
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Patient Evaluated and/or Treated, Patient Left in Care of Another EMS Unit, Back in Service.	297	92%	60%
Patient Treated, Then Transported by Law Enforcement	0	0%	0%
Patient Treated, Transported with This EMS Crew in Another Vehicle	15	5%	3%
Patient Treated, Then Transported by Private Vehicle	10	3%	2%
TOTAL	322	100%	66%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF NOT TRANSPORTED	% OF TOTAL
Patient Dead at Scene - Resuscitation Attempted - Not Transported	1	1%	>1%
Patient Dead at Scene -Resuscitation Not Attempted - Not Transported	1	1%	>1%
Patient Evaluated and/or Treated, Refusal of Care, Without Transport	28	28%	6%
Patient Evaluated, no Treatment/Transport Required	60	61%	12%
Refusal of All Care, Without Transport	9	9%	2%
TOTAL	99	100%	20%
OTHER - PATIENT DISPOSITION	COUNT	% OF OTHER	% OF TOTAL
Canceled - Prior to Arrival at Scene	18	26%	4%
Canceled After Arrival - No Patient Contact by this Unit	30	43%	6%
Canceled on Scene - No Patient Was Found	20	29%	4%
Canceled Prior to En Route	1	1%	>1%
Standby - No Services or Support Provided	0	0%	0%
Standby - Public Safety, Fire, or EMS Operational Support Provided	1	1%	>1%
TOTAL	70	100%	14%
TOTAL OF ALL PATIENT DISPOSITION	491	100%	100%

Measurement: Suspected Myocardial Infarction

# OF INCIDENTS WITH PCR	491
# of "Chest Pain – Suspected Cardiac"	11
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	8
# of "Chest Pain – Suspected Cardiac" where medication was administered	6
# of "Chest Pain – Non Cardiac"	8
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	4
# of "Chest Pain – Non Cardiac" where medication was administered	0

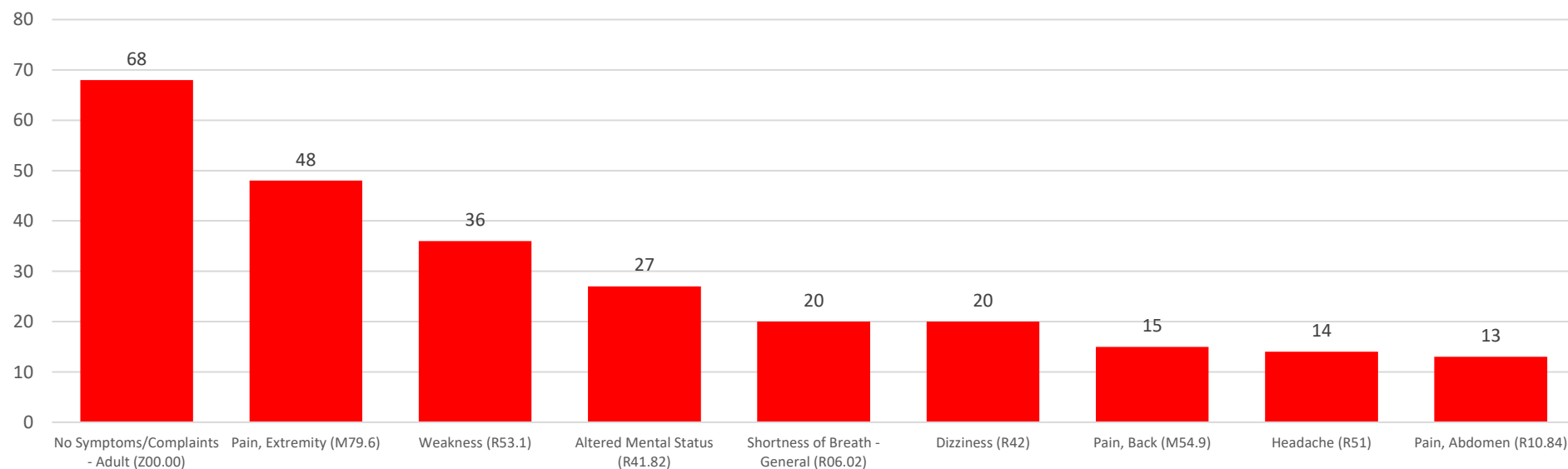
Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	491
# of Stroke and ALOC incidents	24
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	17

*Approximately 19% of the 55 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

Measurement: Top "Primary Symptom" on Patient Care Reports

Top Primary Symptom



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for March 2023.

Event	Hours
Amateur Radio	223
Neighborhood CERT Activities	278
CERT Academy	486
Field Day	132
Total Hours	1,119

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for March 2022

<u>Date</u>	<u>Location</u>	<u>Approximate Number of Attendees</u>	<u>Event</u>
2/4/2023	MV Budest Temple	Various	Rotary Event
2/20/2023	E52	2	Pub ed to citizens on fire extinguishers
2/27/2023	Station 2	1	Station Tour for Fleet & Facilities Manager
March	PD / Fire Admin	Various	lobby med bin plus sharps

Metric - Fire/Environmental Services	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Number of medical calls for inhabited cars/RVs or those without an address	51	43	36	44	46	52	52	47	39	47	50	20
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	1	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	1	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	3	3	4	6	5	2	4	3	2	4	2	2
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	17	17.5	12.5	19.5	25.5	34	26	22	28	35	36	20