

Best Practices for Securing E-Bikes

1. Use a sturdy bike lock

Invest in a high-quality bike lock such as a U-lock or a folding lock. Avoid using cable locks as your main bike lock. Ask the bike shop their recommendations on bike locks for your E-Bike.

2. Lock your E-Bike properly

Lock your E-Bike's frame to an immovable point on a bike rack. When possible, lock your wheel and frame together. It is good practice to use more than one lock to secure both wheels and the frame.



3. Choose a smart location

When possible, store your E-Bike indoors, especially overnight. When you must park your E-Bike outside, choose a smart location:

- The City offers rent-free, short-term bicycle storage in the bicycle shelter located at the Downtown Transit Center at the corner of Castro Street and Evelyn Avenue, and at bicycle lockers found throughout Mountain View's downtown. Learn more under "Bike Parking" at MountainView.gov/WalkingAndBiking.
- Short-term bike parking is available at bike racks throughout Mountain View. Opt for bike parking areas that are well lit and well-traveled.
- Caltrain also operates on-demand bike lockers, called "eLockers" located on the Mountain View Caltrain platform. Information on how to use Caltrain's on-demand eLockers is available at BikeLink.org.

4. Remove detachable accessories

When locking your E-Bike, remove any detachable accessories such as batteries, bike lights, baskets, and saddle bags.

5. Insure your E-Bike

Consider obtaining an insurance policy for your E-Bike. Insuring your E-Bike can provide protection against theft, damage, and injury. Some homeowners and renters insurance policies also include limited coverage for bicycles.



6. Keep a record of your E-Bike's serial number

Take a picture of your E-Bike's serial number. If your E-Bike is missing, file a report online at mvpd.gov as soon as possible. In the event that the Mountain View Police Department recovers your E-Bike, photos of your E-Bike and serial number will serve as proof that the bike belongs to you. You can also share the serial number with your insurance company.

7. Use a bike alarm

Bike alarms can help deter E-Bike theft. Similar to car alarms, bike alarms have motion sensors that produce loud noises when someone moves your bike. Some bike alarms connect to your smartphone and alerts you when the alarm rings.